

Operations Committee Meeting Agenda

Wednesday, July 13, 2022, at 4:00 p.m.

Join Zoom Meeting

https://us02web.zoom.us/j/81583203856?pwd=Y-75lnFJwTWblaBDcv2c23JPTEH1My.1

Meeting ID: 815 8320 3856 Passcode: 159119 One tap mobile: +13126266799,,81583203856# US

Called to Order	Matthew Nicol	
Roll Call	Phyllis Wood	
*Excused Absences	Matthew Nicol	
*Approval of Agenda	Matthew Nicol	page 1
*Approval of Previous Meeting Minutes	Matthew Nicol	pages 2-4

New Business

PY21 Q3 Performance Outcomes	Miranda Swafford	page 6
PY22 Meeting Schedule	Phyllis Wood	page 8
OJT Monitoring Report Update	Liz Rodriguez	pages 10-21

STANDING REPORTS

One-Stop Operator ReportRobert Ryanpages 23-25Adult/DW/RR ReportKendra Schaapveld pages 27-34Title III ReportCarolyn Farleynone

Other Business Public Comment Adjourn

Matthew Nicol

*Items Requiring a Vote, ** Items Requiring a Roll Call Vote

Accommodations

Accommodations are available upon request for individuals with disabilities. If you need an accommodation, please contact: Miranda Swafford <u>director@mississippivalleyworkforce.org</u> or at 319-759-8980.



Operations Committee Meeting

Wednesday, June 8, 2022, at 4:00 p.m. via Zoom

Members Present: Mathew Nicol, Kirby Phillips, Scott Schneider, Mandy Parchert, and Jana Wittenberg
Members Absent: Tim Gobble, Ryan Drew, Carolyn Farley, and Stephani Smith CEOs Present: Brinson Kinzer and Chris Ball
Staff Present: Liz Rodriguez, Associate Director, and Phyllis Wood, Executive Assistant
Service Provider Staff Present: Kendra Schaapveld, Project Director, Tabytha Seigfried, Quality Assurance Specialist, Taylor Longstreth, Operations Supervisor Davenport
One-Stop Operator: Robert Ryan
Guest: None
*Items Requiring a Vote, ** Items Requiring a Roll Call Vote

CALLED TO ORDER

Nicol called the meeting to order at 4:00 p.m.

EXCUSED ABSENCES

Phillips made a motion to approve Gobble, Drew, and Farley absences as excused, seconded by Parchert, the motion carried. Smith had and unexcused absence. Nicol reviewed the articles of removal for unexcused absences. Schneider stated the articles only cover unexcused absences and offered considering total absences in the future. Kinzer informed the committee that CEOs have the same attendance requirements.

QUORUM

The committee had a quorum to conduct business.

*APPROVAL OF AGENDA

Schneider made a motion to approve the agenda, seconded by Parchert, the motion carried.

*APPROVAL OF PREVIOUS MINUTES

Parchert made a motion to approve the previous meeting minutes, seconded by Phillips, the motion carried.

*MODIFICATION OJT POLICY

Rodriguez stated the reasons for the proposed changes would simplify and streamline the process for businesses and participants. The committee reviewed each revision as presented in the packet. Parchert made a motion to accept all the revisions, seconded by Schneider, the motion carried.

*CHAIR/VICE CHAIR ELECTION

Rodriguez informed the committee the Vice Chair role is being added to committees so business can continue in the event the Chair is unavailable. Nicol nominated himself to continue as the operations chair. Parchert made a motion to keep Nicol as chair, seconded by Schneider. Nicol nominated Parchert to the Vice Chair role. Phillips made a motion to approve Parchert's nomination, seconded Schneider, the motion carried.

UPDATE ON SYSTEMWIDE OPPORTUNITIES

Rodriguez shared she is attending the Business Services Team meetings. Ryan is driving to Davenport every two weeks to attend in person as well. These changes are an effort to address the opportunities surrounding the Business Services identified during the monitoring. There will be an October in-service training day that will include a presentation of the board and one-stop operator roles. Ryan added the work with Business Services and core partners has to do with outreach plan covered in attachment F of the MOU agreement.

***ONE STOP CERTIFICATION STANDARDS & POLICY**

Ryan informed the standards are to ensure a consistent and minimum level of service across the state. This is a federal requirement. The Self-Assessment will take about 6 months. Local areas can request technical assistance from the state for any areas not met. Then an evaluation team will complete the assessment and submit for review. Ryan shared the proposed assessment and evaluation teams. There is still a need to appoint a board member to the evaluation teams which will start in January. Parchert made a motion to approve the proposed assessment and evaluation teams to the executive committee, seconded by Philips, the motion carried.

SOCIAL MEDIA STRATEGY

The idea is to re-educate the community through partnership with the sector board and changing the perception of Iowa*WORKS*.

PY21 Q3 PERFORMANCE OUTCOMES

Nicol stated the committee would push this agenda item to the next meeting.

ONE-STOP OPERATOR REPORT

Nicol stated the committee would push this agenda item to the next meeting but feel free to reach out to Ryan with questions.

ADULT/DW/RR REPORT

Nicol stated the committee would push this agenda item to the next meeting but feel free to reach out to Schaapveld with questions.

TITLE III REPORT

Nicol stated the committee would push this agenda item to the next meeting but feel free to reach out to Farley with questions.

PY22 MEETING SCHEDULE

Nicol stated the committee would push this agenda item to the next meeting.

OTHER BUSINESS

Wood noted for the upcoming year the packet materials will be attached to the committee meeting invites.

PUBLIC COMMENT

Ryan added the program reports generally have unemployment information and generally comes from Farley and Wittenberg. It is in his report because of a request of the CEOs.

ADJOURNED

Phillips made a motion to adjourn the meeting, seconded by Parchert, motion carried, Nicol adjourned the meeting at 5:05 p.m.

PY21 Q3 Performance Outcomes

WIOA Performance Levels					
State	Mississippi Valley	Program Year:	2021	Performance	Q3
				Assessment:	

Wagner-Peyser					
	Local Negotiated Rate (Goals)	Adjusted Level (Annual Only)	Actual Rate	Assessment Score* (Annual Only)	
Employment 2nd Qtr	73.0%	N/A	64.1%	N/A	
Employment 4th Qtr	70.0%	N/A	88.9%	N/A	
Median Earnings 2nd Qtr	\$6,100	N/A	\$6,938	N/A	

Adult					
	Local Negotiated Rate (Goals)	Adjusted Level (Annual Only)	Actual Rate	Assessment Score* (Annual Only)	
Employment 2nd Qtr	73.0%	N/A	84.6%	N/A	
Employment 4th Qtr	70.0%	N/A	80.0%	N/A	
Median Earnings 2nd Qtr	\$5,400	N/A	\$6,948	N/A	
Credential Attainment	67.0%	N/A	70.0%	N/A	
Measurable Skills Gain	44.0%	N/A	46.9%	N/A	

Dislocated Worker					
	Local Negotiated Rate (Goals)	Adjusted Level (Annual Only)	Actual Rate	Assessment Score* (Annual Only)	
Employment 2nd Qtr	85.0%	N/A	88.0%	N/A	
Employment 4th Qtr	83.0%	N/A	100.0%	N/A	
Median Earnings 2nd Qtr	\$8,400	N/A	\$8,418	N/A	
Credential Attainment	68.0%	N/A	83.3%	N/A	
Measurable Skills Gain	31.0%	N/A	64.8%	N/A	

Youth				
	Local Negotiated Rate (Goals)	Adjusted Level (Annual Only)	Actual Rate	Assessment Score* (Annual Only)
Employment 2nd Qtr	73.0%	N/A	72.4%	N/A
Employment 4th Qtr	72.0%	N/A	100.0%	N/A
Median Earnings 2nd Qtr	\$3,600	N/A	\$3,198	N/A
Credential Attainment	59.0%	N/A	40.0%	N/A
Measurable Skills Gain	41.0%	N/A	22.2%	N/A

*LWDAs must meet 50% of the overall Assessment Score for PY20/PY21

PY22 Meeting Schedule

Operations Committee

July 13, 2022 – 4:00 p.m. August 10, 2022 – 4:00 p.m. September 14, 2022 – 4:00 p.m. October 12, 2022 – 4:00 p.m. November 9, 2022 – 4:00 p.m. December 14, 2022 – 4:00 p.m. January 11, 2023 – 4:00 p.m. February 8, 2023 – 4:00 p.m. March 8, 2023 – 4:00 p.m. May 10, 2023 – 4:00 p.m. June 14, 2023 – 4:00 p.m.

In-person meeting?

- · Date
- Location

OJT Monitoring Report Update



	SUMMARY	
Contract:	Monitors	
Equus OJT Program Ms. Liz Rodriguez, Associate Director, MVWD		
Desk Review	Date and Location of On-Site Monitoring	
6/13/2022 - 6/23/2022	N/A	
	Files Reviewed	
State ID: 803937		
Number of Findings Corrective Action Plan Due Date		
0	N/A	

On the Job Training (OJT) Monitoring Report

MONITORING REPORT DEFINITIONS

Promising Practices - Promising practices are practices or outcomes identified during the review that are observed as being effective, innovative or best practice. These are practices that go above and beyond standard service delivery expectations and/or practices.

Findings - Findings are identified as issues or practices non-compliant with federal, state and/or local statutes, regulations, terms and conditions of an award or contract, policies and directives. Each finding has a corresponding required corrective action identifying what action must be taken, or documentation provided, in order for the finding to be resolved. Please use the "Contractor Response" box within the monitoring report to detail the actions taken by the service provider to resolve the Finding. MVWDB will utilize the "MVWDB Response" box within the report to acknowledge when a finding is resolved or if additional action is required to resolve the finding.

Areas of Concern - Areas of concern are issues, policies, or practices observed during the review that may negatively impact the ability to effectively manage the grant or provide services to participants. They may also include red flags or risk areas that, if not addressed and corrected, could lead to an area of non-compliance in future monitoring reviews. Each area of concern will have a corresponding recommendation for correcting the issue or practice. Responses are not required for an area of concern but are welcome.

PROMISING PRACTICES

The promising practices found during monitoring activities conducted in June 2022 include:

- The assessment of participant's current skills in relationship to the skills and abilities needed to perform the occupation for which the OJT is performed is very thorough and sets appropriate expectations for employer and participant and supports the successful placement and completion of the OJT plan.
- Equus' staff diligence in ensuring participant and employer is getting paid correctly and if a change is made, staff are diligent and expedient in their work to modify contract(s) and adjust payment(s) in this contract the employer made a change to weekend wage differential and Equus was quick to accommodate this need and document modifications appropriately.

NO FINDINGS

AREAS OF CONCERN

Area of Concern 1. OJT agreement with employer needs revision. During the OJT monitoring process, it was discovered that the OJT agreement currently in use does not use language consistent with the requirements in the MVWDB Policy. Specifically, the MVWDB is requiring certain assurances from an employer in the policy that are not directly addressed in the agreement. It was also uncovered that the current document establishes contractual obligations between the board and the employer which is not permitted according to board bylaws.

Area of Concern 2. Areas of process overlap regarding progress visits. During the OJT monitoring process, it was discovered that overlaps between the monitor and the service provider exists as it relates to verifying participant progress, participation and the overall satisfaction of the employer and participant with the OJT experience.

Area of Concern 3. MVWDB OJT policy generates obstacles. During the OJT monitoring process, it was discovered that the board OJT policy created requirements not related to federal, state or local laws or risk prevention efforts that created extra steps for board staff and service providers that did not add value to the participant, employer nor the program itself.

Area of Concern 4. More timely case notes needed for progress reviews. During the OJT monitoring process, it was discovered that progress reviews with employer(s) were not documented in the participants case notes in a way that could be easily found by the monitor.

RECOMMENDATION

Recommendation for Area of Concern 1. OJT agreement will be reviewed by board staff. Areas that are not in compliance with MVWDB policy will be identified and provided to service provider. Service provider will use input from board staff to create new/compliant agreement for OJT program use.

Recommendation for Area of Concern 2. OJT policy modifications have already been made and approved to address areas of overlap so progress visits/ progress checks are being conducted by MVWDB and service providers in a more coordinated and deliberate way and at a frequency that has less of a likelihood to overwhelm/overburden participant and employer.

Recommendation for Area of Concern 3. OJT policy modifications have already been made and approved to eliminate unnecessary obstacles to provision of services.

Recommendation for Area of Concern 4. Service providers should document progress reviews in the case management system within 2 - 3 days of progress review using case notes and attaching the email or providing a brief synopsis of conversation if progress review was conducted over the phone.

CONTRACTOR RESPONSE OPTIONAL

Click or tap here to enter text.

OVERALL SYSTEMWIDE OPPORTUNITIES AND RECOMMENDATIONS

During the monitoring interviews systemwide opportunities were found. The following include a general description of the opportunities and recommendations to address them.

Opportunity: Currently, there is no system used by the local workforce area to share information about those organizations who may not be the best fit for OJT placement. The OJT "excluded employers" policy modification below establishes a more agile method of evaluating whether an employer is a good fit for OJT placement, but the opportunity still remains for a method by-which service providers across the local workforce area flag certain employers as non-desirable placement candidates and move employers out of a non-desirable placement category.

Recommendation: The local workforce area currently does not have enough OJT placements to create a high risk of placing an OJT participant into an organization known for non-compliance with OJT policies/requirements. The local workforce area also currently employs service providers who have a lengthy historical knowledge of the local employers and any instances of non-compliance, so they know from experience where risky OJT placements could occur. I recommend MVWDB service providers in both Iowa*WORKS* centers to consider ways to share information about any OJT employers who recurringly demonstrate non-compliance with OJT policies/requirements if, and when this occurs, especially as this program increases numbers of participants and participating employers.

The OJT policy modification 5.

- Excluded employers
 - a. Prior to re-contracting with an OJT employer, the past performance of that employer must be reviewed.
 - b. An OJT contract must not be entered into with an employer who has previously exhibited a pattern of failing to retain at least 75% of OJT participants with continued long-term employment as regular employees with wages, benefits, and working conditions at the same level and to the same extent as similarly situated employees.
 - i. OJT participants who voluntarily quit, are terminated for cause, or are released due to unforeseeable changes in business conditions need not result in termination of employer eligibility for future OJT contracts.
 - c. An employer that has been excluded from OJT contracting because of the requirement(s) described above may again be considered for an OJT placement one year after that sanction was imposed.
 - d. In this re-contracting situation, if the employer fails to retain the participant after the OJT ends, and there is no apparent cause for dismissing the employee, the employer must not receive any future OJT contracts.
 - e. MVWA may reconsider the employer for participation in the program if they can demonstrate they have taken appropriate corrective action to comply with WIOA.

State ID:	803937	
Participant Name	TELLEZ, MARIA	
Employers	Unity Point Health Trinity	
Application Summary	Program: Title I - Workforce	
	Application Date: 3/1/2022	
	Earliest Eligibility Date: 03/01/2022	
Project Begin Date	4/4/22	
Projected End Date	9/30/22	
Occupational Training Code	31909700 - Phlebotomists	
Staff - Service Providers	Tyler Weger	
	Jaimee McLaughlin	

#	OJT Monitoring Questions	Y/N	Notes
1	Is the organization a public, private-non-profit or private-for-profit business?	Y	
2	Are the following artifacts present in the case management system:		
3	Business License (optional - not required),	Y	
4	W-9,	Y	
5	Proof of Worker Liability and	Y	
6	Worker's Compensation Insurance	Y	
7	If not, are there other documents present that verify the organization's business, non-profit status?	N/A	
	OJT Employed Workers	s	
8	Was the participant employed when he/she enrolled in the OJT program? (If N skip to next section)	Ν	WIOA Application
9	is not earning a self-sufficiency wage as defined in the local plan;	N/A	
10	the OJT relates to the introduction of new technologies, introduction to new production or service procedures, upgrading to new jobs that require additional skills, workplace literacy or other appropriate purposes identified in the local plan.	N/A	

	OJT Employer Eligibility				
11	Is the OJT written with a temporary staffing agency? (If Yes, is OJT with the staffing agnecy? If not, this is a finding)				
12	Was "reverse referral" made? If N - skip next question	Ν			
13	a. Was the individual currently participating in the OJT already an employee of the organization with which they are currently participating in the OJT? (if Y, this is a finding)	N/A			
14	Has an objective assessment and an IEP or ISS been completed which support the development of an OJT with the referring employer?	Y			
	Ineligible Occupations	5			
15	Does the OJT occupation fall into any of the following categories?				
16	1) one in which an employer would typically be able to train a new employee in the first few days or weeks on the job;	N			
17	2) jobs in which the principal source of income is tips, commissions or piecework;	N			
18	3) jobs for commission salespersons, casino or other gambling establishment, aquarium, zoo, golf course, swimming pool, seasonal workers;	N			
19	 those jobs that are intermittent or seasonal in nature; 	N			
20	5) those jobs that require employees to sign a non- compete agreement;	N			
21	6) jobs used to assist, promote, or deter union organization;	Ν			
22	7) jobs that are entry level retail or fast food.	N			

	OJT Payment and Training Length				
23	Has the contract been written for an amount over 10,000?	N			
24	Is the employer being reimbursed over 50% of the participant's wage rate? If Yes - is the employer being reimbursed up to 75%? Or OVER 75%? If over 75% - that is a finding.	Ν			
25	If up to 75% are the following conditions met? (If No, Skip to #12)	N/A			
26	1) taking into consideration whether they are individuals with barriers to employment, length of unemployment, and current skill level.	N/A			
27	2) Small businesses with less than 200 employees.	N/A			
28	 Preference will be given to skilled trades and advanced manufacturing in the Local Area. 	N/A			
29	4) are other circumstances considered if the above items do not apply.	N/A			
30	Are tips or commissions included as wages paid to participant? If Yes, this is a finding.	N/A			
31	Are payments for overtime hours and holidays in compliance with local policies - payment received only if training was provided on the holiday. If No, this is a finding.	N/A			

	OJT Contracts		
32	Was the contract completed and signed before the OJT participant started working?	Y	Timecard shows start date of 4/06/22 - contract signed on 4/11/22
33	Has the WIOA service provider or other designated staff, and the employer signed the OJT contract for the OJT participant?	Y	
34	Is the OJT contract limited to the period of time required for the participant to become proficient in the occupation for which the training is being provided.	Y	
35	Does the OJT contract exceed six (6) months or 1040 hours? Is the OJT contract written for a participant to be trained in less than 160 hours?	N	
36	Has the appropriate contract length been determined by considering the 1) skill requirements of the occupation, 2) the academic and occupational skill level of the participant, and 3) the participant's prior work experience.	Y	Training Plan
37	Was the Training Length Determination Form used to calculate the maximum number of hours allowed for the OJT contract?	Y	
38	Are the actual hours of the contract determined by the Training Outline/Plan? Is the Training Outline/Plan developed jointly by the OJT supervisor and the WIOA service provider case manager.	Y	
39	Has the rationale for the OJT training, including duration, been entered in the participant's Individual Employment Plan (IEP)?	Y	
40	Has the number of training hours for a participant increased/decreased? If no - skip to next section. If Yes - Has this been approved by the board/executive committee?	N	

	OJT Contract Required Prov	visions	
41	Are wages paid to OJT participants at least the prevailing wage? If No - this is a finding.	Y	
42	Does the employer operate under a collective bargaining agreement? If No - skip to next question. If Yes, are the wages and benefits specified in the union agreement? Is the job opening cleared with the appropriate union?	N	
43	Are assurances made to confirm employer complies with requirements of the Civil Rights Act with respect to equal opportunity in employment for the OJT position as well as comply with all federal, state, and local laws.	Y	OJT Contract 14, 23, 24
44	Are assurances made to confirm OJT participants hired under this program will be subject to the same personnel policies, rules and regulations, and afforded the same benefits as the other participants of the company.	Y	in Pre-award 5 and 6, 7
46	Are Conditions of employment and training in full accordance with all applicable federal, state, and local laws (including but not limited to child labor, health and safety laws), and appropriate and reasonable in regard to type of work undertaken and the proficiency of the participant?	Y	OJT Contract 14, 23, 24

47	Does Employer certify that the OJT participant will not displace any regular employee and that no person was displaced as a result of relocation of the current business in the 120 days prior to signing the Pre- Award Review form?	Y	in Pre-award #4 and 11
48	Does the OJT involve religious or political activity? If Yes, this is a finding.	N	OJT Contract #20
49	Is the OJT conducted at the employer's place of business or another site, and NOT subcontracted?	Y	
50	Has the employer confirmed that the OJT participant will not be working for immediate family members?	Y	Pre-award #13
51	Does the OJT employer certify that neither the employing company nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or excluded from participation by any federal department or agency?	Y	OJT Contract #16
52	Is the OJT Training Outline/Plan written for skills that the OJT participant does not already possess. Has care been given to check the OJT participant's work history, and to document that the new skills to be learned are different, more difficult, and/or unique to the new job, and are therefore necessary to perform the new job tasks?	Y	Job Tasks Comparison

	Progress Review							
53	Are monthly progress reviews being executed by Business Service Consultant and/or Navigator in a way that reflects the employers desired mode of communication (phone, email, or web conferencing for example)	Y						
54	Is the first review conducted in-person at the job site? (Documents)	Y	4/20/22					
55	Is there a case note or uploaded document that reocords service provider reviewed the Training Progress form and that the Training Progress form is demonstrating progress towards completing Training Outline/Plan?	Y						
	Contract File							
56	Are the following OJT documents in the trainees contract file?							
57	Pre-Award Review form	Y						
58	Original OJT Contract and any modified contracts.	Y						
59	Proof of Workers Compensation Insurance coverage	Y						
60	Training Length Determination Form	Y						
61	Invoices and supporting documentation	Y						
62	Training Progress form (both interim and final)	Y	4/20/22					
63	Job description	Y						
64	Justification of OJT participant's failure to satisfactorily complete (if applicable)	N/A						

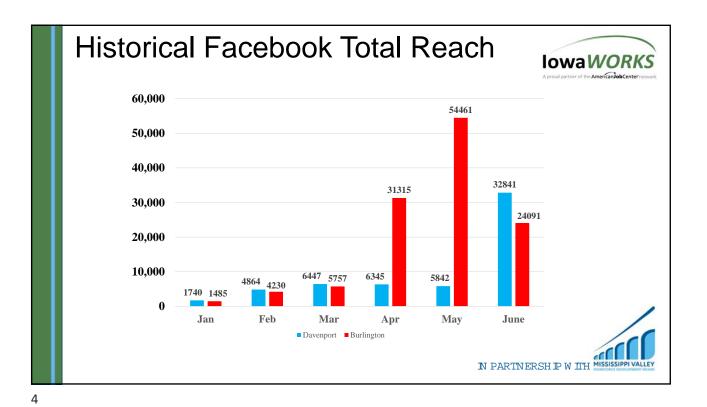
	Monitoring Requiremen	ts	
65	Has OJT contract has been monitored by Board Staff at least once during the contract period to verify that:		
66	the participant is receiving the training contracted for in the agreement, and	Y	
69	the participant's attendance records demonstrate that the participant is attending and succeeding in the training and	Y	
70	review employer records to assure that the participant is receiving proper wages and	Y	
71	that the employer is withholding taxes and paying workers compensation.	Y	

One-Stop Operator Report



)ate	Туре	Location	Jobseekers
6/2/2022	HNI Hiring Event	Burlington IowaWORKS	0
6/4/2022	Great River Health Hiring Event	Burlington IowaWORKS	7
6/6/2022	Multiple Hiring Event (11 employers)	Davenport IowaWORKS	23
6/13/2022	West Liberty Foods Hiring Event	Burlington IowaWORKS	3
6/13/2022	Multiple Hiring Event (11 employers)	Davenport IowaWORKS	38
6/20/2022	Multiple Hiring Event (16 employers)	Davenport IowaWORKS	39
6/27/2022	Multiple Hiring Event (13 employers)	Davenport IowaWORKS	37
6/28/2022	TSA Hiring Event	Burlington IowaWORKS	22
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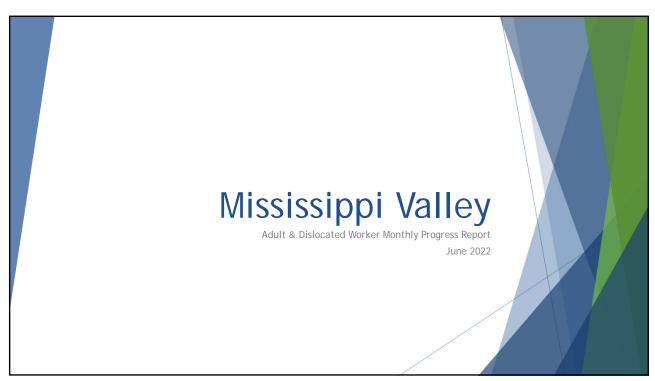
Office Page	Total Reach*	Impressions**
Davenport	32,841	42,387
Burlington	24,091	27,042
Muscatine	205	366
Maquoketa	123	234
Clinton	101	193
Fort Madison	491	645
Keokuk	7	24

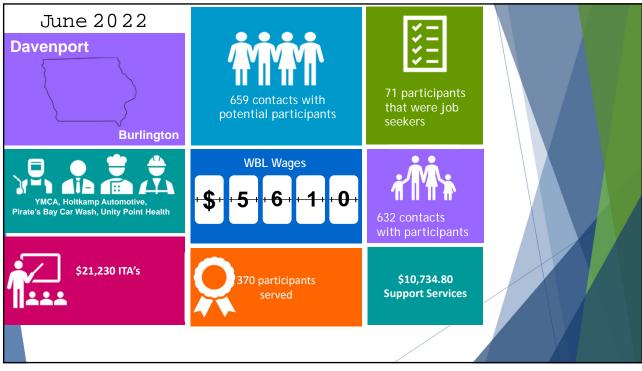


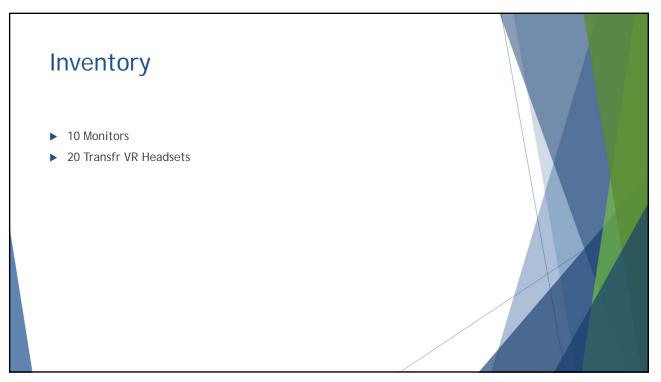
Referred to	Burlington	Davenport	Referred From	# of Referrals			
Title I Adult/DW	27	26	AEL/HiSED	5			
Title I Youth	8	6	Promise Jobs	6			
Title II (AEL/HiSED)	1	3	RCM/RESEA	37			
Title IV (Voc Rehab)	2	4	Title III	18			
Ticket To Work	2	0	Title I	3			
СТЕ	0	1	Title IV	6			
Veterans	0	2	Trade/TAA	11			
Veterans 0 2							

Adult/DW/RR Report



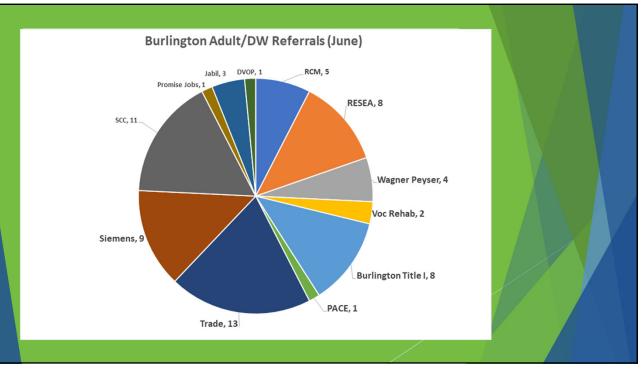


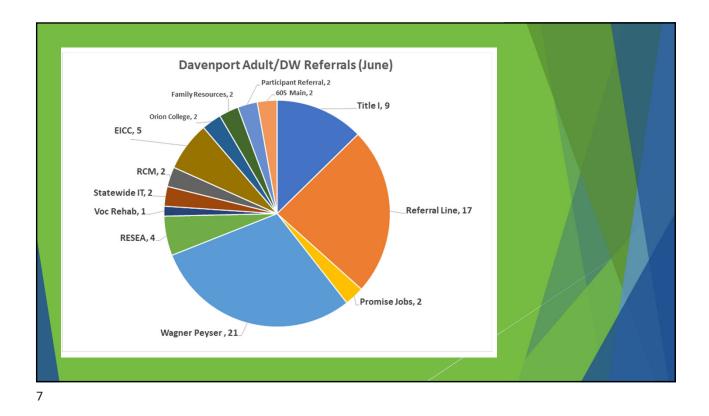




Rapid Response

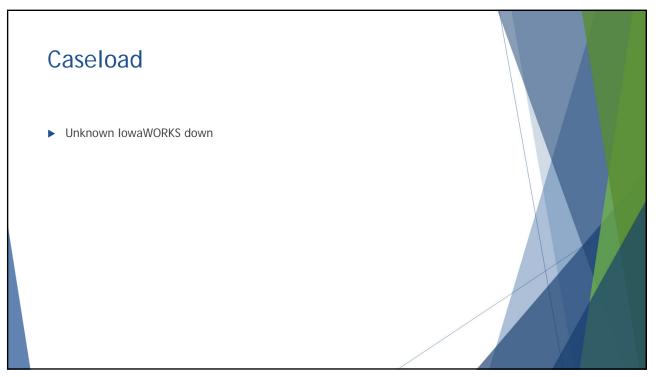
- Jabil- on 6/2 and 6/7 Spent the days doing Resume workshop and Interviewing skills workshop on site at Jabil in Mount Pleasant with IWD-Kelly Brousseau and ADW CN Shayla Taeger.
- Siemens Gamesa- Held 3 WIM meetings on-site at Siemens Gamesa in Fort Madison, IA. June 14th and June 15th. Received positive feedback from Siemens HR VP Betsy Walker as well as several workers. The local partners along with Clayton Vance with TAA did a wonderful job explaining information and opportunities to the affected workers. Daily since that last WIM on 6/15 at Siemens I have given out folders of WIM information to affected workers who were unable to attend meetings. We will continue to offer this information at the center.





Enrollment	, ,		
	June	YTD Actual	
Adult	23	141	
Dislocated Worker	6	71	
NDWG	5	111	

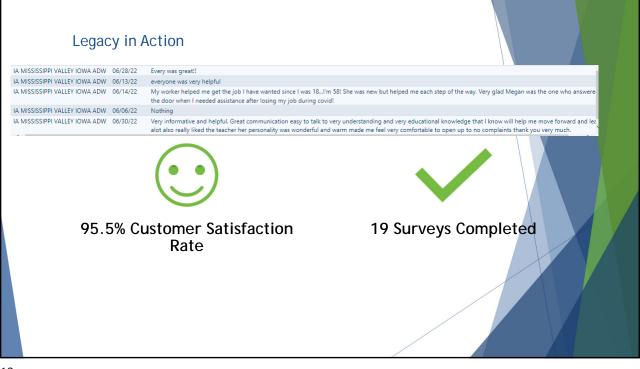




(Occupation	al Skills	Train	ing		
		June	YTD Goal	YTD Actual	% of Goal	
	Occupational Skills Training	12	90	243	270%	

Г

Work-E	Based Le	arning			
	June	YTD Goal	YTD Actual	% of Goal	
Work-Based Learning	1	30	27	90%	
NDWG OJT	0	28	2	14%	





Challenges

23yo OJT participant from Muscatine Co was written up 2x by supervisor for no call, no showing, was reduced to on-call/as-needed basis. Participant is single parent to 3 children who were all recently ill, is also a full-time student in Medical Assisting. Participant lost SNAP because of the increase in income from the OJT.

Several referrals made for WBL, but employers are slow to return contact with us or are reluctant to work with WBL or WBL isn't able to be justified because of skills gap issues.

IowaWORKS outage

15

Celebration

Des Moines county resident joined the Title 1 program as a dislocated worker after losing her job. She joined the program looking for assistance in taking her CNA refresher so she would be more desirable after already having her Phlebotomy certificate. At our orientation appointment I had to break the news to her that due to her owing back unemployment she would not receive any weekly benefits until it was paid off. She was very upset but was able to then switch gears and concentrate on immediate employment. She and I created a resume that day and she applied for Great River. That week she had an interview and she received a position as a phlebotomist with no prior experience besides clinicals. She is still planning on taking the CNA refresher in hopes to move up to a better paying position within the hospital.