

Mississippi Valley Workforce Development Board

Operations Committee Meeting

Wednesday, March 12, 2023, at 4:00 p.m. via Zoom

Members Present: Mathew Nicol, Kirby Phillips, Jana Wittenberg, Tim Gobble and Scott

Schneider

Members Absent: CEOs Present: none

Staff Present: Andrea Taylor, Associate Director

Service Provider Staff Present: Kendra Schaapveld, Project Director; Tabytha Seigfried, Quality Assurance Specialist; Taylor Longstreth, Operations Manager; Shannon Weaver,

One-Stop Operator: Nick Clayton

*Items Requiring a Vote, ** Items Requiring a Roll Call Vote

CALLED TO ORDER

Nicol called the meeting to order at 4:00 p.m.

EXCUSED ABSENCES

Gobble made the motion to excuse Ryan Drew's absence, Phillips seconded, motion carried

QUORUM

The committee had a quorum to conduct business.

*APPROVAL OF AGENDA

Wittenberg made a motion to approve the agenda, seconded by Schneider, and the motion carried.

*APPROVAL OF PREVIOUS MINUTES

Phillips made a motion to approve the previous meeting minutes, seconded by Schneider, and the motion carried.

STANDING REPORTS

ONE-STOP OPERATOR REPORT

Clayton reviewed the numbers for March. Reported that the system is not allowing to pull data past mid March at this time and that this is a known issue that should be being worked on. Facebook's total reach in Davenport was 20,313, a significant increase likely due to the frequent "women in the workforce" spotlight and Burlington's Facebook total reach was 13,091.

March events reported are 3/9 Refugee Workforce Employer, 3/13 Steamwheeler Reverse Job Fair, 3/21 First Responders Recruiting Fair, 3/23 Navigating Ageism Workshop, 3/28 Resume Workshop for Women's History Month, 3/30 Jackson County Hiring Fair. Upcoming events reported are • 4/18/2023

National Guard/ IowaWORKS career fair at Davenport Armory, 4/20/2023 OWDS breakfast for customers 7th District, 4/21/2023 Youth Expo Muscatine, 4/24/2023 Mock Interview for Justice Involved Citizens, 4/25/2023 Job Fair for Justice Involved Citizens, 4/26/2023 Scott Community College Job Fair, 4/27/2023 Re-Entry Simulation presented by SAFER Foundation, and the Refugee Job Fair schedule in May.

Upcoming and ongoing projects reported are EICC Title II late spring 4 week session to help last minute completers get testing done

Rapid Response-West Liberty Foods, Iowa Wesleyan University, Durham School Services PROMISE JOBS initial stages of project w/ 2 other states Build on and implement employment coaching strategies

ADULT/DW/RR REPORT

Schaapveld reported several Rapid Response events. West Liberty Foods, Iowa Wesleyan College, Durham School Services, Bed Bath and Beyond, and Tuesday Morning are all receiving services. There have been 6 Adult referrals with caseload currently at 78 active and 111 follow up Dislocated Worker currently has 103 active with 63 follow up. There was 1 OST, 3 WBL and there was a 93.63% customer satisfaction rate. Outcomes- 1 credential, 14 unsubsidized employment, 1 measurable skills gain, 1 internship started and two adult transitional jobs started. Schaapveld stated there had been an increase in referrals and Wittenberg asked if she knew what had caused this. Schaapveld stated that outreach efforts are starting to pay off and they are thankful to all partners for the help that has been given.

TITLE III

Wittenberg reported on unemployment and labor force numbers for the MVWA. The Burlington office served 603 distinct users in January with Davenport serving 975. There were 97 enrollments in March for Burlington and 176 for Davenport.

*NEW BUSINESS

Outreach Expense Policy. Nicol discussed the primary reason for this policy is because there was not one currently in place relating to specificities for outreach items or advertising. These needed to be clarified to follow the federal or state funding. Taylor stated that there needed to be a line added into the Definitions section stating that Youth Brand Accelerate Iowa would be included in youth outreach. Motion made by Phillips to approve the Outreach Expense Policy with the inclusion of youth accelerate Iowa, seconded by Schneider, motion carried.

OTHER BUSINESS

Nicol brought up looking at having more of a one-page executive summary around the standing reports. They are required and helpful, but is the story behind the data understood? Does it reflect recent policy changes? Going back to see how changes have helped if they have. Try to take away from the mundaneness of the slides but use the slides as more of a support to the data. Would like to continue this discussion to determine what the best plan would be for the committee moving forward to have meetings be more productive.

Nicol is interested in having HNI sponsor at the job fair in Muscatine and potentially having some OJT due to an increase in hiring needs during the summer months. Longstreth and Schaapveld will follow up with Nicol as well as the Muscatine Chamber to see what steps would need to be taken for this.

PUBLIC COMMENT

There was no public comment.

ADJOURNED

Gobble made a motion to adjourn the meeting, seconded by Wittenberg, motion carried, Nicol adjourned the meeting at 4:42 p.m.