



Mississippi Valley Workforce Development Board

Operations Committee Meeting Agenda

Wednesday, November 9, 2022, at 4:00 p.m.

Join Zoom Meeting

<https://us02web.zoom.us/j/81583203856?pwd=Y-75lnFJwTWblaBDcv2c23JPTEH1My.1>

Meeting ID: 815 8320 3856 Passcode: 159119

One tap mobile: +13126266799,81583203856# US

Called to Order	Matthew Nicol
Roll Call	Mandy Tripp
*Excused Absences	Matthew Nicol
*Approval of Agenda	Matthew Nicol
*Approval of Previous Meeting Minutes	Matthew Nicol

NEW BUSINESS

*Participant License Screening Policy	Miranda Swafford
LMI Reports Review	Matthew Nicol

STANDING REPORTS

One-Stop Operator Report	Robert Ryan
Adult/DW/RR Report	Kendra Schaapveld
Title III Report	Jana Wittenberg

Other Business

Public Comment

Adjourn	Matthew Nicol
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*Items Requiring a Vote, ** Items Requiring a Roll Call Vote

Accommodations

Accommodations are available upon request for individuals with disabilities. If you need accommodation, please contact Miranda Swafford at director@mississippivalleyworkforce.org or at 319-759-8980.



Mississippi Valley Workforce Development Board

Operations Committee Meeting

Wednesday, October 12th, 2022, at 4:00 p.m. via Zoom

Members Present: Mathew Nicol, Kirby Phillips, Ryan Drew, Carolyn Farley, Tim Gobble, Mandy Parchert and Jana Wittenberg

Members Absent: Scott Schneider

CEOs Present: Brinson Kinzer

Staff Present: Miranda Swafford; Executive Director, Andrea Taylor; Associate Director

Service Provider Staff Present: Kendra Schaapveld; Project Director, Tabytha Seigfried; Quality Assurance Specialist, Taylor Longstreth; Title I Operations Manager, Shannon Weaver; Title I Operations Manager

One-Stop Operator: Robert Ryan

**Items Requiring a Vote, ** Items Requiring a Roll Call Vote*

CALLED TO ORDER

Nicol called the meeting to order at 4:00 p.m.

EXCUSED ABSENCES

Farley made a motion to excuse Schneider, seconded by Phillips, the motion carried.

QUORUM

The committee had a quorum to conduct business.

***APPROVAL OF AGENDA**

Parchert made a motion to approve the modified agenda, seconded by Drew, the motion carried.

***APPROVAL OF PREVIOUS MINUTES**

Parchert made a motion to approve the previous meeting minutes, seconded by Phillips, the motion carried.

***INCUMBENT WORKER GRANT PROGRAM**

Nicol reviewed the Incumbent Worker Grant Program. Discussion of the amount of money awarded, the time frame and record of completion. Also discussion of the name of the program to Retrain and Retain Grant Program in order to make more appealing. Gobble made a motion to approve the program as presented with the addition of requiring employees to receive a copy of their training completion, and preset due dates for applications, seconded by Parchert, the motion carried.

STANDING REPORT

ONE-STOP OPERATOR REPORT

Ryan reviewed numbers in the September report focusing on hiring events, job fairs, workshops and VOS Greeter information..Burlington averaged 28 visitors per day in September. Davenport had an average of 45 visitors per day in September. Facebook total reach in Davenport had a total reach of 9,603 and 16,786 total impressions. Burlington's Facebook total reach was 20, 477 and 23,523 impressions due to a boost having been made. Customer Satisfaction September Survey showed that 40 of 42 respondents reported being somewhat or very satisfied. Areas of concern being challenges related to the system outage, difficult to get help via phone, the Unemployment system is unnecessarily complex; too many obstacles and hoops, website is convoluted and not user-friendly. Positive comments listed in the report were that staff was attentive to my needs, quick to respond, your job search club weekly meetings are extremely good, and helpful. Your facilitators are all very knowledgeable, and informative. THANK YOU SO MUCH IOWA WORKS!!!! :))))), any questions asked was answered with great detail and they reached out to me quickly to help me find employment.

ADULT/DW/RR REPORT

Schaapveld reported for September they had 13 enrollments. Enrollments in September were 7 for Adult, 5 Dislocated Worker, and 1 NDWG. Caseload numbers reflect 131 active and 110 follow up participants in Adult and 146 active and 44 follow up participants in the Dislocated Worker program. There were 0 occupational skills trainings in September. Legacy in Action reports 96.6% customer satisfaction rate. Outcomes included 10 credentials, 3 unsubsidized employment and 1 MSG.

TITLE III REPORT

Farley had to leave the meeting early so unable to make report however Swafford reported that unemployment in Lee county has increased due to recent layoffs.

OTHER BUSINESS

Swafford reported that Farleys last day would be 10/28/2022 as she has accepted a new position. Also reported that Terry Zmolek has also taken a new position. Nicol reported that the RFP was approved for Amplify. Swafford reported that the December 1st board training meeting registration would be coming out and there will not be a virtual option.

PUBLIC COMMENT

Ryan thanked Farley for all of her hard work and stated she will be missed.

ADJOURNED

Drew made a motion to adjourn the meeting, seconded by Phillips, motion carried, Nicol adjourned the meeting at 5:13 p.m.



Mississippi Valley Workforce Development Board

Participant License Screening Policy

Approved:
Effective Date:

Purpose

The purpose of this policy is to outline the initial screening requirements for WIOA participants before being placed in a training program on the ETPL that requires a driver's license. For all occupations that require a driver's license, the participant must be able to prove the ability to obtain that license after training before funds will be spent to enroll a participant in any training course.

General Information

The service provider must consider as much information about the participant's driving experience as is reasonably available. This would include all known violations, whether or not they are part of an official record maintained by a State, as well as any other information that would indicate the participant has shown a lack of due regard for the safety of the public. Violations of traffic and criminal laws, as well as the participant's involvement in motor vehicle accidents, are such indications and must be considered.

Screening Process

1. Discuss with the participant circumstances which would disqualify them from obtaining the required license for their desired occupation.
2. Inform the participant that they may be required to speak to the Career Navigator about any issues identified before being placed in a training program where a driver's license is required.
3. The participant will need to provide a copy of their non-certified driving record by going to:
<https://mymvd.iowadot.gov/Account/Login?ReturnUrl=%2fDrivingRecord%2fNonCertified>.
The participant may either take a picture or print out the results to share with their Career Navigator.
4. The Career Navigator will review the participant's driving record and determine the likelihood of the individual obtaining a driver's license to meet the training program standards and save a copy of the non-certified driving record in the participant's IowaWORKS file.
5. Charges such as but not limited to drug offenses, suspension of driver's license, speeding tickets, narcotics distribution, felonies, or driving under the influence may result in the

inability to obtain employment and therefore may stop a participant from moving forward with training.

Standards for Commercial Truck Drivers

This is a list of basic standards held by area employers about hiring individuals as commercial truck drivers. Many of the standards are based on insurance regulations and cost that companies incur when hiring individuals who are deemed to be a risk to the company or a safety risk.

BARRIER	IMPACT	EXCEPTIONS
Felony	Typically employable	Consider not being employable in the industry if there are sexual offenses or serious violent crimes.
Drug Offenses	Employable	Typically, a five-year lapse before hire for trucking companies: more likely employable driving dump trucks, cement trucks, etc. until there is a five-year lapse.
Suspension of driver's license	Employable	Not employable if suspension is due to careless/reckless driving or a DUI/OWI within the last 3-5 years. There are second-chance companies that may look at the violation differently.
Speeding tickets	Employable	Generally no more than two in the last three years or two in the last twelve months.
Narcotics distribution	Not Employable	No Exceptions
Human Trafficking	Not Employable	No Exceptions

Types of Felonies Prohibiting CDLs

The types of felonies which typically will automatically prohibit an individual from being able to earn a CDL include:

- Using a commercial vehicle in the commission of a felony
- Manslaughter in the first or second degree with a motor vehicle
- Misconduct with a motor vehicle
- Causing a fatality through negligent/reckless vehicle operation
- Operating a vehicle with a BAC of .08% or higher
- Extortion

- Bribery
- Smuggling
- Arson
- Treason
- Assault with intent to murder
- Human trafficking

Other criminal history barriers that will prevent getting a CDL

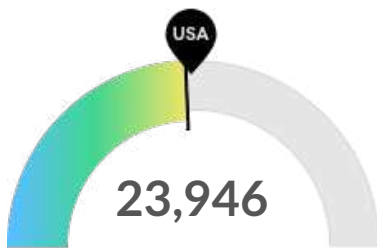
- Current driving license is suspended
- Warrant for arrest
- Being on parole (possible exception depending on circumstances or parole terms that would prohibit you from performing your responsibilities as a driver)

39 Health Care and Social Assistance in MVWA

Iowa

Executive Summary

Light Hiring Competition Over an Average Supply of Regional Talent



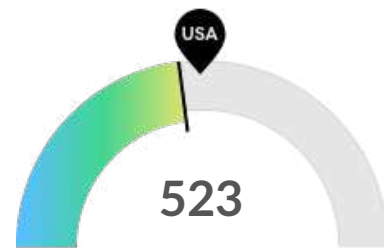
Supply (Jobs)

Your area is about average for this kind of talent. The national average for an area this size is 24,895* employees, while there are 23,946 here.



Earnings Per Job

Earnings per job are below the national average. The national average salary for your industries in an area this size is \$70,695, while in your area it is \$60,699. Earnings per jobs is the total industry earnings divided by the number of jobs in the industry.



Demand (Job Postings)

Competition from online job postings is low in your area. The national average for an area this size is 589* job postings/mo, while there are 523 here.

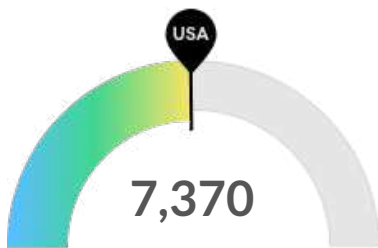
*National average values are derived by taking the national value for your industries and scaling it down to account for the difference in overall workforce size between the nation and your area. In other words, the values represent the national average adjusted for region size.

56 Transportation and Warehousing in MVWA

Iowa

Executive Summary

Average Hiring Competition Over an Average Supply of Regional Talent



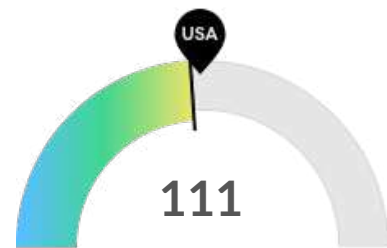
Supply (Jobs)

Your area is about average for this kind of talent. The national average for an area this size is 7,471* employees, while there are 7,370 here.



Earnings Per Job

Earnings per job are about the same as the national average. The national average salary for your industries in an area this size is \$70,683, while in your area it is \$63,698. Earnings per jobs is the total industry earnings divided by the number of jobs in the industry.



Demand (Job Postings)

Competition from online job postings is about average in your area. The national average for an area this size is 118* job postings/mo, while there are 111 here.

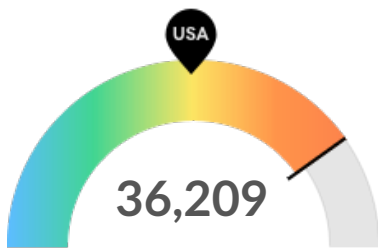
*National average values are derived by taking the national value for your industries and scaling it down to account for the difference in overall workforce size between the nation and your area. In other words, the values represent the national average adjusted for region size.

360 Manufacturing in MVWA

Iowa

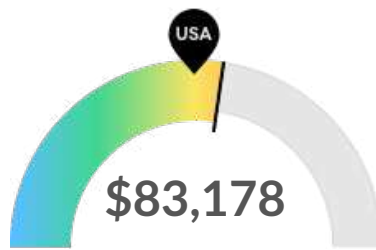
Executive Summary

Aggressive Hiring Competition Over a Deep Supply of Regional Talent



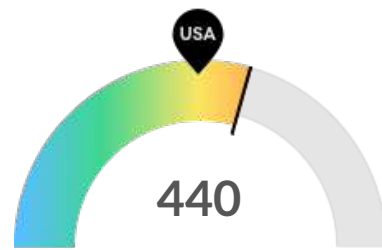
Supply (Jobs)

Your area is a hotspot for this kind of talent. The national average for an area this size is 15,412* employees, while there are 36,209 here.



Earnings Per Job

Earnings per job are below the national average. The national average salary for your industries in an area this size is \$95,117, while in your area it is \$83,178. Earnings per jobs is the total industry earnings divided by the number of jobs in the industry.



Demand (Job Postings)

Competition from online job postings is high in your area. The national average for an area this size is 344* job postings/mo, while there are 440 here.

*National average values are derived by taking the national value for your industries and scaling it down to account for the difference in overall workforce size between the nation and your area. In other words, the values represent the national average adjusted for region size.

One-Stop Operator Report



Iowa **WORKS**

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One-Stop Operator
October 2022



IN PARTNERSHIP WITH **MISSISSIPPI VALLEY**
WORKFORCE DEVELOPMENT BOARD

October Hiring Events/Job Fairs

Date	Type	Location	Job Seekers
10/3/2022	Opportunity Knocks on Mondays Hiring Event	Davenport IowaWORKS	27
10/17/2022	Opportunity Knocks on Mondays Hiring Event	Davenport IowaWORKS	23
10/18/2022	Hire Talent Tuesdays Job Fair	Burlington IowaWORKS	24
10/24/2022	Opportunity Knocks on Mondays Hiring Event	Davenport IowaWORKS	26
10/31/2022	Opportunity Knocks on Mondays Hiring Event	Davenport IowaWORKS	13

MVWA October Workshops

Workshop	Burlington	Davenport
Resumes	14	41
Job Search	5	14
Interviewing	44	31
Career Interest	0	12
Personal Growth	3	26
Work Readiness	11	0
Unemployment Info	9	64
Labor Market Info	2	0
Job Finding Club	8	51

October VOS Numbers Burlington



VOSGreeter® - by Office

Report Date: 11/04/2022

Region/Lwia: Mississippi Valley LWDA

Office: Burlington

Start Date: 10/1/2022

End Date: 10/31/2022

Report Run Time: 11/4/2022 12:03:48 PM

Office	Individuals	%	Veterans	%	Lang
<input checked="" type="checkbox"/> Burlington	545	100.00%	19	3.49%	
File UI Claim / Questions	239	43.85%	11	2.02%	
File Temporary Unemployment Claim	102	18.72%	3	0.55%	
I am here to see a specific staff member	70	12.84%	1	0.18%	
RESEA-Amanda	9	1.65%	0	0.00%	
Unsure / Other	55	10.09%	2	0.37%	
Find a Job	34	6.24%	2	0.37%	
RESEA.Appointment	5	0.92%	0	0.00%	
NCRC	11	2.02%	0	0.00%	
AJC Workshops	11	2.02%	0	0.00%	
Mock Interview	1	0.18%	0	0.00%	
PJ Orientation	1	0.18%	0	0.00%	
Interview & Negotiate	1	0.18%	0	0.00%	
Essential Tools for Job Seekers: Virtual	1	0.18%	0	0.00%	
Create A Great Resume: Virtual	1	0.18%	0	0.00%	
NCRC - AO Only	14	2.57%	0	0.00%	
Hiring Event	2	0.37%	0	0.00%	

20 business days in October
545 Individuals = 27/day



October VOS Numbers Davenport



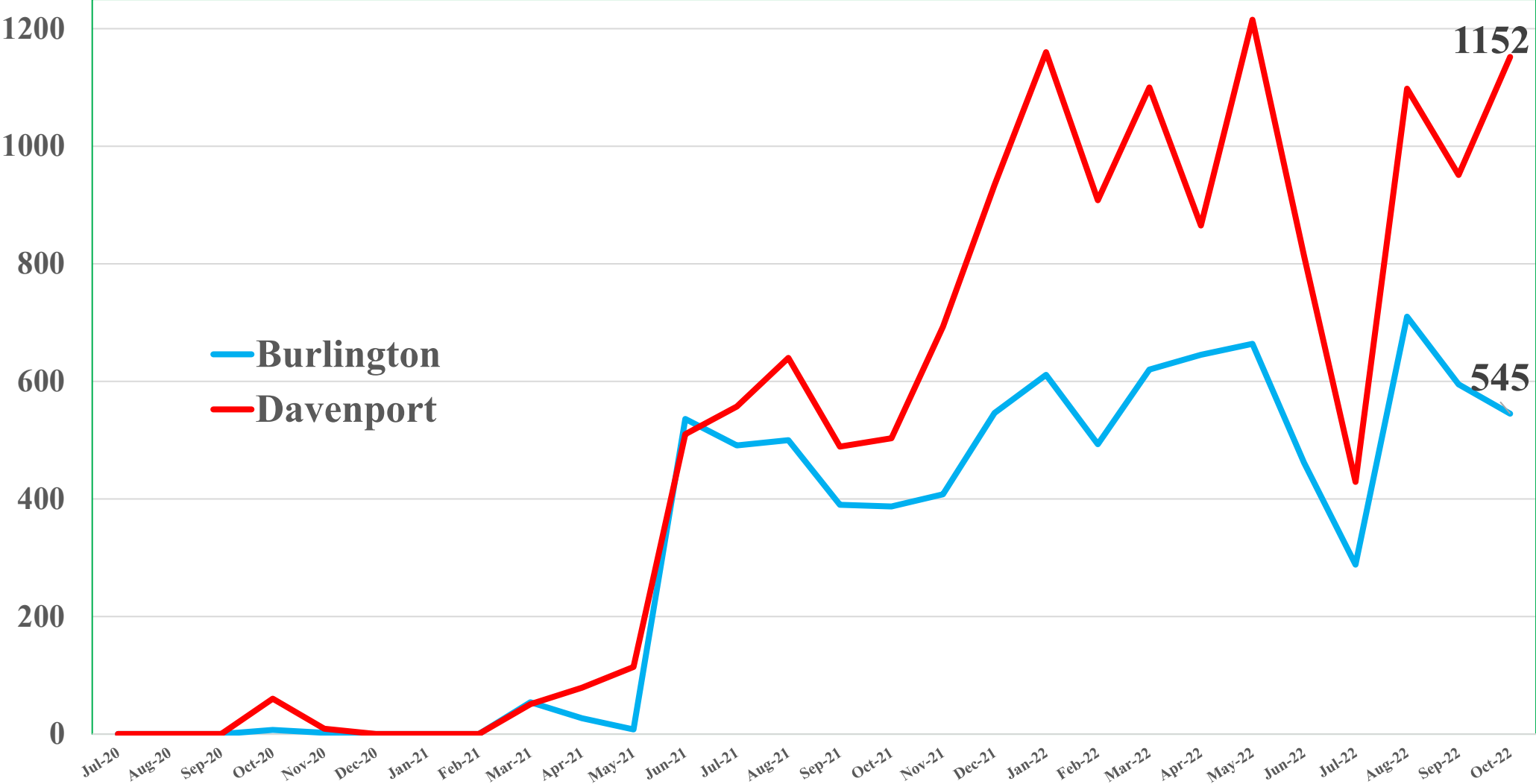
VOSGreeter® - by Office
 Report Date: 11/04/2022
 Region/Lwia: Mississippi Valley LWDA
 Office: Davenport
 Start Date: 10/1/2022
 End Date: 10/31/2022
 Report Run Time: 11/4/2022 12:07:32 PM

Office	Individuals	%	Veterans	%	Langu
<input checked="" type="checkbox"/> Davenport	1,152	100.00%	66	5.73%	
Unsure / Other	75	6.51%	1	0.09%	
File UI Claim / Questions	633	54.96%	24	2.08%	
File Temporary Unemployment Claim	171	14.84%	14	1.22%	
Find a Job	118	10.24%	12	1.04%	
Hiring Event	62	5.38%	8	0.52%	
RESEA-Amy	13	1.13%	0	0.00%	
I am here to see a specific staff member	91	7.90%	7	0.61%	
Sub RESEA - Angie	1	0.09%	0	0.00%	
RCM-Andrea	3	0.26%	0	0.00%	
RESEA-Tina	4	0.35%	0	0.00%	
RESEA-Appointment	10	0.87%	1	0.09%	
RCM-Mandy	1	0.09%	0	0.00%	
AJC Orientation	3	0.26%	0	0.00%	
AJC Workshops	9	0.78%	1	0.09%	
Sub RESEA-Tina	1	0.09%	1	0.09%	
Create a Great Resume	1	0.09%	0	0.00%	
AJC 101	1	0.09%	1	0.09%	

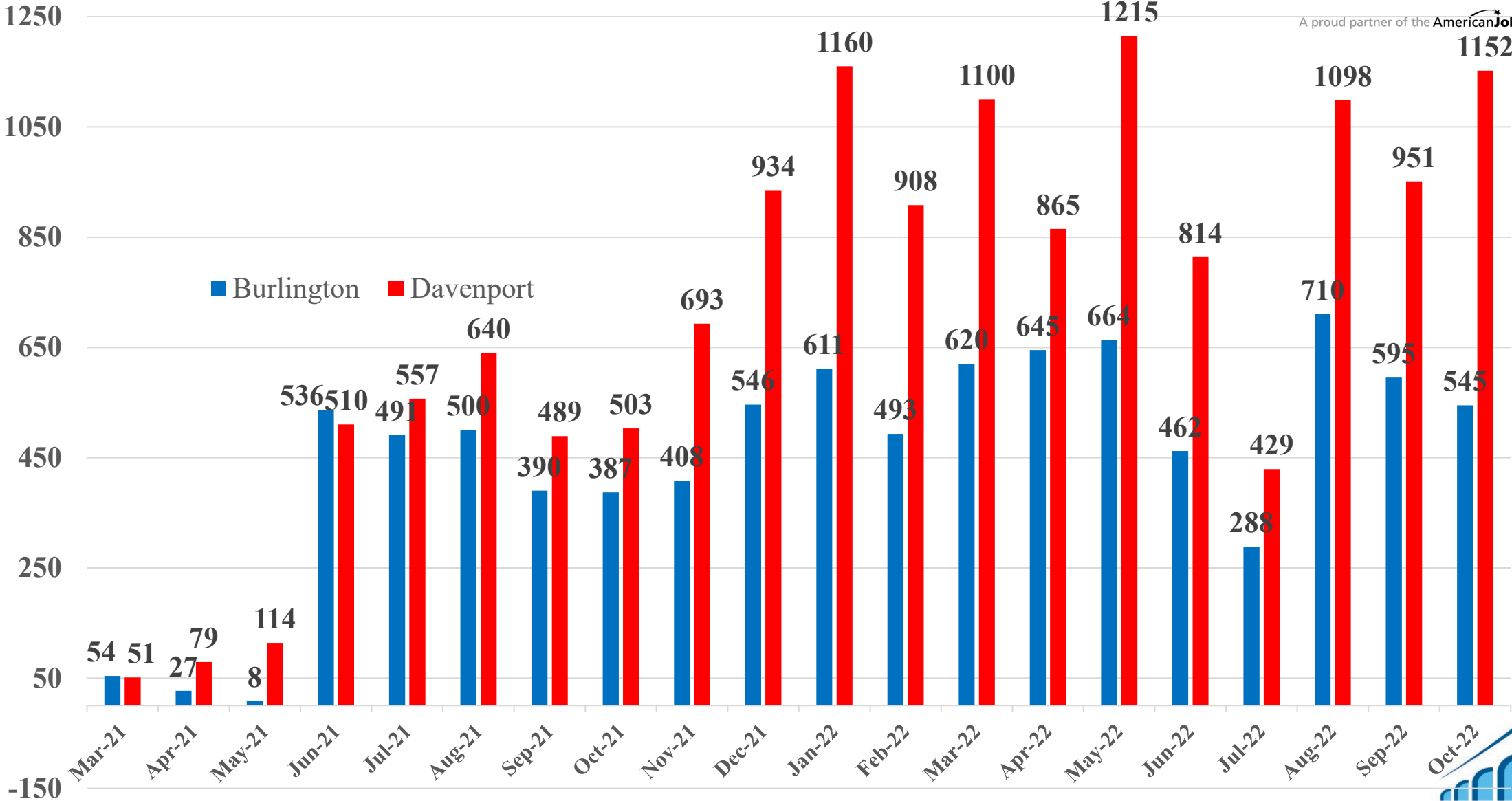
20 business days in September
 1,152 Individuals = 58/day



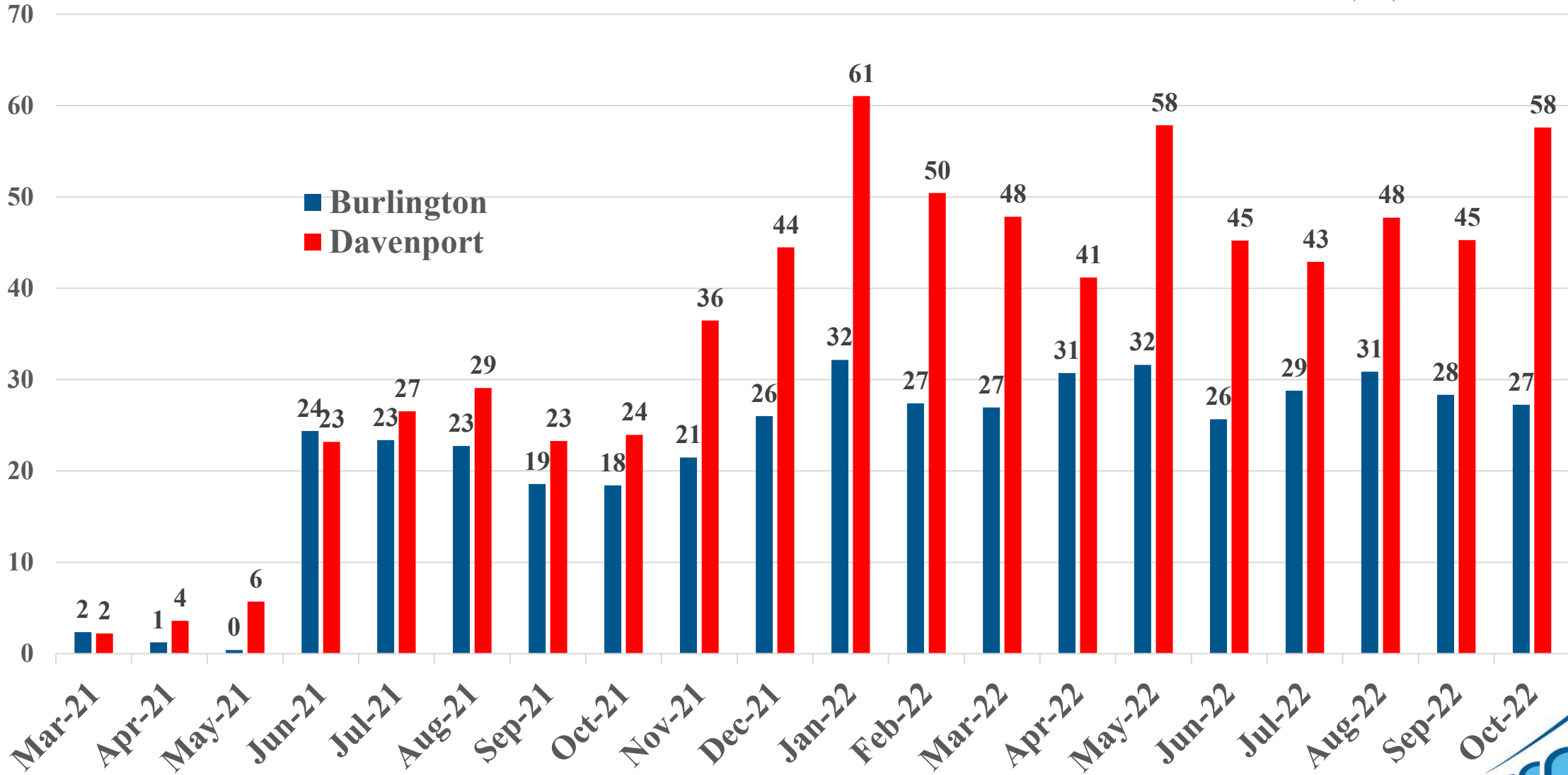
Historical VOS Numbers



Historical VOS Numbers



Historical VOS Numbers Daily Avg.



Services Provided Employers October

Service	Total Employers	Total Services
Assisted Employer w/Accessing Untapped Labor Pools	18	19
Automatic Service - Job Order Created	40	75
Employers view internal resumes	35	524
Notification to Employer of Potential Applicant	2	2
Provided Candidate Pre-Screening	1	1
Provided Employer Information and Support Services	72	74
Provided Job Fair Services	39	40
Provided Job Order Follow-up/Assistance	10	14
Provided Rapid Response/Downsizing Assistance	4	5
Provided Training Services	1	2
Provided Workforce Recruitment Assistance	9	10
Referred Qualified Applicants	15	24
Registered Apprenticeship - In-Depth Meeting	1	1
Registered Apprenticeship - Intro Meeting	1	1
TOTAL	248	792



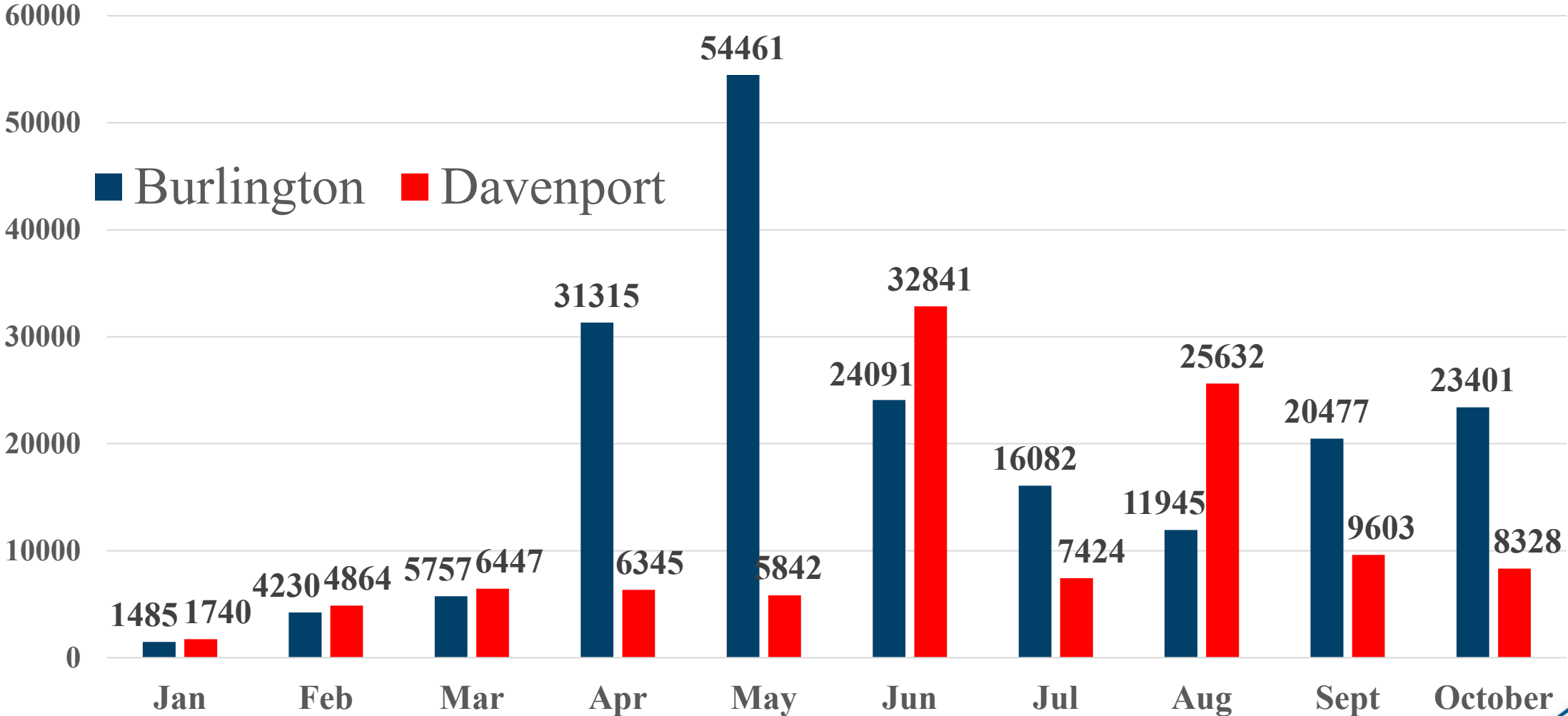
Facebook October

Office Page	Total Reach*	Impressions**
Davenport	8,328	12,572
Burlington	24,301	28,140

**Reach: The number of unique individuals who saw any of your content*

***Impressions: The number of times content is seen (e.g., 1 person sees the same content 3 times = 3 impressions)*

Historical Facebook Total Reach



Customer Satisfaction September



Six questions in which respondents can report a level of satisfaction/dissatisfaction:

1. Overall, please rate your satisfaction with IowaWORKS services/assistance
2. Overall, please rate your satisfaction with IowaWORKS staff
3. Overall, please rate our technology
4. Please rate the accessibility of our building (location/sidewalks/ramps/doorways/classrooms/restrooms)
5. Please rate the accessibility of our programming (computer access/materials/teaching styles)
6. Please rate the accessibility of our assistive technology (large-screen monitor/trackball mouse/variable height desk)

Choices are: Very Dissatisfied, Somewhat Dissatisfied, Somewhat Satisfied, Very Satisfied

Customer Satisfaction October

25 of 36 (69.4%) responded “somewhat or very satisfied” to a majority of the questions

- 6 were somewhat or very satisfied in **0/3, 0/4, or 0/6** categories
- 1 was somewhat or very satisfied in **1/6** categories
- 4 were somewhat or very satisfied in **3/6** categories (these were considered “dissatisfied”)
- 1 was somewhat or very satisfied in **2/3** categories
- 4 were somewhat or very satisfied in **4/6** categories
- 3 were somewhat or very satisfied in **5/6** categories
- 3 were somewhat or very satisfied in **5/5** categories
- 14 were somewhat or very satisfied in **6/6** categories

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
100%	100%	100%	89%	100%	100%	100%	91.4%	92.5%	69.4%

Customer Satisfaction October

Areas of concern

- Difficult to get help via phone
- The Unemployment system is unnecessarily complex; too many obstacles and hoops
- Website is convoluted and not user-friendly

Positive comments

- M.G. is professional
- A.J is amazing
- Everyone has been helpful and very patient with me on doing my unemployment benefits

MVWA (October) Partner Referrals



Referred To	Burlington	Davenport
CTE	1	3
IDB	1	0
Proteus	1	0
Title I Adult/DW	10	23
Title I Youth	17	0
Title II (AEL/HiSED)	3	3
Title IV (Voc Rehab)	3	3
Veterans	0	3

Referred From	# of Referrals
AEL/HiSED	17
Promise Jobs	3
RCM/RESEA	24
Title I	1
Title III	11
Title IV	2

Adult/DW/RR Report



EQUUS[®]

WORKFORCE SOLUTIONS

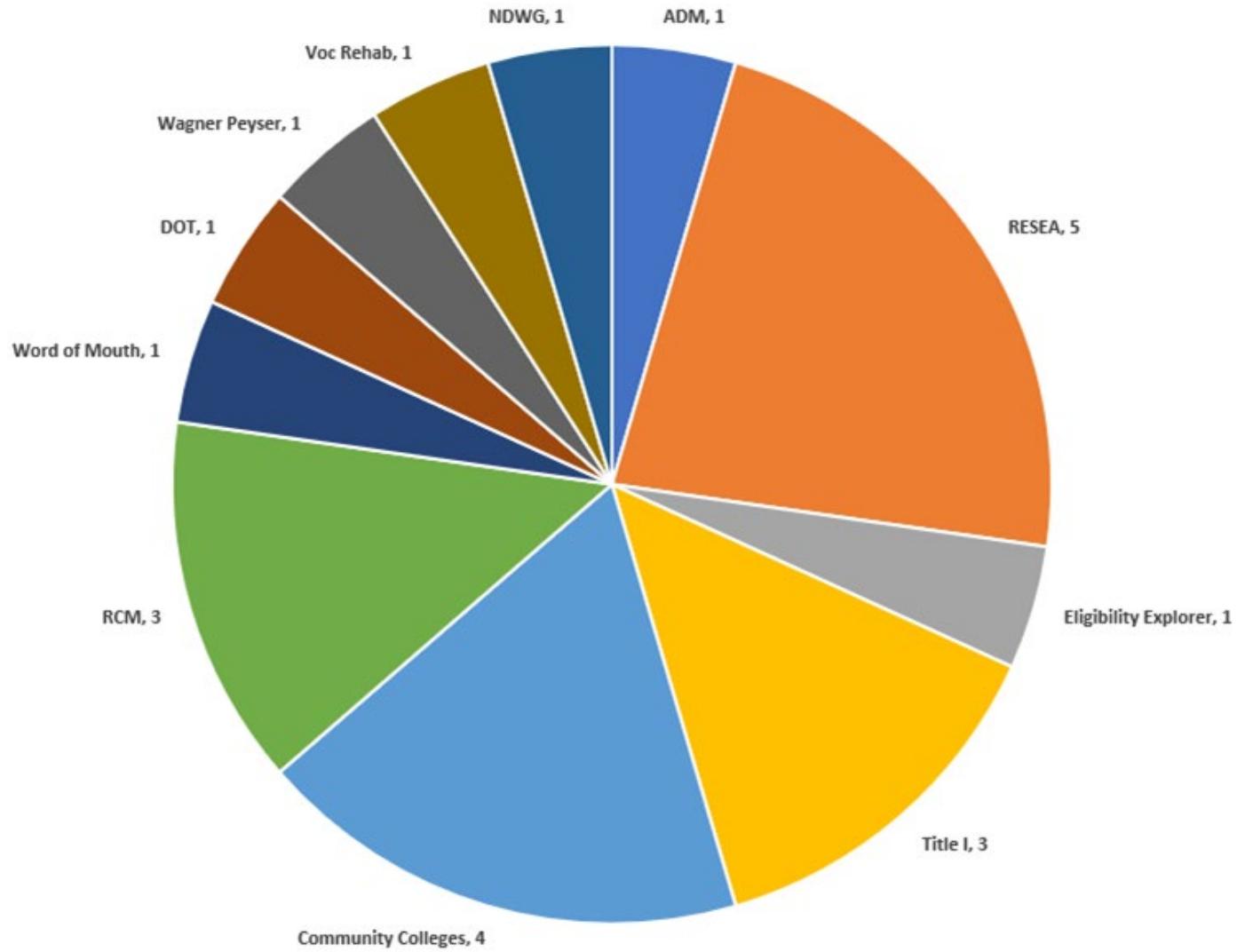
Creating Opportunities. Changing Lives.

Mississippi Valley

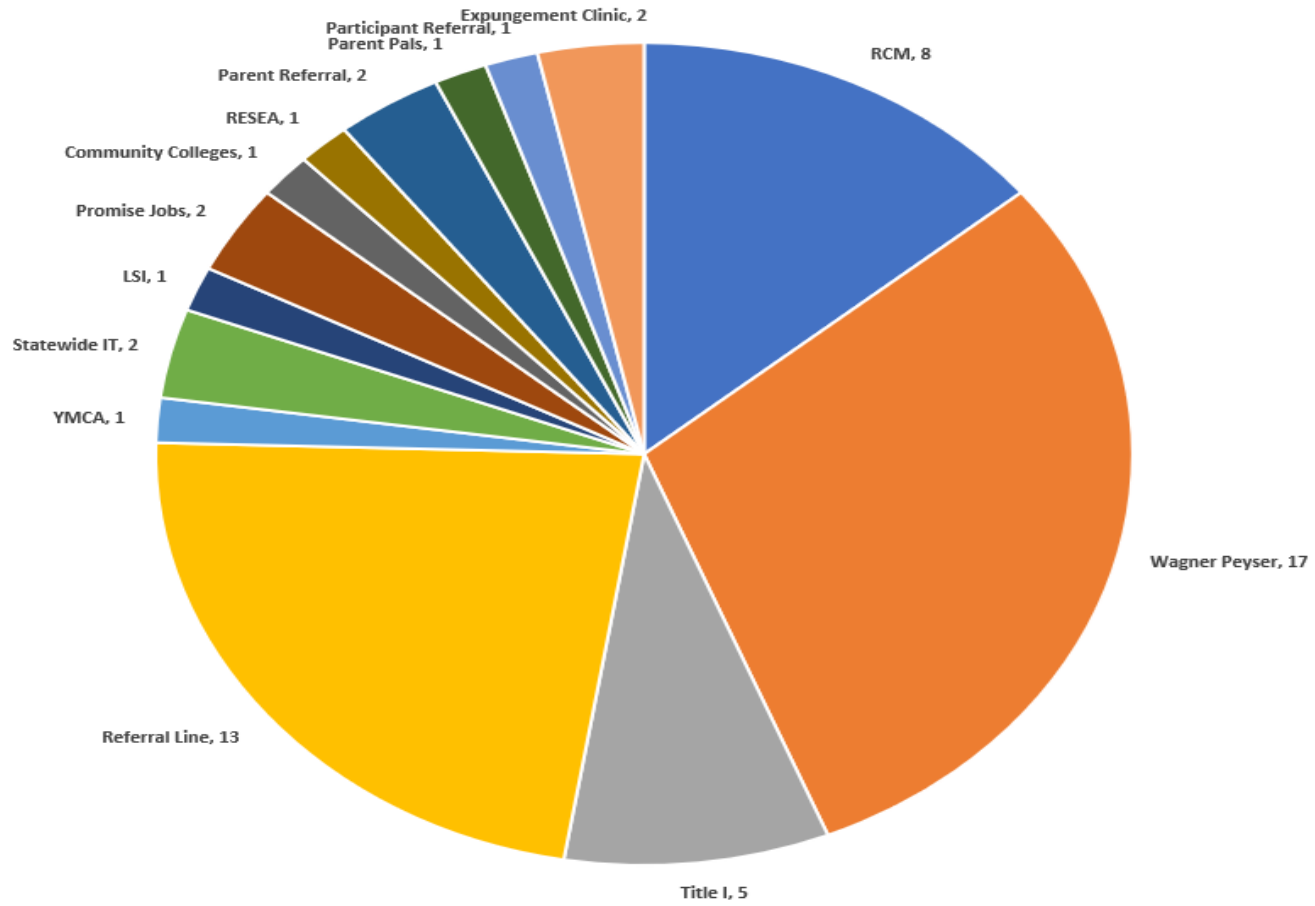
Adult, Dislocated Worker, National Dislocated Worker Grant Monthly Progress Report

October 2022

Burlington A/DW Referrals (October)



Davenport A/DW Referrals (October)



Enrollments

	October	YTD Goal	YTD Actual	% of Goal
Adult	5	125 (Total)	42	
Dislocated Worker	1	125 (Total)	60	82%
National Dislocated Worker Grant	0	40 co-enrolled	127	315%

Caseload

Adult

- ▶ 124 Active
- ▶ 109 Follow Up
- ▶ 46.6 Average caseload
- ▶ 11 Exit
 - ▶ 5 Employed
 - ▶ 1 Not employed
 - ▶ 5 Unknown

Dislocated Worker

- ▶ 142 Active
- ▶ 47 Follow Up
- ▶ 37.8 Average caseload
- ▶ 4 Exit
 - ▶ 3 Employed
 - ▶ 1 Unknown

Occupational Skills Training

	October	YTD Goal	YTD Actual	% of Goal
Occupational Skills Training	6	125	127	102%

Work Based Learning

	October	YTD Goal	YTD Actual	% of Goal
Work Based Learning	2	30	6	20%
NDWG OJT	1	28	3	11%

Legacy in Action

MISSISSIPPI VALLEY IOWA ADW	10/03/22	Always very helpful. I just asked a question and got an answer very quickly.
MISSISSIPPI VALLEY IOWA ADW	10/07/22	Every time I call or email I always receive a quick reply.
MISSISSIPPI VALLEY IOWA ADW	10/11/22	I felt you guys showed how much you cared about your clients whenever you messaged them to check in on their progress.
MISSISSIPPI VALLEY IOWA ADW	10/17/22	I think this program is great! I've never had any group or individual be so interested in helping reach my goals! So excited to see what the future holds with you guys behind me!
MISSISSIPPI VALLEY IOWA ADW	10/07/22	Sumita Amrik helped me get into the comptia A+ program. She was amazing to work with. I was in class almost a week after first talking to her. Her and Heather Deters also helped find me a job soon as I finish the program. It was literally a life changing experience to work with them!
MISSISSIPPI VALLEY IOWA ADW	10/07/22	They have guided me every step of the way.explained very well the steps needed to succeed and have been my cheer leaders. Yah
MISSISSIPPI VALLEY IOWA ADW	10/14/22	Very personable every time we talk. Services are very helpful for schooling!
MISSISSIPPI VALLEY IOWA ADW	10/18/22	Vivian Giddings was a great help



97.03% Customer Satisfaction Rate



17 Surveys Completed

- ▶ 1 Des Moines County Construction

Dislocated Worker Industries

Outcomes

Credentials

- 4 CNA

7

Unsubsidized
employment

2 OST Start
CDL

1 OJT Start
1 TJB Start

Participant Highlights

- ▶ **Dislocated Worker, Lee County will be graduating in December with his certificate in mechanical maintenance and electrical maintenance, industrial maintenance diploma, Industrial Maintenance Technology degree, and Advanced Automation and Robotics degree. He received full time employment at Conagra making \$33.41 per hour in electrical maintenance.**
- ▶ **Business Services Consultant met with Fye Excavating Owner on October 13, 2022. We discussed the possibility of an OJT for NDWG participant. They are a trainee of ours who became a dislocated worker in June 2022 when Siemens Gamesa closed in Fort Madison, IA. Trainee decided to use his TAA benefits to obtain his CDL. His Career Navigator assisted him with information on permits and worked with Southeastern Community College on his CDL class registration as well. After the participant received his CDL he went on 4 interviews. Business Services had reached out to other employers, though he thought Fye Excavating was a better fit for his family needs.**

Title III Report



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MVWA Title III Operations Committee Report November 2022

MVWA 2021 Unemployment Rate (Not Seasonally Adjusted)

September 2022	
United States	3.5 %
Iowa	2.7%
Des Moines Co.	4.1%
Henry Co.	2.5%
Lee Co.	4.9%
Louisa Co.	2.5%
Muscatine	2.6%
Jackson	2.6%
Clinton	3.3%
Scott	3.0%

MVWA 2022 Labor Force (# In Labor Force/Unemployed)

September 2022	
United States	
Iowa	1,709,400/46,500
Des Moines Co.	18,190/740
Henry Co.	9,750/240
Lee Co.	15,310/760
Louisa Co.	5,860/150
Muscatine	20,870/540
Jackson	10,690/280
Clinton	22,080/720
Scott	91,100/2,700

Services Provided Individuals - by Office

Program: Title III - Wagner-Peyser (WP)
 LWIA Record Set Location: Activity Record
 State Region: State Region 1
 Region/Lwia: Mississippi Valley LWDA
 Office: Burlington
 Veteran Information From: Both
 Date Field: Create Date
 Start Date: 10/1/2022
 End Date: 10/31/2022

Office	Distinct Users	Total Services	% of Total
Burlington	538	3,180	100.00%
Office	Distinct Users	Total Services	% of Total
	538	3,180	100%
Total Rows: 1			

Services Provided Individuals - by Office

Program: Title III - Wagner-Peyser (WP)
 LWIA Record Set Location: Activity Record
 State Region: State Region 1
 Region/Lwia: Mississippi Valley LWDA
 Office: Davenport
 Veteran Information From: Both
 Date Field: Create Date
 Start Date: 10/1/2022
 End Date: 10/31/2022

Office	Distinct Users	Total Services	% of Total
Davenport	953	6,472	100.00%
Office	Distinct Users	Total Services	% of Total
	953	6,472	100%
Total Rows: 1			

Enrolled Individuals - By Office

Report Type: Title III - Wagner-Peyser (WP)
Region/LWIA Name: Mississippi Valley LWDA
One Stop Location: Burlington
Date Filter: Participation Date
Start Date: 10/1/2022
End Date: 10/31/2022
Report Run Time: 11/3/2022 6:11:37 AM

Office	Total	% Total
Burlington	124	100.00%
Office	Total	% Total
Total Rows: 1	124	100%

Enrolled Individuals - By Office

Report Type: Title III - Wagner-Peyser (WP)
Region/LWIA Name: Mississippi Valley LWDA
One Stop Location: Davenport
Date Filter: Participation Date
Start Date: 10/1/2022
End Date: 10/31/2022
Report Run Time: 11/3/2022 6:13:20 AM

Office	Total	% Total
Davenport	165	100.00%
Office	Total	% Total
Total Rows: 1	165	100%

Services Provided Individuals - by Veteran Status

Program: Title III - Wagner-Peyser (WP)
 State Region: State Region 1
 Region/LWDB: Mississippi Valley LWDA
 Office: Burlington
 Veteran Information Record: Both
 Filter By Date: Create Date
 Start Date: 10/1/2022
 End Date: 10/31/2022
 Report Run Time: 11/3/2022 6:22:47 AM

Veteran Status	Distinct Users	Total Services	% of Total
No	462	2,942	96.71%
Yes <= 180 days	1	3	0.10%
Yes, Eligible Veteran	21	86	2.83%
Yes, Other Eligible Person	1	11	0.36%
Veteran Status	Distinct Users	Total Services	% of Total
	485	3,042	100%
Total Rows: 4			

Services Provided Individuals - by Veteran Status

Program: Title III - Wagner-Peyser (WP)
 State Region: State Region 1
 Region/LWDB: Mississippi Valley LWDA
 Office: Davenport
 Veteran Information Record: Both
 Filter By Date: Create Date
 Start Date: 10/1/2022
 End Date: 10/31/2022
 Report Run Time: 11/3/2022 6:23:44 AM

Veteran Status	Distinct Users	Total Services	% of Total
No	780	5,620	90.35%
Yes <= 180 days	2	16	0.26%
Yes, Eligible Veteran	57	580	9.32%
Yes, Other Eligible Person	2	4	0.06%
Veteran Status	Distinct Users	Total Services	% of Total
	841	6,220	100%
Total Rows: 4			