

Mississippi Valley Workforce Development Board

Operations Committee Meeting Agenda

Wednesday, August 9, 2023, at 4:00 p.m.

Join Zoom Meeting

https://us02web.zoom.us/j/86528579599?pwd=MzUxR0NMaHMvTjFsL0NxdXc3MjNBUT09

Meeting ID: 865 2857 9599 Passcode: 124664 One tap mobile: +16469313860,,86528579599# US

Called to Order Matthew Nicol
Roll Call Tyler Lanz
*Consent Agenda Matthew Nicol

Excused Absences Approval of Agenda

Approval of Previous Meeting Minutes

STANDING REPORTS

One-Stop Operator Report (Page 4) Nick Clayton

Adult/DW/RR Report/Narrative Report (Page 13) Kendra Schaapveld

Title III Report (Page 22)

Tim Snyder

NEW BUSINESS

Laptop Checkout Policy Mod. (Page 28) Miranda Swafford

Other Business Public Comment

Adjourn Matthew Nicol

Accommodations

Accommodations are available upon request for individuals with disabilities. If you need accommodation, please contact Mandy Tripp at assistant@mississippivalleyworkforce.org or at 1-844-967-5365 option 3.

^{*}Items Requiring a Vote, ** Items Requiring a Roll Call Vote



Mississippi Valley Workforce Development Board

Operations Committee Meeting

Wednesday, July 12, 2023, at 4:00 p.m. via Zoom

Members Present: Matthew Nicol, Kirby Phillips, Scott Schneider, Tim Gobble, Tim Snyder,

and Nick Flogel

Members Absent: None CEOs Present: Jean Dickson

Staff Present: Miranda Swafford, Executive Director, Andrea Taylor, Strategic Partnership

Specialist, and Mandy Tripp, Compliance Officer

Service Provider Staff Present: Cherisa Price-Wells, Regional Director, Kendra Schaapveld, Project Director; Tabytha Seigfried, Quality Assurance Specialist; Taylor Longstreth, Operations

Manager; Shannon Weaver, Operations Manager

One-Stop Operator: Nick Clayton

Guest: None

*Items Requiring a Vote, ** Items Requiring a Roll Call Vote

CALLED TO ORDER

Nicol called the meeting to order at 4:00 p.m.

QUORUM

The committee had a quorum to conduct business.

*CONSENT AGENDA

The consent agenda included approval of the agenda and approval of previous meeting minutes Schneider made a motion to approve the consent agenda, seconded by Gobble, motion carried.

STANDING REPORTS

ONE-STOP OPERATOR REPORT

Clayton reviewed the numbers for June. Facebook's total reach in Davenport was 6,040 and Burlington's Facebook total reach was 6,172 which appears to be due to a change on Facebook to force business pages to use Meta Suite. Customer Satisfaction was 80%, however, it was a lot of frustration with the system. Davenport and Burlington both started providing in-person basic computer skills workshops in June which have continued to see an increase in attendance.

ADULT/DW/RR REPORT

Schaapveld reported they received a WARN notice for Lutheran Services in Iowa for a contract ending for family center services which will impact 64 employees, services were provided onsite and virtually. David's Bridal has not been responsive locally to provide any services. There have been 6 Adult enrollments and 1 Dislocated Worker with the caseload currently at 68 active and

113 follow-ups Dislocated Worker currently has 96 active with 64 follow-up. There was 1 OST, 5 WBL and there was a 93.96% customer satisfaction rate. Outcomes- 14 credentials, 15 unsubsidized employment, 13 measurable skills gains, 7 WBL started and one adult transitional job completed. Schaapveld advised they are working to implement virtual reality into adult work-based learning. Schaapveld advised in her summary that all deliverables were achieved at 100% or higher for PY22.

TITLE III

Snyder advised most of the services provided out of both centers for Title III are unemployment focused and make referrals for other services when appropriate. There was discussion on what large employers may be bringing competitive jobs into the areas and how they are changing the hiring bonuses to incentivize choosing one company over another, making it a job seekers market. Unemployment data for May was included in the packet.

*LAPTOP CHECKOUT POLICY

Swafford presented the policy advising it was a modification to add that criminal charges could be added if a laptop is not returned, after much discussion Nicol and Phillips were not comfortable with the criminal charges language. Price-Wells advised she would look into Equus/Bright Springs policies to see what flexibility they had in using software on the computer to make it unusable if not returned. Schneider advised he has a laptop checkout policy that is used by EICC that he will share for more information. Phillips made a motion to table the topic until the next meeting when more information could be provided, seconded by Schneider, and the motion carried.

OTHER BUSINESS

There was no other business.

PUBLIC COMMENT

There was no public comment.

ADJOURNED

Flogel made a motion to adjourn, seconded by Phillips and the motion carried. Nicol adjourned the meeting at 4:51 p.m.

One-Stop Operator Report

July OSO Executive Summary

July saw a more consistent turn out to our hiring events. To highlight one, Siemens Gamesa Hiring Event in the Burlington lowaWORKS office saw an increase in attendance compared to prior months. They had such an increase they had to call in another hiring manager. The hiring managers reported to us that they believe 70% of the individuals they had met were qualified candidates and that they would potentially have to have second interviews because they believe some of the individuals were qualified for more advanced positions as opposed to the entry level production position that the application was for.

Julys workshops were on par with previous months attendance and completion.

We saw a sizeable increase in the daily VOS numbers this month with both centers traffic increasing by 11 individuals per day. This may be due to in part by a couple of temporary layoffs in the areas including the lowa Army Ammunition Plant in the Burlington area and John Deere in the Davenport area.

Facebook reach skyrocketed for the Burlington IowaWORKS page going from 6,172 to 37,910. I attribute this to the state doing away with the Teach Iowa website. Now all school jobs are posted in IowaWORKS. Because of this, our page posted several job openings for several school districts in the area. These posts got shared around 200 times by individuals working in the school districts or thinking others may be interested in the employment. The Siemens Job fair also got shared quite a bit. Going forward we may look at urging people to share posts more in the hopes of increasing and maintaining reach. Instagram reach is now available now that the Social Media Team is posting there. The numbers are low at only around mid 20's for both offices but I will begin tracking those like Facebook going forward.

Customer Satisfaction had another dip to the point where we once again did not reach our goal of 85%. We had a customer satisfaction rating of 77% for the month of July. I believe a lot of this is due to the recent lowa Wesleyan University layoff. We had several comments involving the fact that the workshops seemed lower level than where they were at, specifically siting that multiple workshops discussed the importance of brushing their teeth. Another comment specifically sited the failure of the governor to fund the university. We did however have some comments noticing that it would be difficult to have multiple workshops for individuals at a range of different levels that are currently unemployed. We have taken steps to hopefully improve this number by having the survey able to be shared during workshops and with individuals when assisting them on the floor. From this we received 5 more positive responses in July even though it was not enough to raise our numbers to the 85% mark. I am going to continue to ask staff to share the survey when working with individuals.

Our referrals in July rose back to normal numbers after dropping off last month. I reshared the referral form link to staff and made notes of certain things regarding referrals. Another factor is that a lot of schooling is starting back up in August so individuals will be looking for funding and training opportunities. We are still getting the majority of our referrals from PROMISE JOBS staff, RCM and RESEA staff and Wagner Peyser staff but they had a large increase in the month of July.

Not too many events to report on for the month of July other than job fairs as discussed above. We did have staff attend Gain Camp in the Davenport area and the Des Moines County Fair in the Burlington area. Both of which hopefully are getting our name out there more to populations that may not be familiar.

Upcoming events include the Quad Cities Success Fair on 8/14 and the Sotheast Iowa Regional Job Fair on 9/21. Both events are the "big" job fairs that our local area host. Both are expected to have over 50

July OSO Executive Summary

employers. The Southeast Iowa Regional Job Fair also plans on having a Driver's License Reinstatement Clinic at the event to assist individuals with getting their Driver's License back.

Continuous Improvement Opportunities the partners and I are taking are reviewing the WINTAC Next Step document and making an action plan to reach goals. Both centers are now having center leadership meetings to address the One Stop Certification Standard neither office met which is Effectiveness Standard 5 that through coordination of the OSO, leadership staff of on-site partners collaborate to manage the functions of the centers. Leadership meetings were being held in Davenport previously but without attendance of the previous OSO. Now both centers leadership are meeting monthly to manage the functions of the centers.



One-Stop Operator July 2023



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July Hiring Events/Job Fairs



| Date | Туре | Location | Job Seekers |
|------------|-----------------------------|----------------------|-------------|
| 07/10/2023 | Multiple Hiring Event | Davenport IowaWORKS | 25 |
| 07/11/2023 | Hire Talent Tuesday | Burlington IowaWORKS | 34 |
| 07/18/2023 | Team Staffing Hiring Event | Burlington IowaWORKS | 18 |
| 07/20/2023 | Siemens Gamesa Hiring Event | Burlington IowaWORKS | 30 |



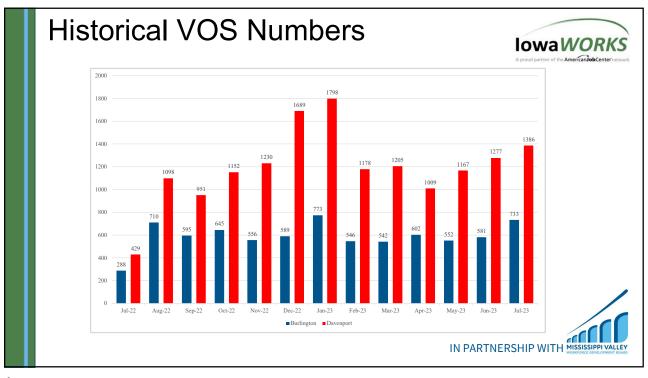
| MVWA J | lowa WORKS | | | |
|--------|--------------------|------------|-----------|--|
| | Workshop | Burlington | Davenport | A proud partner of the American Job Center network |
| | Career Services | 0 | 1 | |
| | Resumes | 12 | 62 | |
| | Job Search | 7 | 108 | |
| | Financial Literacy | 0 | 17 | |
| | Interviewing | 88 | 52 | |
| | Career Interest | 5 | 33 | |
| | Personal Growth | 14 | 44 | |
| | Work Readiness | 16 | 0 | |
| | Labor Market Info | 4 | 0 | |
| | Unemployment Info | 32 | 19 | |
| | Job Finding Club | 16 | 30 | |
| | Other | 3 | 0 | |

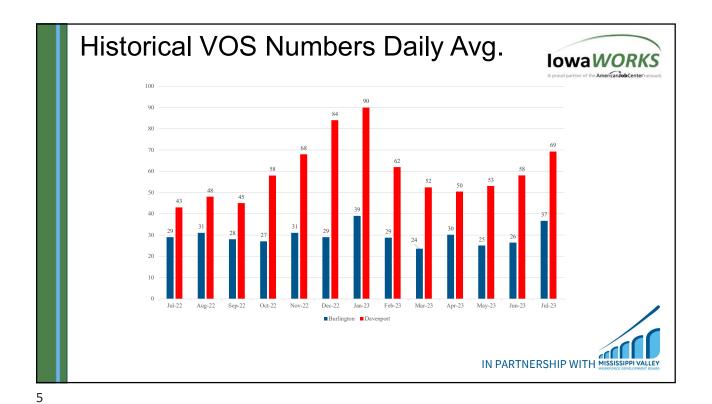
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IN PARTNERSHIP WITH

NCRC testing

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Facebook and Instagram Reach

Office Facebook Instagram
Page Reach Reach
Burlington 37,910 25
Davenport 5,320 23

Reach: The number of unique individuals who saw any of your content

Customer Satisfaction July



23 of 30 (77%) responded "somewhat or very satisfied" to a majority of the questions 5 of 5 (100%) from West Burlington in person workshop surveys

9 of 11 (82%) Davenport

5 of 9 (56%) West Burlington

4 of 5 (80%) online

1 positive suspected of being from Des Moines that was removed from totals

| Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | Jul |
|------|-------|-------|-------|-------|-------|-------|-----|------------|-----|-----|-----|-----|
| 100% | 91.4% | 92.5% | 69.4% | 85.1% | 85.7% | 66.7% | 85% | 78% | 96% | 82% | 80% | 77% |



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Customer Comments



Areas of Concern

- The computers are slow and needing an updated. The website is just as bad. I can work from home better
 than at the workforce office. And when I work from the website buffers and I can't get my searches done on
 time sometimes.
- The staff isn't the problem. The requirements are ridiculous though. I'd have a job if not for the governor's distain for secretary Villsack.
- These mandatory courses are a joke and a waste of my time. This entire curriculum is geared towards entry
 level and manual labor and not careers. I wasted more time on this when I could have been searching for an
 actual placement. The original guidance on my resume was extremely off base for a career and the person
 was so unorganized, I would have been better off advising him. My second advisor was much more
 understanding of my position and helpful.

Positive Comments

- I think everyone does a fantastic job. It would be difficult to develop educational material for a group of 300+ individuals that have different skills sets and wide range of specific needs.
- · Everyone I've interacted with has been wonderful. They've all been kind and tried very hard to be helpful.
- The meeting helped build my confidence in future work ambitions.

IN PARTNERSHIP WITH MISSIS



MVWA July Partner Referrals



| Referred To | Burlington | Davenport | | | |
|----------------------|------------|-----------|--|--|--|
| Title I Adult/DW | 11 | 35 | | | |
| Title I Youth | 4 | 5 | | | |
| Title II (AEL/HiSED) | 1 | 2 | | | |
| Title III | 0 | 2 | | | |
| Title IV (Voc Rehab) | 6 | 5 | | | |
| Veterans | 2 | 4 | | | |
| AARP | 1 | 0 | | | |
| Iowa <i>WORKS</i> | 0 | 2 | | | |
| Total Dafamala | 25 | 55 | | | |
| Total Referrals | 80 | | | | |

| Referred From | # of Referrals |
|----------------------|----------------|
| AEL/HiSED | 2 |
| Promise Jobs | 16 |
| RCM/RESEA | 26 |
| Title I | 1 |
| Title III | 33 |
| Voc Rehab | 1 |
| OSO | 1 |



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July Events



- 7/21 Gain Camp
- 7/27-7/29 Des Moines County Fair
- Every Wednesday Computer Literacy Workshop Burlington



Upcoming Events



- 8/14 Quad Cities Success Fair
- 9/21 Southeast Iowa Regional Job Fair and Driver License Reinstatement Clinic



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Continuous Improvement Opportunities

- Partners have been reviewing WINTAC Next Step Document and creating an action plan to complete items
- One Stop Certification Standard improvements
 - Center leadership meetings to improve Effectiveness Standard 5 (Through Coordination by OSO, leadership staff of on-site partners collaborate to manage the functions of the Center)



Adult/DW/RR Report

Performance

The first month of the new program year saw 8 adult enrollments and 2 dislocated worker enrollments. A strong start with 8% of the deliverable goal. The dislocated workers were from manufacturing, one from Henry County and the other Des Moines County.

Work-based learning saw 4 participants begin a work-based learning across the adult and dislocated worker grants. Three adults began transitional jobs. 1 dislocated worker began an internship. The deliverable goal for the program year is 40. Current progress is 10% of the goal achieved. We are continuing to work with businesses to increase reverse referrals. We are offering a prescreen that is a simple check box.

Each Business Services Consultant is also an ambassador for their respective Chamber of Commerce. This allows them to attend new business ribbon cuttings and meeting potential new partners for work-based learning. Partnerships are expanding with Community Healthcare, YMCA in Maquoketa, and Impact Life. Through our partnership with the Bittner YMCA, we have been able to develop multiple work-based learnings across all grants and expand into a partnership with the Maquoketa Y.

Six participants entered occupational skills training. The overall goal for the program year is 100. The program achieved 6% to start the program year. August will see a significant increase in students entering school as that is a more typical start to the semester.

Program customer service continues to perform above expectations at 94.29% customer satisfaction rate. There were 6 surveys completed. A new survey link was rolled out which may have led to a decrease in turnout in completed surveys.

July, the start of the program is typically a quieter month in a program year. It is mid-summer in a school semester and work-based learning is has been steady. Referrals are coming to the program steadily as potential students are interested in the fall semester.

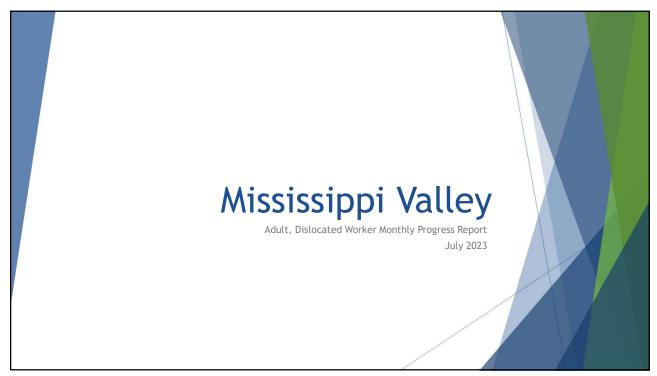
Rapid Response Summary

We learned of the Hearth and Home layoff of 20 individuals. As this did not meet criteria for a WARN notice, we reached out to HR to offer services.

Policy Deployment

Nothing to report

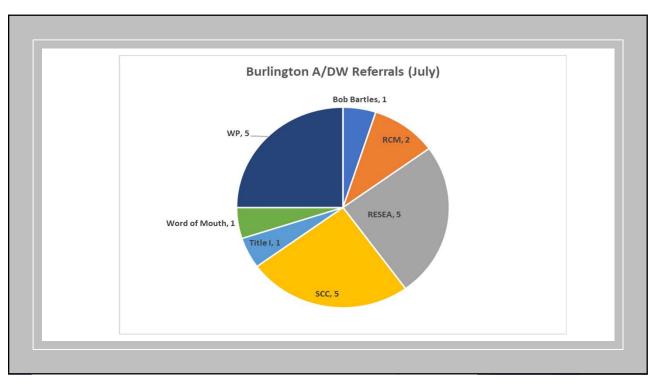


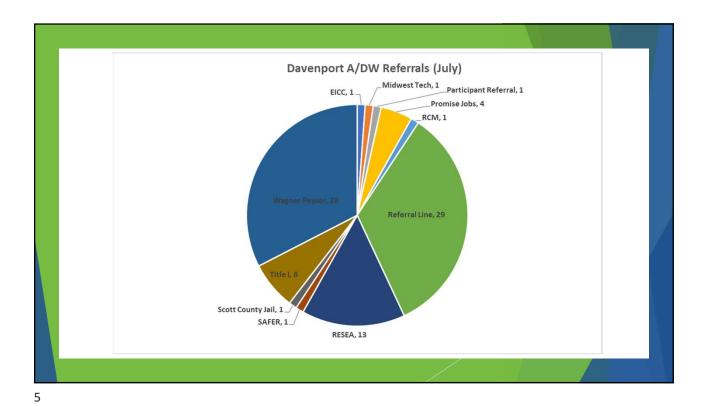


Rapid Response

- ► No WARN notices
- ▶ Hearth and Home laid off 20 individuals

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Enrollments

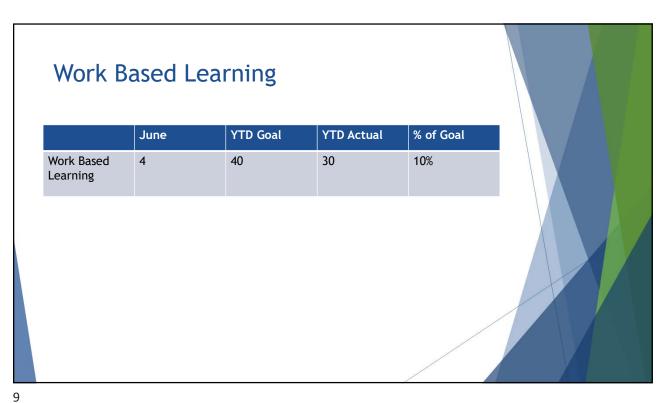
| | June | YTD Goal | YTD Actual | % of Goal |
|----------------------|------|-------------|------------|-----------|
| Adult | 8 | 125 (Total) | 8 | |
| Dislocated Worker | 2 | 125 (Total) | 2 | 8% |
| | | | | |

Caseload Adult ▶ 76 Active ▶ 100 Follow Up ▶ 35.2 Average caseload ▶ 5 Exit ▶ 5 Employed Dislocated Worker ▶ 98 Active ▶ 51 Follow Up ▶ 229.5 Average caseload ▶ 3 Exit ▶ 3 Employed

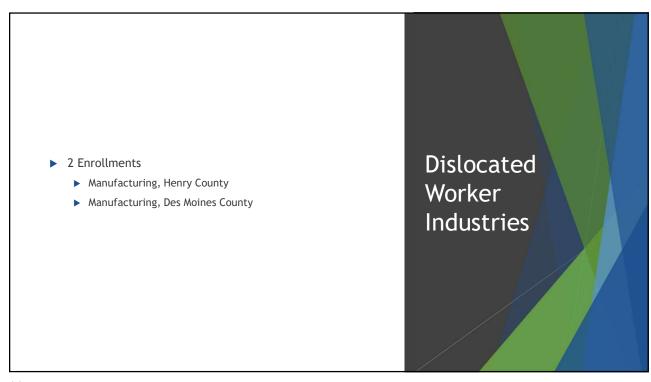
Occupational Skills Training

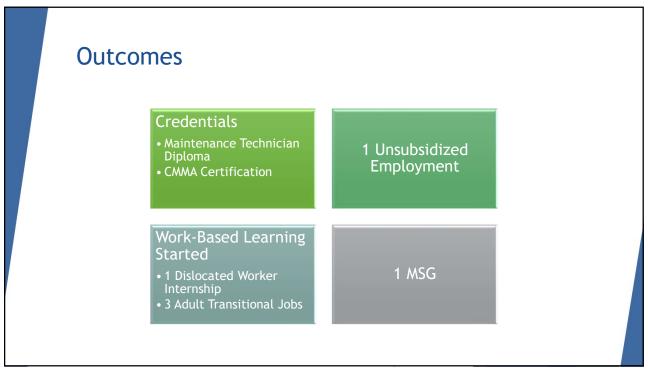
| July | YTD Goal | YTD Actual | % of Goal |
| Occupational Skills Training | 6 | 100 | 6 | 6%

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Participant Highlights

Lee County DW participant graduating from SCC
 Maintenance Technician Diploma program on the Dean's
 List.

Title III Report

MVWA Title III Report July 2023

Services Provided:

Most services continue to be UI assistance, resume, employer events, and veteran case management. Obviously, we provide many services, workshops, and make referrals to partner/outside agencies.

Many of the individuals coming into the center are for UI with a re-employment case manager. RCM Customers continue to get one on one assistance and receive referrals to partner agencies from both RCM and 1st contact CP assigned to RCM in the AJC which we have 4 plus one onsite RESEA and one RCM CPs.

NEW: On Monday July 10th both the Davenport and the Burlington AJC's and all other Iowa *WORKS* centers throughout the state began providing REX Labs to assist customers in entering their job searches and filing their weekly claims. What happens is UISC provides a list of customers who received work search warnings the previous week due to not using REX (at all or incorrectly) to document their job contacts & reemployment activities. The lab is mandatory, and the claimants claim will be locked if they fail to attend. The REX Lab is held every Monday at 9:30 am at both centers and 1:30pm at the Davenport center.

Shayla Taeger, Katelyn Orth, and Jennifer Schuster have been planning and preparing for the Southeast Iowa Job Fair to be held September 21st. both Nick Clayton and Tim Snyder have set in on some planning meetings and provided support and ideas.

August 14, the Quad Cities Success Fair will take place at St. Ambrose University from 1:00-4:00 p.m. This event will take place in the Rogalski Center Ballroom.

Labor Market:

The labor market in both the southern and northern counties of the workforce area is currently grappling with a scarcity of employees, as numerous employers find it difficult to hire for vacant roles. This shortage can be attributed, in part, to a low unemployment rate and an aging workforce. The region's economic landscape heavily relies on manufacturing and agriculture, with healthcare and education also serving as significant industries.

While wages in the area generally fall below the national average, there are certain sectors that offer higher-paying positions. Overall, the labor market in the Mississippi Valley Region is competitive and showcases opportunities for skilled workers. (some employers are a little less anxious to attend job fairs)

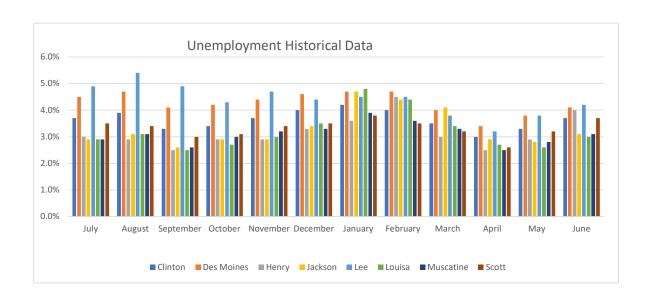
The prevailing trend indicates a gradual recovery of the local economy from the pandemic, but there may still be obstacles in terms of recruiting enough workers to fill the available positions. Employers in the area might need to offer competitive compensation and benefits packages to attract and retain employees.

Example: Siemens Gamesa is offering a great starting salary 20 plus hourly, 18 paid days immediately on hire, 6% match 401 K, medical and life insurance.

Jul-23

| | Burlington | Davenport |
|---------------------------------|--|--|
| Services Provided By Individual | 2,868 services for 733 individuals | 5,857 services for 1,068 individuals |
| Services Provided to Veterans | 148 services 40 individuals | 441 services 85 individuals |
| Individuals Enrolled | 72 | 196 |

| County | July | August | September | October | November | December | January | February | March | April | May | June |
|------------|------|--------|-----------|---------|----------|----------|---------|----------|-------|-------|-------|-------|
| Clinton | 3.7% | 3.9% | 3.3% | 3.4% | 3.7% | 4.0% | 4.2% | 4.0% | 3.50% | 3.00% | 3.30% | 3.70% |
| Des Moines | 4.5% | 4.7% | 4.1% | 4.2% | 4.4% | 4.6% | 4.7% | 4.7% | 4.00% | 3.40% | 3.80% | 4.10% |
| Henry | 3.0% | 2.9% | 2.5% | 2.9% | 2.9% | 3.3% | 3.6% | 4.5% | 3.00% | 2.50% | 2.90% | 4.00% |
| Jackson | 2.9% | 3.1% | 2.6% | 2.9% | 2.9% | 3.4% | 4.7% | 4.4% | 4.10% | 2.90% | 2.80% | 3.10% |
| Lee | 4.9% | 5.4% | 4.9% | 4.3% | 4.7% | 4.4% | 4.5% | 4.5% | 3.80% | 3.20% | 3.80% | 4.20% |
| Louisa | 2.9% | 3.1% | 2.5% | 2.7% | 3.0% | 3.5% | 4.8% | 4.4% | 3.40% | 2.70% | 2.60% | 3.00% |
| Muscatine | 2.9% | 3.1% | 2.6% | 3.0% | 3.2% | 3.3% | 3.9% | 3.6% | 3.30% | 2.50% | 2.80% | 3.10% |
| Scott | 3.5% | 3.4% | 3.0% | 3.1% | 3.4% | 3.5% | 3.8% | 3.5% | 3.20% | 2.60% | 3.20% | 3.70% |



| | Jan-23 | | Feb-23 | | Mar-23 | | Apr-23 | | May-23 | | Jun-23 | |
|------------|----------------|------------|----------------|------------|----------------|------------|----------------|------------|----------------|------------|----------------|------------|
| County | In Labor Force | Unemployed |
| Clinton | 22,000 | 940 | 22,380 | 910 | 22,410 | 780 | 22,530 | 680 | 22,620 | 760 | 22,930 | 850 |
| Des Moines | 18,210 | 850 | 18,300 | 860 | 18,170 | 720 | 18,270 | 630 | 18,380 | 700 | 18,570 | 770 |
| Henry | 9,240 | 330 | 9,510 | 330 | 9,530 | 290 | 9,500 | 240 | 9,440 | 280 | 9,410 | 370 |
| Jackson | 10,610 | 500 | 10,780 | 510 | 10,850 | 440 | 10,810 | 310 | 10,830 | 300 | 10,980 | 350 |
| Lee | 14,630 | 710 | 14,710 | 660 | 14,710 | 560 | 14,730 | 480 | 14,740 | 560 | 14,850 | 620 |
| Louisa | 5,910 | 290 | 5,970 | 260 | 6,000 | 210 | 5,960 | 160 | 5,960 | 160 | 6,070 | 180 |
| Muscatine | 20,760 | 810 | 20,980 | 760 | 20,888 | 680 | 20,880 | 520 | 20,890 | 600 | 21,180 | 650 |
| Scott | 88,000 | 3,400 | 88,700 | 3100 | 88,400 | 2800 | 88,800 | 2,300 | 89,560 | 2,880 | 91,030 | 3,330 |

*Laptop Checkout Policy Modification

Reason – Updating the language of the policy to include returning the laptop late could result in loss of privileges to use the laptop and not returning it at all could result in criminal charges being filed.

Documents Included – Policy with proposed new language.

Action Requested - The request is to modify the policy with the new language.



Mississippi Valley Workforce Development Board

Laptop Checkout Policies and Procedures

Approved Date: July 26, 2021 **Effective Date:** July 26, 2021

Amended Date: N/A

A. General Provisions

- 1. Please take a moment to read over the following policies and make sure you understand the responsibilities in regard to acceptable Chromebook usage.
 - a. Laptops must be carried in a sturdy book bag, or the laptop case provided.
 - b. All use of the laptop must be for employment search and attainment purposes.
 - c. Inappropriate use will result in the laptop checkout being suspended.
 - d. Participant will assume full responsibility for the device during the time the Participant checked out the laptop.
 - i. Any intentional or unintentional damage will be the responsibility of the person who has signed out the laptop.
 - ii. Common damage and costs for repairs include key damage or loss = \$8.00, per key screen damage = \$40.00, keyboard damage = \$25.00, total replacement of laptop = \$800.00, charging cord=\$35, and case=\$20

B. Damage can be avoided by following these simple rules

- 1. Do not loan or allow the laptop to be used by another person.
- 2. Do not leave the laptop unattended.
- 3. Do not eat or drink while using the laptop. The laptop should not be near any food or drink.
- 4. Do not place the laptop on or in areas where it could be stepped on or sat on, such as leaving it on the floor or in a chair.
- 5. Do not leave the laptop near the edges of a table or desk.
- 6. Do not have the laptop open as you are moving from place to place.
- 7. Do not carry the laptop by holding the screen.
- 8. Participant assumes full responsibility for reporting device problems, breakage, damage, loss, or theft.
- 9. Participants are not allowed to deface the laptop in any way with writing, stickers, etc.
- 10. Participants are not allowed to download or install any programs, files, images, etc. onto the laptop.
- 11. Participants are not allowed to tamper with the settings on the laptop or remove files pre-loaded/downloaded on the device.
- 12. Participants are not allowed to override, bypass, or change the Internet filter settings.
- 13. Participants are not allowed to be on unauthorized websites.

- 14. Participants are not allowed to trade the laptop with other participants or loan the laptop to other participants or other people.
- 15. Identifying stickers, serial numbers, or tags should not be removed from the laptop at any time.
- 16. Failure to utilize laptop properly will result in a loss of use of laptop.

C. Issuing of Laptops

- 1. Participant will be issued a laptop with a specific serial number.
- 2. The laptop will be issued to the Participant by a program representative of their local Iowa WORKS office, for a specific period (not to exceed 90 days), and agreed upon by Participant and the local Career Navigator.
- 3. If the participant must travel out of town while in charge of the laptop, the Participant will return and check in the laptop prior to travel. Participant will notify and coordinate turning in the laptop prior to travel.
- 4. Participants should follow the policies and procedures of Mississippi Valley Workforce Area Iowa WORKS centers for picking up and returning devices daily or weekly, as predetermined.
- 5. Failure to return the laptop Returning the laptop later at the end of then the agreed upon time and day may result in a loss of privilege and use of the laptop.

D. Sign Out Process

- 1. Laptops may be checked out daily in the presence of an authorized representative at the Iowa *WORKS* office. Laptops will be returned on the agreed upon date/time.
- 2. For in center/classroom use the laptop checkout policies and procedures will be signed by the participant and kept on file.

I have read the laptop policies above and agree to comply with them as stated. I also understand that any violation of these procedures may constitute my loss of Chromebook privileges. I also understand that should the laptop not be returned criminal charges may be filed.

| □ Day Use | |
|--|----------------------|
| And/or | |
| ☐ I am checking out the laptop # | |
| ☐ For time period: | |
| Check out day and time: | |
| Planned return day and time: | |
| Returned day and time: | |
| | Participant Int. |
| | |
| | |
| PARTICIPANT NAME (please print) PARTIC | IPANT SIGNATURE DATE |
| | |
| | |

DATE