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**Mississippi Valley Workforce Area Davenport IowaWORKS Center**

**partners, referral process, and Community resources**

**1801 East Kimberly Road, Suite A, Davenport, IA**

PY 2023

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# Davenport Iowa*WORKS* Partners

Iowa*WORKS* Centers must provide access to all required WIOA one-stop partners. Customers must have access to these programs, services, and activities during regular business hours. For WIOA partners not co-located through the Iowa*WORKS* Centers must have either cross-trained staff at the Center or a direct technology linkage must be available. A “direct linkage” means providing direct connection at the Iowa*WORKS* Center, within a reasonable time, by phone or through a real-time Web-based communication to a program staff member who can provide program information or services to the customer.

Listed below are the WIOA required workforce partners in the Mississippi Valley Workforce Area. This information provides staff a direct linkage to all partner programs and is provided as a quick reference guide for populations served, brief summary of services provided, and contact information for each program. If you have any further questions about the specific program, you can contact the person listed below. Participant referrals are required to be made through the One Stop Operator referral form in addition to providing the participant a direct linkage to each program as provided below.

## Title I Adult/Dislocated Worker

Population Served: Adults with barriers to employment and Dislocated Workers

Services Provided: Basic/Individualized Career Services, Tuition Assistance, Work Based Learning, and Support Services

Contact: Taylor Longstreth

Email: [Taylor.longstreth@iwd.iowa.gov](mailto:Taylor.longstreth@iwd.iowa.gov) Phone: 563-445-3200 ext. 43318

## Title I Youth

Population Served: Youth ages 14-24 with a barrier to employment

Services Provided: Work experience, tuition assistance, work readiness activities.

Contact: Taylor Longstreth

Email: [Taylor.longstreth@iwd.iowa.gov](mailto:Taylor.longstreth@iwd.iowa.gov) Phone: 563-445-3200 ext. 43318

## Adult Education and Literacy (AEL)

Population Served: Individuals without a high school diploma or who have limited English language proficiency

Services Provided: HiSET and English as a Second Language Classes

Contact: Scott Schneider

Email: [sjschneider@eicc.edu](mailto:sjschneider@eicc.edu) Phone: 563-328-7682

Website: <https://www.eicc.edu/continuing-education/abe-ell-registration/>

## Title III Wagner Peyser

Population Served: Anyone in need and willing to participate.

Services Provided: Basic labor exchange services such as job referrals, labor market information, and job search assistance.

Contact: Rick Ernst

Email: rick.ernst@iwd.iowa.gov Phone: 563-445-3200 ext. 43326

## Vocational Rehabilitation Services

Population Served: People with disabilities.

Services Provided: Rehabilitation services include training, support services, transition services from school to work, personal care assistance, technology services, job placement, post-employment services, supported employment, and independent living services.

Contact: Chad Pratz

Email: [chad.pratz@iowa.gov](mailto:chad.pratz@iowa.gov) Phone: 563-386-1200 ext. 207

## Iowa Department for the Blind

Population Served: People who are visually impaired/blind

Services Provided: Independent living skills, work readiness training, tuition assistance, assistance with accommodations and job placement.

Contact: Travis Robinson

Email: [Travis.Robinson@blind.state.ia.us](mailto:Travis.Robinson@blind.state.ia.us) Phone: 515-981-8439

Website: <https://blind.iowa.gov/department-programs>

## Re-Entry

Population Served: Ex-offenders

Services Provided: Transition from incarceration-life in prison, jail, or juvenile justice facilities-to-life in the community or require assistance in overcoming barriers to employment resulting from a record of arrests or convictions.

Contact: Rick Ernst

Email: [rick.ernst@iwd.iowa.gov](mailto:rick.ernst@iwd.iowa.gov) Phone: 563-445-3200 ext. 43326

## RESEA

Population Served: Individuals receiving unemployment

Services Provided: Support in the development of an individual reemployment plan, customized career and labor market information, enrollment in Wagner-Peyser and information and access to other AJC services and resources that support the claimant’s return to work.

Contact: Christina Watson

Email: [christina.watson@iwd.iowa.gov](mailto:christina.watson@iwd.iowa.gov) Phone:319-365-9474 ext. 31129

## PROMISE JOBS (TANF)

Population Served: FIP participants

Services Provided: Support services, education, job training, employment activities and Temporary cash assistance

Contact: Jill Malmer

Email: [jill.malmer@iwd.iowa.gov](mailto:jill.malmer@iwd.iowa.gov) Phone: 563-445-3200 ext. 43320

## Veterans Services

Population Served: Veteran or spouse of an eligible Veteran with a significant barrier to employment

Services Provided: Individualized career and training-related services.

Contact: Rick Ernst

Email: [rick.ernst@iwd.iowa.gov](mailto:rick.ernst@iwd.iowa.gov) Phone: 563-445-3200 ext. 43326

## Career and Technical Education

Population Served: Students

Services Provided: Develop more fully the academic, career, and technical skills of secondary and postsecondary students who elect to enroll in career and technical education programs.

Contact: Nicole Gullion

Email: [ngullion@eicc.edu](mailto:ngullion@eicc.edu) Phone: 563-336-5235

Registration: <https://eicc.augusoft.net//index.cfm?method=templates.CustomTemplatePreview&ContentID=223&>

## Trade

Population Served: Employees affected by a businesses certified Trade petition

Services Provided: Services include re-employment services, job search allowances, relocation allowances, funded training, weekly trade readjustment allowances for eligible workers who have exhausted their Unemployment Compensation benefits and are in training, Alternative Trade Adjustment Assistance/Re-employed Trade Adjustment Assistance, and On-the- job training

Contact: Rick Ernst

Email: rick.ernst@iwd.iowa.gov Phone: 563-445-3200 ext. 43326

## Unemployment

Population Served: Workers who have lost their job through no fault of their own

Services Provided: The benefits include a maximum weekly amount for 16 weeks if eligible.

Contact: Rick Ernst

Email: [rick.ernst@iwd.iowa.gov](mailto:rick.ernst@iwd.iowa.gov) Phone: 563-445-3200 ext. 43326

## Migrant and Seasonal Farmworkers

Population Served: Migrant and seasonal farm workers who are U.S. citizens

Services Provided: Services include farmworker housing assistance, career counseling, work experience, classroom training, on the job training, job search assistance, and emergency assistance to address the immediate needs of the farmworker and family.

Contact: Emily Meister

Email: [emilym@proteusinc.net](mailto:emilym@proteusinc.net) Phone: 319-541-5744

Website: <https://www.proteusinc.net/about/contact-us/>

## AARP (Senior Community Service Employment Program)

Population Served: Low-income, unemployed individuals aged 55 years and older.

Services Provided: Provides subsidized, part-time work experience for a limited time.

Contact: Angela Richardson

Email: [arichardson@aarp.org](mailto:arichardson@aarp.org) Phone: 563-396-1587

## Job Corps

Population Served: Youth 16-24

Services Provided: Help students complete their education, obtain career technical skills and gain employment, provides transitional support services, such as help finding employment, housing, childcare, and transportation.

Contact: Shiloh Seim

Email: [Seim.shiloh@jobcorps.org](mailto:Seim.shiloh@jobcorps.org) Phone: 641-631-6891

Website: <https://www.jobcorps.gov/recruiting/enrollment-interest>

## Native American Program

Population Served: Qualifying American Indians, Alaska Natives and Native Hawaiians (AI/AN/NH)

Services Provided: Develop academic, occupational, and literacy skills, making individuals more competitive in the workforce to equip them with entrepreneurial skills necessary for successful self-employment.

Contact: Susan Stanley

Email: [susans@cimcinc.com](mailto:susans@cimcinc.com) Phone: 773-786-6387

Website: <http://www.cimcinc.org/pro_wd.html>

## Ticket to Work

Population Served: Social Security disability beneficiaries (persons who receive SSI or SSDI) age 18 through 64 who want to work with free job support.

Services Provided: Job coaching, job counseling, training, benefits counseling and job placement.

Contact: Rick Ernst

Email: [rick.ernst@iwd.iowa.gov](mailto:rick.ernst@iwd.iowa.gov) Phone: 563-445-3200 ext. 43326

# MVWA PARTNER REFERRAL FORM

The following is a brief explanation of how to use the Microsoft form referral system for the Mississippi Valley Workforce Area.

One of the most important parts of improving the integration and communication among our partners is to have a simple and effective system for making interagency referrals. We are introducing a Microsoft form to input all of the details for a referral and then send it off to the appropriate contact in our partner agencies. If you ever have a question about the form or the process, please do not hesitate to contact the One Stop Operator with any questions or concerns that you have.

To use this form, you do not need to have an Outlook address, or access to Teams. All you have to do is keep the referral form hyperlink (below) bookmarked on your computer so that it's readily available for whenever you need to make a referral to another partner agency.

## [**Link to MVWA Referral For**m](https://forms.office.com/r/q2dsad8Jtd)

Clicking on the link takes you to the form: [Link to MVWA Referral Form](https://forms.office.com/r/1VdfuZNqrd) or copy paste the following URL: <https://forms.office.com/r/1VdfuZNqrd>

*If the hyperlink directs you to a message asking you to update your browser, do the following: Right click on the hyperlink, select “Copy Hyperlink”, and paste it into your URL box in your browser. Once the form comes up, bookmark it.*

## Form Instructions

The first fields you come to will collect the personal details and contact information for the customer; these items will give the recipient of the referral the information they will need to reach out to the customer. Any question with an asterisk is a required field. (First name, last name, DOB, gender, email, phone, are all required fields; address and preferred method of communication are not required. If a customer doesn’t have email, enter something like none@none.com as a placeholder).

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The next question (Veteran or eligible spouse) is required. Knowing the answer to this question may help a service provider determine a client’s possible eligibility quicker.

Graphical user interface, application, Word

Description automatically generated

County of residence is required, and it will determine what follows on the form. Some programs have a presence in multiple locations; identifying where the client lives ensures we are making the referral to the appropriate location. Selecting Des Moines, Henry, Lee or Louisa counties will send you to a page with referral choices for Burlington-centered programs, and choosing Clinton, Jackson, Muscatine or Scott counties sends you to a page giving you Davenport-centered programs. (If the client lives in a surrounding county, such as Rock Island County in the Davenport area or Henderson County in the Burlington area, use the buttons at the bottom to make your selection.)

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Graphical user interface, text, application

Description automatically generatedGraphical user interface, text, application, email

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This form allows you to make referrals to more than one program at a time, so if for example you want to refer an individual to AEL and Voc Rehab, that can be done on the same form. Select the program(s) to which you want to refer the individual and hit “next”. You now are given a choice of several services (below). There is no limit to the number of services you can select on this part of the form. You will also see a list of possible situations that could indicate a customer's need for additional services, accommodations, or assistance. Please indicate if any of these statements apply to your customer and then provide the details in the next question. Again, this information is not required, but it may prove to be helpful.

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The next question regarding age is required. If you click “Yes”, indicating that the individual is under 18, the next page will be two required data points relating to contact information for their parent or legal guardian. If you click “No” indicating that they are 18 or over, these questions will not appear.

Chart, waterfall chart

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Once you have completed the age/guardian section, you will proceed to this screen asking you to enter your information about the referring staff person and agency (you). Enter your name, email, and agency/program name. Make sure the customer (or their parent/guardian) has agreed either verbally or in writing to have their information shared among our partner agencies and then select the release authorization agreement option.

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When you click submit, you may be asked to complete a “Captcha” verification. Once you do, you will see a page that indicates your response has been recorded. The designated person (for instance in our first example we chose SCC AEL so it would be Martha Bell) will receive an email notification of the referral, you will receive a notification, and the client will also receive a notification.

On the backside of this system sits a spreadsheet into which all referrals flow. It will be the OSO’s job to monitor and maintain the spreadsheet and ensure that referrals are given appropriate follow-up.

Again, if you have any questions at all please do not hesitate to contact the MVWA OSO, Nick Clayton. Thank you.

# Clinton county resources

For a complete resource listing by zip code and the ability to sort by category: visit www.[AuntBertha.com](https://www.auntbertha.com/). Aunt Bertha provides categorized resource listings for food, housing, goods, transit, health, money, care, education, work, and legal services. Or call 211 to find local resources for food, mental health, and assistance with housing and utility expenses.

## Childcare

**Organization Name**: Iowa Department of Health and Human Services

**Description:** Dependent care assistance.

**Phone:** 563-242-0573

**Address:** 121 6th Avenue South, Clinton, IA 52732

**Website:** <https://hhs.iowa.gov/childcare/providers>

**Organization Name:** Head Start Preschool & Early Head Start Childcare

**Description:** Head Start and Early Head Start providing educational & social activities, nutritious meals and snacks and medical & dental screenings, at no cost, to qualifying low-income children ages 0 to five.

**Phone:** 563-324-3236

**Address:** 350 5th Avenue North, Clinton IA 52732

**Website:** [https://www.caeiowa.org](https://www.caeiowa.org/help-my-children/head-start/locations/clinton-county-head-start-and-early-head-start-centers/)

**Organization Name:** Clinton Housing Authority Daycare – Stay N Play

**Description:** Stay N Play Child Care Center to provide quality childcare and preschool at an affordable rate to enable the parent(s) to establish and maintain a better quality of life for their family.

**Phone:** 563-242-1214

**Address:** 1811 27th Ave S, Clinton, IA 52732

**Website:** <http://staynplay.org/>

## Clothing and Household Items

**Organization Name:** Goodwill of the Heartland

**Description:** Sells secondhand household goods, furniture, and clothing. Open to everyone.

**Phone:** 563-484-3744

**Address:** Westview Crossing, 1015 13th Ave N, Clinton, IA 52732

**Website:** <https://www.goodwillheartland.org/>

**Organization Name:** The Salvation Army Family Store & Donation Center

**Description:** Sells secondhand household goods, furniture, and clothing. Open to everyone.

**Phone:** 563-242-2293

**Address:** 2808 S 25th St, Clinton, IA 52732

**Website:** <https://satruck.org/>

**Organization Name:** DeWitt Referral Center & Thrift Store

**Description:** Provides food, emergency assistance, referral services, and a thrift shop.

**Phone:** 563-659-9612

**Address:** 615 8th St, DeWitt, IA 52742

**Website:** <https://www.victorycenter.com/housingsolutions>

**Organization Name:** Associate Benevolent Society

**Description:** Free clothing, household items and occasionally furniture. Donations accepted 9-4 M, T, Th, F (back door). Shopping hours: 1:30pm-4:00pm Closed Wednesday

**Phone:** 563-243-4148

**Address:** 100 South 2nd Street, Clinton, IA 52732

**Website:** <http://benevolentofclinton.org/>

## Food

**Organization Name:** Pantries United

**Description:** Local food program provided at sires for residents of Clinton, Camanche and outlying areas of Clinton County.

**Phone:** 563-242-5818

**Address:** 221 2nd Ave S, Clinton, IA 52732

**Website:** <http://irasclinton.com/pantries-united/>

**Organization Name:** Gateway Area Community Center

**Description:** Food pantry every 1st & 3rd Tuesday of The Month 12:00 P.M to 2:00 P.M

**Phone:** 563-559-2004

**Address:** 1850 S Bluff Blvd, Clinton, IA 52732

**Website:** <https://gacciowa.org/>

**Organization Name:** Carroll Assistance Center – Food Distribution Center

**Description:** Food pantry every Tuesday from 4 to 6 pm

**Phone:** 563-374-1520

**Address:** 102 W Washington St, Wheatland, IA 52777

**Website:** <http://www.cityofwheatland.org/carrollassistancecenter.html>

**Organization Name:** Sisters of Saint Francis Share Our Sandwiches Soup Kitchen

**Description:** Share Our Sandwiches is held each Thursday from noon to 1:00 p.m. in the parking lot of St. Paul Lutheran Church, 715 S 3rd Street in Clinton. Sack lunches are also available at the Clinton Public Library - Lyons Local History & Genealogy Center at 105 Main Avenue in Clinton.

**Phone:** 563-242-7611

**Address:** 843 13th Ave N, Clinton, IA 52732

**Website:** <https://clintonfranciscans.com>

## Housing

**Organization Name:** Clinton Housing Authority - Municipal Housing Agency

**Description:** Operates and manages public housing in Clinton County.

**Phone:** 563-243-1280

**Address:** 215 6th Ave S, Clinton, IA 52732

**Website:** [https://www.cityofclintoniowa.gov/404/Housing-Authority](http://https:/www.cityofclintoniowa.gov/404/Housing-Authority)

**Organization Name:** Victory Center Rescue Mission

**Description:** Housing and Shelter Programs. Open to everyone.

**Phone:** 563-242-9016 (men); 563-242-1744 (women)

**Address:** 505 9th Ave South, Clinton, IA 52732

**Website:** <https://www.victorycenter.com/housingsolutions>

**Organization Name:** Family Resources

**Description:** Provides transitional housing services.

**Phone:** 563-242-0887

**Address:** 240 N. Bluff Blvd, Clinton, IA 52732

**Website:** <https://www.famres.org/>

**Organization Name:** YMCA

**Description:** Assists with rent, security deposits and utilities for

those overcoming homelessness.

**Phone:** 563-242-2118; Hotline: 833-849-8976

**Address:** 317 7th Avenue South, Clinton IA 52732

**Website:** <https://www.ywcaclinton.org/empowerment-center/>

## General Assistance

**Organization Name:** Community Action of Eastern Iowa

**Description:** Offer a wide variety of programs to meet basic needs.

**Phone:** 563-243-5220

**Address:** 240 North Bluff Blvd., Clinton IA 52732

**Website:** <https://www.caeiowa.org/>

**Organization Name:** United Way of Clinton County Iowa

**Description:** United Way of Clinton County, Iowa works to create a better opportunity for all residents by building stronger Clinton County communities.

**Phone:** 563-242-1209

**Address:** 405 South 3rd Street, Suite 200, Clinton IA 52732

**Website:** <https://www.clintonunitedway.org/>

**Organization Name:** Carroll Assistance Center

**Description:** Offers referrals & assistance for medical, prescriptions, fuel, school supplies, food, electricity and rent.

**Phone:** 563-374-1520

**Address:** 102 W Washington St, Wheatland, IA 52777

**Website:** <http://www.cityofwheatland.org/carrollassistancecenter.html>

## Mental Health

**Iowa Crisis Counseling Helpline** 800-332-4224

**Your Life Iowa** - <https://yourlifeiowa.org/> 855-581-8111

**Organization Name:** Eastern Iowa Mental Health & Disability Services Region

**Description:** The community-based, person-centered mental health and disability services system for adults provides locally delivered services.

**Phone:** [563-652-1743;](https://www.google.com/search?q=phone+number+of+Alcohol+and+Drug+Dependency+Services+%28ADDS%29+in+burlington+iowa+&rlz=1C1CHBF_enUS968US968&ei=50nHYu3iC6-x0PEP8qG9YA&ved=0ahUKEwit8q-71uf4AhWvGDQIHfJQDwwQ4dUDCA4&uact=5&oq=phone+number+of+Alcohol+and+Drug+Dependency+Services+%28ADDS%29+in+burlington+iowa+&gs_lcp=Cgdnd3Mtd2l6EAM6BQghEKABOgUIIRCSA0oECEEYAEoECEYYAFAAWOgUYLYVaABwAHgAgAGZAYgBrhOSAQQwLjE5mAEAoAEBwAEB&sclient=gws-wiz) Warm Line: 844-775-9276; Crisis Line: 855-581-8111

**Address:** N/A

**Website:** [https://easterniowamhds.org](%20https:/easterniowamhds.org%20)

**Organization Name:** Bridgeview Community Mental Health Center

**Description:** Accredited, non-profit community mental health center, sliding fee, and emergency services.

**Phone:** 563-243-5638

**Address:** 638 South Bluff Blvd 2nd Floor Bluff Building, Clinton IA 52732

**Website:** [www.bridgeviewcmhc.com](http://www.bridgeviewcmhc.com)

## Transportation

**Organization Name:** River Bend Transit

**Description:** Regional public transit system provides rides for Clinton residents.

**Phone:** 800-292-8959

**Address:** 7440 Vine Street Court, Davenport, IA 52806

**Website:** <https://riverbendtransit.org/>

**Organization Name:** Municipal Transit Administration

**Description:** Providing safe, accessible, economical and efficient public transportation service to the citizens of the City of Clinton, Iowa. Fixed Route for the general public and para transit door-to-door service for those who are ADA eligible. Monday-Friday, 6 a.m. to 6 p.m.; Saturday 8 a.m. to 3:30 p.m.

**Phone:** 563-242-3721

**Address:** 1320 S 2nd St, Clinton, IA 52732

**Website:** <https://www.cityofclintoniowa.gov/215/MTA-Transit>

## Educational Assistance

**Organization Name:** GAP Tuition Assistance Program

**Description:** This program provides need-based financial support for tuition and other eligible costs for approved, short-termed non-credit training opportunities focused on employment and select credit courses.

**Phone:** 563-336-5243

**Address:** EICC Urban Campus, 101 W Third St, Davenport, Iowa 52801

**Website:** [https://www.eicc.edu](https://www.eicc.edu/future-students/financial-aid/ParticipantTrainingApplication.pdf)

**Organization Name:** Federal Student Aid

**Description:** Pell grants and other government assistance programs

**Phone:** NA

**Address:** NA

**Website:** <https://studentaid.gov/h/apply-for-aid/fafsa>

**Organization Name:** ISU Extension & Outreach – Clinton County Extension Services

**Description:** Information and educational programs on aging, childcare, child development,

consumer decisions, financial management, family relationships, leadership, nutrition,

parent education, and youth.

**Phone:** 563-659-5125

**Address:** 400 E 11th St, DeWitt, IA 52742

**Website:** <https://www.extension.iastate.edu/clinton/>

## Healthcare

**Organization Name:** Iowa Department of Health and Human Services (Medicaid)

**Description:** Apply for financial assistance for health care, find health providers. Medicaid,

Family Planning Program, Hawki.

**Phone:** 563-242-0573

**Address:** 121 6th Ave S Ste 200, Clinton, IA 52732

**Website:** <https://hhs.iowa.gov/>

**Organization Name:** Clinton County Health Department

**Description:** Provides access to multiple community health programs.

**Phone:** 563-659-8148

**Address:** Clinton County Satellite Offices, 226 11th Street, DeWitt, Iowa 52742

**Website:** <https://www.clintoncounty-ia.gov/Health_Department>

# Jackson County RESOURCES

For a complete resource listing by zip code and to sort by category: visit www.[AuntBertha.com](https://www.auntbertha.com/). Aunt Bertha provides categorized resource listings for food, housing, goods, transit, health, money, care, education, work and legal services. Or call 211 to find local resources for food, mental health, and assistance with housing and utility expenses.

## Childcare

**Organization Name**: Iowa Department of Health and Human Services

**Description:** Dependent care assistance.

**Phone:** 563-242-0573

**Address:** 121 6th Avenue South, Clinton, IA 52732

**Website:** <https://hhs.iowa.gov/childcare/providers>

**Organization Name:** Head Start Preschool & Early Head Start Childcare

**Description:** Head Start and Early Head Start providing educational & social activities, nutritious meals and snacks and medical & dental screenings, at no cost, to qualifying low-income children ages 0 to five.

**Phone:** 319-393-7811

**Address:** 1515 Hawkeye Dr, Hiawatha, Iowa 52233

**Website:** <http://www.hacap.org>

## Clothing and Household Items

**Organization Name:** Maquoketa Community Services Inc

**Description:** Sells secondhand household goods, furniture, and clothing. Open to everyone.

**Phone:** 563-652-2640

**Address:** 107 S Jones St, Maquoketa, IA 52060

**Website:** N/A

## Food

**Organization Name:** Maquoketa Community Cupboard

**Description:** Food pantry

**Phone:** 563-652-4102

**Address:** 1019 Wesley Dr, Maquoketa, IA 52060

**Website:** N/A

**Organization Name:** Preston Manner Center

**Description:** St John’s Lutheran Church food pantry.

**Phone:** 563-689-6107

**Address:** 204 Anna St, Preston, IA 52069

**Website:** N/A

**Organization Name:** Bellevue Bread Basket

**Description:** Food distribution center. Open Thursday’s 2PM to 4PM.

**Phone:** 563-879-3438

**Address:** 1700 State St, Bellevue, IA 52031

**Website:** N/A

## Housing

**Organization Name:** Community Solutions of Eastern Iowa

**Description:** Serving individuals and families experiencing a housing crisis situation.

**Phone:** 800-942-4648

**Address:** 7600 Commerce Park, Dubuque, IA 52002

**Website:** <https://www.ecia.org>

**Organization Name:** Eastern Iowa Regional Housing Authority

**Description:** Provides Section 8, public housing, and other rental assistance programs.

**Phone:** 563-556-4166

**Address:** 7600 Commerce Park, Dubuque, IA 52002

**Website:** <https://www.eirha.org/>

**Organization Name:** Maquoketa Housing Authority

**Description:** Operates and manages public housing in Jackson County.

**Phone:** 563-652-5601

**Address:** 201 East Pleasant Street, Maquoketa, IA, 52060

**Website:** N/A

## General Assistance

**Organization Name:** Operation New View

**Description:** Offer a wide variety of programs to meet basic needs.

**Phone:** 563-652-5197

**Address:** 904 E Quarry St, Maquoketa, IA 52060

**Website:** N/A

**Organization Name:** Jackson County General Assistance

**Description:** Provides residents of Jackson County emergency payments and/or vouchers to needy and poor people in need of immediate assistance or people who cannot obtain assistance from any other source. Appointment required.

**Phone:** 563-652-1710

**Address:** 201 West Platt Street, Maquoketa, IA 52060

**Website:** N/A

## Mental Health

**Iowa Crisis Counseling Helpline 800-332-4224**

**Your Life Iowa** - <https://yourlifeiowa.org/> **855-581-8111**

**Organization Name:** Eastern Iowa Mental Health & Disability Services Region

**Description:** The community-based, person-centered mental health and disability services system for adults provides locally delivered services.

**Phone:** [563-652-1743;](https://www.google.com/search?q=phone+number+of+Alcohol+and+Drug+Dependency+Services+%28ADDS%29+in+burlington+iowa+&rlz=1C1CHBF_enUS968US968&ei=50nHYu3iC6-x0PEP8qG9YA&ved=0ahUKEwit8q-71uf4AhWvGDQIHfJQDwwQ4dUDCA4&uact=5&oq=phone+number+of+Alcohol+and+Drug+Dependency+Services+%28ADDS%29+in+burlington+iowa+&gs_lcp=Cgdnd3Mtd2l6EAM6BQghEKABOgUIIRCSA0oECEEYAEoECEYYAFAAWOgUYLYVaABwAHgAgAGZAYgBrhOSAQQwLjE5mAEAoAEBwAEB&sclient=gws-wiz) Warm Line: 844-775-9276; Crisis Line: 855-581-8111

**Address:** N/A

**Website:** [https://easterniowamhds.org](%20https:/easterniowamhds.org%20)

## Transportation

**Organization Name:** Regional Transit Authority 8

**Description:** Providing accessible, safe, convenient, and efficient on-demand and scheduled ride services for all citizens in the cities, communities, and rural areas of Jackson County.

**Phone:** 800-839-5005

**Address:** 1000 E Quarry St, Maquoketa, IA 52060

**Website:** <http://www.rta8.org/>

## Educational Assistance

**Organization Name:** GAP Tuition Assistance Program

**Description:** This program provides need-based financial support for tuition and other eligible costs for approved, short-term non-credit training opportunities focused on employment and select credit courses.

**Phone:** 563-336-5243

**Address:** EICC Urban Campus, 101 W Third St, Davenport, Iowa 52801

**Website:** <https://www.eicc.edu/future-students/financial-aid/ParticipantTrainingApplication.pdf>

**Organization Name:** Federal Student Aid

**Description:** Pell grants and other government assistance programs

**Phone:** NA

**Address:** NA

**Website:** <https://studentaid.gov/h/apply-for-aid/fafsa>

**Organization Name:** ISU Extension & Outreach – Jackson County Extension Services

**Description:** Information and educational programs on aging, childcare, child development,

consumer decisions, financial management, family relationships, leadership, nutrition,

parent education, and youth.

**Phone:** 563-652-4923

**Address:** 201 W Platt St, Maquoketa, IA 52060

**Website:** N/A

## Healthcare

**Organization Name:** Iowa Department of Health and Human Services (Medicaid)

**Description:** Apply for financial assistance for health care, find health providers. Medicaid,

Family Planning Program, Hawki. Served by Dubuque County office by appointment only.

**Phone:** 563-242-0573

**Address:** 311 Platt St, Maquoketa, IA 52060

**Website:** <https://hhs.iowa.gov/>

**Organization Name:** Jackson County Public Health

**Description:** Provides access to multiple community health programs.

**Phone:** 563-652-1729

**Address:** 201 W Platt St, Maquoketa, IA 52060

**Website:** <https://jacksoncounty.iowa.gov/health-department/>

# Muscatine County RESOURCES

For a complete resource listing by zip code and to sort by category: visit www.[AuntBertha.com](https://www.auntbertha.com/). Aunt Bertha provides categorized resource listings for food, housing, goods, transit, health, money, care, education, work and legal services. Or call 211 to find local resources for food, mental health, and assistance with housing and utility expenses.

## Childcare

**Organization Name**: Iowa Department of Health and Human Services

**Description:** Dependent care assistance.

**Phone:** 563-263-9302

**Address:** 315 Iowa Suite 2, Muscatine, IA 52761

**Website:** <https://hhs.iowa.gov/childcare/providers>

**Organization Name:** Head Start Preschool & Early Head Start Childcare

**Description:** Head Start and Early Head Start providing educational & social activities, nutritious meals and snacks and medical & dental screenings, at no cost, to qualifying low-income children ages 0 to five.

**Phone:** 563-264-2026

**Address:** 148 Colorado Street Muscatine IA 52761

**Website:** [https://www.caeiowa.org](https://www.caeiowa.org/help-my-children/head-start/locations/muscatine-county-head-start-and-early-head-start-centers/muscatine-center/)

**Organization Name:** Early Childhood Iowa Muscatine County

**Description:** ECIMC is a community group promoting the well-being and healthy development of Muscatine County children ages 0-5.

**Phone:** 563-263-0273

**Address:** PO Box 672, Muscatine, Iowa 52761

**Website:** <https://www.ecimc.org/>

## Clothing and Household Items

**Organization Name:** Adventist Community Service Center

**Description:** The Community Service Center provides free clothing, coats, and household items to anyone in need. Tuesdays @ 9AM

**Phone:** 563-263-2562

**Address:** 1103 E 9th Street, Muscatine, IA 52761

**Website:** <http://muscatineia.adventistchurch.org/>

**Organization Name:** The Salvation Army

**Description:** Offering multiple services to those in need.

**Phone:** 563-263-8272

**Address:** 1000 Oregon St, Muscatine, IA 52761

**Website:** <http://samuscatine.org/>

**Organization Name:** Goodwill Muscatine

**Description:** Long-standing nonprofit chain with a range of pre-owned clothing, housewares & more.

**Phone:** 563-484-3731

**Address:** 2001 Cedar Plaza Drive, Muscatine, IA 52761

**Website:** <https://www.goodwillheartland.org/location/muscatine/>

## Food

**Organization Name:** MCSA Food Pantry

**Description:** Food pantry Tuesday and Thursday 10AM-12PM

**Phone:** 563-264-3278 or 563-260-4874

**Address:** 310 Iowa Avenue, Lower Level of MCSA

**Website:** <https://www.mcsaiowa.org/foodpantry>

**Organization Name:** Durant - Wilton Food Pantry - Grace United Church of Christ

**Description:** The 1st and 3rd Tuesday of the month 9:00am - 11:00am & 6:00pm - 7:00pm.

**Phone:** 563-732-2461

**Address:** 408 Cedar Street, Wilton, IA 52778

**Website:** N/A

**Organization Name:** Pearl City Outreach

**Description:** Food distribution center.

**Phone:** 563-264-5430

**Address:** 513 Mulberry Avenue, Muscatine, IA 52761

**Website:** <https://pearlcityoutreach.org/>

## Housing

**Organization Name:** Muscatine Public Housing

**Description:** The Public Housing Department provides low-income housing assistance to families in Muscatine County.

**Phone:** 563-264-1554

**Address:** 215 Sycamore Street, Muscatine, IA 52761

**Website:** <http://www.muscatineiowa.gov/74/Housing>

**Organization Name:** Muscatine Center for Social Action

**Description:** Emergency housing and rentals.

**Phone:** 563-264-3278

**Address:** 312 Iowa Avenue, Muscatine, IA 52761

**Website:** <https://www.mcsaiowa.org/>

## General Assistance

**Organization Name:** Community Action of Eastern Iowa

**Description:** Offer a wide variety of programs to meet basic needs.

**Phone:** 563-263-9290

**Address:** 1903 Park Ave, Muscatine, IA 52761

**Website:** <https://www.caeiowa.org/branches/muscatine/>

**Organization Name:** Muscatine County Community Services

**Description:** General assistance is available through the Community Services Department to families and individuals who are poor or in need.

**Phone:** 563-263-7512

**Address:** 315 Iowa Ave, Suite 1, Muscatine, Iowa 52761

**Website:** <https://www.muscatinecountyiowa.gov/216/General-Assistance>

## Mental Health

**Iowa Crisis Counseling Helpline 800-332-4224**

**Your Life Iowa** - <https://yourlifeiowa.org/> **855-581-8111**

**Organization Name:** Eastern Iowa Mental Health & Disability Services Region – Muscatine County Community Services

**Description:** The community-based, person-centered mental health and disability services system for adults provides locally delivered services.

**Phone:** 563-579-7790

**Address:** 315 Iowa Ave, Suite 1, Muscatine, Iowa 52761

**Website:** <https://www.muscatinecountyiowa.gov/210/Point-of-Access-for-Mental-Health-Servic>

**Organization Name:** Muscatine Center for Social Action (MCSA)

**Description:** Family empowerment services for assessment and treatment.

**Phone:** 563-263-7512

**Address:** 312 Iowa Ave, Muscatine, IA 52761

**Website:** <https://www.mcsaiowa.org/>

## Transportation

**Organization Name:** River Bend Transit

**Description:** Provides weekday door-to-door transportation to elderly and disabled rural residents and to the general public in Muscatine County.

**Phone:** 800-292-8959

**Address:** 7440 Vine Street Court, Davenport, IA 52806

**Website:** <https://riverbendtransit.org/>

**Organization Name:** Muscabus

**Description:** Fixed route in the city of Muscatine with paratransit available at least one day ahead.

**Phone:** 563-263-8152

**Address:** 1459 Washington St, Muscatine, IA 52761

**Website:** <https://www.muscatineiowa.gov/1363/MuscaBus-Route-Maps>

## Educational Assistance

**Organization Name:** GAP Tuition Assistance Program

**Description:** This program provides need-based financial support for tuition and other eligible costs for approved, short-term non-credit training opportunities focused on employment and select credit courses.

**Phone:** 563-336-5243

**Address:** EICC Urban Campus, 101 W Third St, Davenport, Iowa 52801

**Website:** <https://www.eicc.edu/future-students/financial-aid/ParticipantTrainingApplication.pdf>

**Organization Name:** Federal Student Aid

**Description:** Pell grants and other government assistance programs

**Phone:** NA

**Address:** NA

**Website:** <https://studentaid.gov/h/apply-for-aid/fafsa>

**Organization Name:** ISU Extension & Outreach – Muscatine County Extension Services

**Description:** Information and educational programs on aging, childcare, child development,

consumer decisions, financial management, family relationships, leadership, nutrition,

parent education, and youth.

**Phone:** 563-263-5701

**Address:** 1601 Plaza Pl, Muscatine, IA 52761

**Website:** <http://www.extension.iastate.edu/muscatine/>

## Healthcare

**Organization Name:** Iowa Department of Health and Human Services (Medicaid)

**Description:** Apply for financial assistance for health care, find health providers. Medicaid,

Family Planning Program, Hawki.

**Phone:** 563-263-9302

**Address:** 315 Iowa Ave, Muscatine, IA 52761

**Website:** <https://hhs.iowa.gov/>

**Organization Name:** Muscatine County Public Health – Trinity Muscatine

**Description:** Provides access to multiple community health programs.

**Phone:** 563-652-1729

**Address:** 1609 Cedar St, Muscatine, IA 52761

**Website:** [https://www.unitypoint.org](https://www.unitypoint.org/quadcities/trinity-muscatine.aspx?utm_source=gmb&utm_medium=web&utm_campaign=brandify)

# Scott County RESOURCES

For a complete resource listing by zip code and to sort by category: visit www.[AuntBertha.com](https://www.auntbertha.com/). Aunt Bertha provides categorized resource listings for food, housing, goods, transit, health, money, care, education, work and legal services. Or call 211 to find local resources for food, mental health, and assistance with housing and utility expenses.

## Childcare

**Organization Name**: Iowa Department of Health and Human Services

**Description:** Dependent care assistance.

**Phone:** 563-326-8680

**Address:** 600 W 4th St, Davenport, IA 52801

**Website:** <https://hhs.iowa.gov/childcare/providers>

**Organization Name:** Head Start Preschool & Early Head Start Childcare

**Description:** Head Start and Early Head Start providing educational & social activities, nutritious meals and snacks and medical & dental screenings, at no cost, to qualifying low-income children ages 0 to five.

**Phone:** 563-324-3236

**Address:** 500 East 59th Street, Davenport IA 52807

**Website:** <https://www.caeiowa.org/help-my-children/head-start/>

**Organization Name:** Scott County Kids

**Description:** The Scott County Kids Early Childhood Iowa childcare scholarship, administered by Friendly House, is designed to help Scott County families with a portion of their child care fees for children ages birth through five years old, not yet in kindergarten.

**Phone:** 563.326.8221

**Address:** 600 West 4th Street, Davenport, Iowa 52801

**Website:** <https://scottcountykids.org/>

## Clothing and Household Items

**Organization Name:** St. Matthews Clothing Closet

**Description:** Saturdays 9:00AM – 11:00AM

**Phone:** 563-391-2802

**Address:** 1915 W. Kimberly Rd., Davenport, IA 52806

**Website:** <https://www.bbbsmv.org/wp-content/uploads/sites/66/2020/08/RESOURCES-FOR-FAMILIES-Clothing-Assistance.pdf>

**Organization Name:** The Clothing Center at Minnie's Maison

**Description:** Shop for free clothes on Wednesday and Saturday 10-noon.

**Phone:** 563-362-0915

**Address:** 1119 LeClaire Street, Davenport, IA 52803

**Website:** <https://clothingcenterqca.com/>

**Organization Name:** The Salvation Army of the Quad Cities

**Description:** Offering multiple services to those in need.

**Phone:** see below

**Address:** 301 West 6th Street, Davenport, IA 52801 563-324-4808

4303 N. Brady St., Davenport, IA 52806 563-386-0044

**Website:** <https://centralusa.salvationarmy.org/quadcities/> or <https://satruck.org/>

**Organization Name:** Goodwill in Scott County

**Description:** Long-standing nonprofit chain with a range of pre-owned clothing, housewares & more.

**Phone:** see below with address

**Address:** 2302 Spruce Hills Drive Bettendorf, IA 52722 563-344-9431

2333 Cumberland Square Drive Bettendorf, IA 52722 563-484-3745

121 Locust Street Davenport, IA 52803 866-466-7881

1376 West 35th Street Davenport, IA 52806 563-327-0150

415 North Perry Street Davenport, IA 52801 563-324-9343

805 West 35th Street Davenport, IA 52806 563-386-1692

5360 Villa Drive Davenport, IA 52806 563-484-3732

**Website:** <https://www.goodwillheartland.org>

## Food

**Organization Name:** River Bend Food Bank

**Description:** Food pantry Open Mondays 9 am – 1 pm and Wednesdays 2 pm – 6:30pm

**Phone:** 563-345-6490

**Address:** 320 W Kimberly Rd., Davenport, IA 52807

**Website:** <https://riverbendfoodbank.org/find-food/>

**Organization Name:** Central Community Circle Food Pantry

**Description:** Food pantry Wednesday and Friday 9AM – 12PM

**Phone:** 563-322-8253

**Address:** 1008 West 6th St., Davenport, IA, 52802

**Website:** <https://cccfoodpantry.org/>

**Organization Name:** North Scott Food Pantry

**Description:** Friday 9:30AM-11:00AM and Tuesday 5:30PM-7:00PM

**Phone:** 563-285-8444

**Address:** 500 W Le Claire Rd, Eldridge, IA 52748

**Website:** N/A

**Organization Name:** Community of Hope Food Pantry

**Description:** Food distribution center Mondays 6-7:30PM

**Phone:** 563-391-4519

**Address:** 415 W 53rd St, Davenport, IA 52806

**Website:** N/A

## Housing

**Organization Name:** Davenport Office of Assisted Housing

**Description:** The Office of Assisted Housing (OAH) provides non-emergency rental assistance to low-income families and administers the Section 8 Housing Choice Voucher program. This office also staffs the Davenport Housing Commission.

**Phone:** 563-326-7899

**Address:** 226 West 4th Street, Davenport, IA 52801

**Website:** [https://www.davenportiowa.com/](https://www.davenportiowa.com/government/departments/community_economic_development/office_of_assisted_housing)

**Organization Name:** Humility Homes and Services, Inc.

**Description:** Homeless shelter and multiple services for veterans and anyone in need.

**Phone:** 563-322-8065

**Address:** 1016 W 5th St, Davenport, IA 52802

**Website:** <https://www.humilityhomes.org/>

## General Assistance

**Organization Name:** Community Action of Eastern Iowa

**Description:** Offer a wide variety of programs to meet basic needs.

**Phone:** 563-324-3236

**Address:** 500 E. 59th Street, Davenport, IA 52807

**Website:** [https://www.caeiowa.org/branches/scott/](%20https:/www.caeiowa.org/branches/scott/)

**Organization Name:** Scott County General Assistance

**Description:** Community Services department provides programs which assist Scott County residents in situations meeting basic needs.

**Phone:** 563-326-8723

**Address:** 600 West 4th Street, Davenport, Iowa 52801

**Website:** <https://www.scottcountyiowa.gov/community/general-assistance-program>

## Mental Health

**Iowa Crisis Counseling Helpline 800-332-4224**

**Your Life Iowa** - <https://yourlifeiowa.org/> **855-581-8111**

**Scott County Crisis Line 844-430-0375**

**Organization Name:** Scott County Community Services

**Description:** H – Human Service Coordination; E – Empathy; L – Linkage; P – Protection.

**Phone:** 563-326-8723

**Address:** 600 West 4th Street, Davenport, IA 52801-1003

**Website:** <https://www.scottcountyiowa.gov/community>

## Transportation

**Organization Name:** River Bend Transit

**Description:** Provides weekday door-to-door transportation to elderly and disabled rural residents and to the general public in Muscatine County.

**Phone:** 800-292-8959

**Address:** 7440 Vine Street Court, Davenport, IA 52806

**Website:** <https://riverbendtransit.org/>

**Organization Name:** CitiBus

**Description:** Fixed route and provides paratransit service.

**Phone:** 563-888-2151

**Address:** 226 West 4th Street, Davenport, IA 52801

**Website:** <https://www.davenportiowa.com/cms/One.aspx?portalId=6481456&pageId=9762332>

## Educational Assistance

**Organization Name:** GAP Tuition Assistance Program

**Description:** This program provides need-based financial support for tuition and other eligible costs for approved, short-term non-credit training opportunities focused on employment and select credit courses.

**Phone:** 563-336-5243

**Address:** EICC Urban Campus, 101 W Third St, Davenport, Iowa 52801

**Website:** <https://www.eicc.edu/future-students/financial-aid/ParticipantTrainingApplication.pdf>

**Organization Name:** Federal Student Aid

**Description:** Pell grants and other government assistance programs

**Phone:** NA **Address:** NA

**Website:** <https://studentaid.gov/h/apply-for-aid/fafsa>

## Healthcare

**Organization Name:** Iowa Department of Health and Human Services (Medicaid)

**Description:** Apply for financial assistance for health care, find health providers. Medicaid,

Family Planning Program, Hawki.

**Phone:** 563-326-8680

**Address:** 600 W 4th St, Davenport, IA 52801

**Website:** <https://hhs.iowa.gov/>

**Organization Name:** Scott County Health Department

**Description:** Provides access to multiple community health programs.

**Phone:** 563-326-8618

**Address:** 600 W 4th St, Davenport, IA 52801

**Website:** <https://www.scottcountyiowa.gov/health>

*Equal Opportunity Programs/Employer*

*Auxiliary aids and services are available upon request for individuals with disabilities.*