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2022



IowaWORKS

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Mississippi Valley Workforce Area
Davenport IowaWORKS Center
1801 East Kimberly Road, Suite A, Davenport, IA

**ASSISTIVE TECHNOLOGY,
PARTNERS, REFERRAL PROCESS,
AND COMMUNITY RESOURCES**

TABLE OF CONTENTS

Davenport Center Accommodations Available.....	5
How to Request.....	5
Assistive Technology List and Location	6
Located on Skills Floor/Computers.....	6
Located (AT Station)	6
Other Assistance Available upon request.....	6
Assistive Technology Instructions.....	7
Screen Magnifier – Skills Floor.....	7
Assistive Listening System - Sound PKT D1 EH Pocketalker	7
Text-to-Speech Device – C-Pen.....	7
Screen Reader – Skills floor	7
ASL Remote Services.....	8
LEP Remote Services.....	8
CCTV MAGNIFIER - TOPAZ OCR	9
Language Line	9
Requests for Additional Accommodations	10
Request an In-Person Sign Language Interpreter.....	10
Iowa Department for the Blind.....	10
Iowa Vocational Rehabilitation Services	10
Easter Seals	10
Davenport Iowa <i>WORKS</i> Partners	11
Title I Adult/Dislocated Worker	11
Title I Youth.....	11
Adult Education and Literacy (AEL)	11
Title III Wagner Peyser	12
Vocational Rehabilitation Services	12
Iowa Department for the Blind.....	12
Re-Entry	12
RESEA	13
PROMISE JOBS (TANF)	13

Veterans Services.....	13
Career and Technical Education	13
Trade	14
Unemployment.....	14
Migrant and Seasonal Farmworkers.....	14
AARP (Senior Community Service Employment Program)	14
Job Corps.....	15
Native American Program	15
Ticket to Work	15
MVWA Partner Referral Form.....	16
Link to MVWA Referral Form.....	16
Form Instructions.....	16
Clinton County Resources	20
Childcare	20
Clothing and Household Items	21
Food	22
Housing	23
General Assistance.....	24
Mental Health	24
Transportation	25
Educational Assistance	25
Healthcare.....	26
Jackson County Resources	27
Childcare	27
Clothing and Household Items	27
Food	28
Housing	28
General Assistance.....	29
Mental Health	30
Transportation	30
Educational Assistance	30

Healthcare.....	31
Muscatine County Resources	32
Childcare	32
Clothing and Household Items	33
Food	33
Housing	34
General Assistance.....	35
Mental Health	35
Transportation	36
Educational Assistance	36
Healthcare.....	37
Scott County Resources.....	38
Childcare	38
Clothing and Household Items	39
Food	40
Housing	41
General Assistance.....	41
Mental Health	41
Transportation	42
Educational Assistance	42
Healthcare.....	43



Assistive Technology Accommodations Notice

DAVENPORT CENTER ACCOMMODATIONS AVAILABLE

- Adjustable Height Table
- Adjustable Keyboard Tray
- Trackball Mouse
- Large Print Keyboard
- Large Computer Monitor
- Screen Reader*
- Screen Magnifier*
- Headphones
- Handheld Magnifiers
- Assistive Listening System*
- CCTV*
- Text to Speech Device*
- ASL Remote Services*
- LEP Remote Services*
- Closed Captioning
- Language Line*
- Alternative Materials*
- Note Takers
- Virtual Appointments
- Virtual Lobby
- Private Spaces

*Additional instructions provided within document.

Other accommodations can be made upon request.

HOW TO REQUEST

Accommodations can be requested at the front desk from any available staff and will be provided upon request. The accommodation will be set up immediately or in a reasonable timeframe to ensure all customers have equal access to programs and services.

ASSISTIVE TECHNOLOGY LIST AND LOCATION

Located on Skills Floor/Computers

- Adjustable Height Table (instructions provided)
- Adjustable Keyboard Tray (instructions provided)
- Trackball Mouse
- Large Print Keyboard
- Large Computer Monitor
- Screen Reader - NVDA (instructions provided)
- Screen Magnifier – Windows Magnifier (instructions provided)
- CCTV - (instructions provided)

Located (AT Station)

- Headphones
- Handheld Magnifiers
- Assistive Listening System (instructions provided)
- Text to Speech Device – C-Pen (instructions provided)
- Virtual Lobby (iPad and various apps)
- ASL Remote Services (instructions provided)
- LEP Remote Services (instructions provided)
- Closed Captioning
- Babel Notices/Language Line (instructions provided)

Other Assistance Available upon request

- Alternative Materials - Large Print, Braille, Audio
- Sign Language Interpreters (instructions provided)
- Note Takers
- Virtual Appointments
- Readers
- Private Spaces

ASSISTIVE TECHNOLOGY INSTRUCTIONS

Screen Magnifier – Skills Floor Computers

1. Username: RR-(location)-Narrator (example: RR-BR-Narrator)
2. Password: Customer1
3. Once logged in under these credentials you have access to the Screen Magnifier
4. Double click on Screen Magnifier and adjust magnification, it will now be on and usable to read anything displayed on the computer screen.

Assistive Listening System - Sound PKT D1 EH Pocketalker

5. Place lanyard around your neck.
6. Turn on Pocketalker with the volume wheel but don't turn all the way up.
7. Plug in disposable earbuds and insert in ears.
8. Slowly adjust the volume up until it is a comfortable volume.
9. The tone wheel can be adjusted to clear up the sound.

Text-to-Speech Device – C-Pen

Full User's Guide https://cpenfiles.blob.core.windows.net/manualer/cpen600C_800C_EN.pdf

1. Optionally, you can plug in disposable earbuds and place earbuds in your ears.
2. Press the on button
3. Hold at a slight angle until the light comes on and move across text
4. Lift device and the pen will read the scanned text out loud
5. Press the middle button to repeat the line of text
6. When done, hold power button and follow instructions to power off.

Screen Reader – Skills Floor Computers

1. Username: RR-(location)-Narrator (example: RR-BR-Narrator)
2. Password: Customer1
3. Once logged in you have access to the Screen Reader (NVDA)

Full list of NDVA Shortcuts: https://dequeuniversity.com/screenreaders/nvda-keyboard-shortcuts#nvda-nvda_shortcut_keys

1. Browse Mode: Browse mode is used when reading documents or webpages.
2. Focus Mode: Focus mode is used when the user enters a form or other fields that require user input.
3. NDVA automatically switches between the modes, but the user can toggle them by using Insert + Space Bar.

4. Turn on Speech Viewer: enabling Speech Viewer opens a window that shows everything NDVA states. This is useful for sighted users learning NVDA for testing purposes. Enable it under Tools in the NDVA Menu

*Note these shortcut keys are for NVDA’s desktop keyboard layout settings, some shortcuts are different when using NDVA’s laptop keyboard layout setting.

The Basics Task	Command
Turn NVDA on	Control + Alt + N
Turn NVDA off	Insert + Q
Stop reading	Control
Start reading continuously from this point on	Insert + Down Arrow
Read next item	Down Arrow
Read next <i>focusable</i> item (e.g., link, button)	Tab
Activate link	Enter
Activate button	Enter or Space Bar
Go to next heading	H
Go to next heading of level [1-6]	1-6
List all headings	Insert + F7
Go to next landmark/region	D
Show list of all links/headings/form fields/buttons	Insert + F7
Go to next table	T
Navigate table cells	Ctrl + Alt + Arrow Keys
Go to next list	L
Go to next list item	I
Go to next graphic	G
List all links	Insert + F7
Go to next link	K
Go to next unvisited link	U
Go to next visited link	V
Read entire foreground window (e.g., for dialogs)	Insert + B
Announce title of the current foreground window	Insert + T
Toggle between radio buttons,	Arrow Keys
Go back to previous heading/landmark/table	Shift + [H, D, T, Tab, etc.]

ASL Remote Services

This is a video remote service using a mobile app or web portal to connect. To schedule contact ASL Video Remote Interpretation email: aslvrri@handsupcommunications.com
Phone: 319-213-9920

LEP Remote Services

This is a video remote service using a mobile app or web portal to connect. To schedule contact Spoken Language Video Remote Interpretation email: vrispoken@handsupcommunications.com
Phone: 319-213-9920

CCTV MAGNIFIER - TOPAZ OCR

Two pictures below:

- 1) the unit with knobs designated
- 2) screen with optical character reader (OCR) functions noted

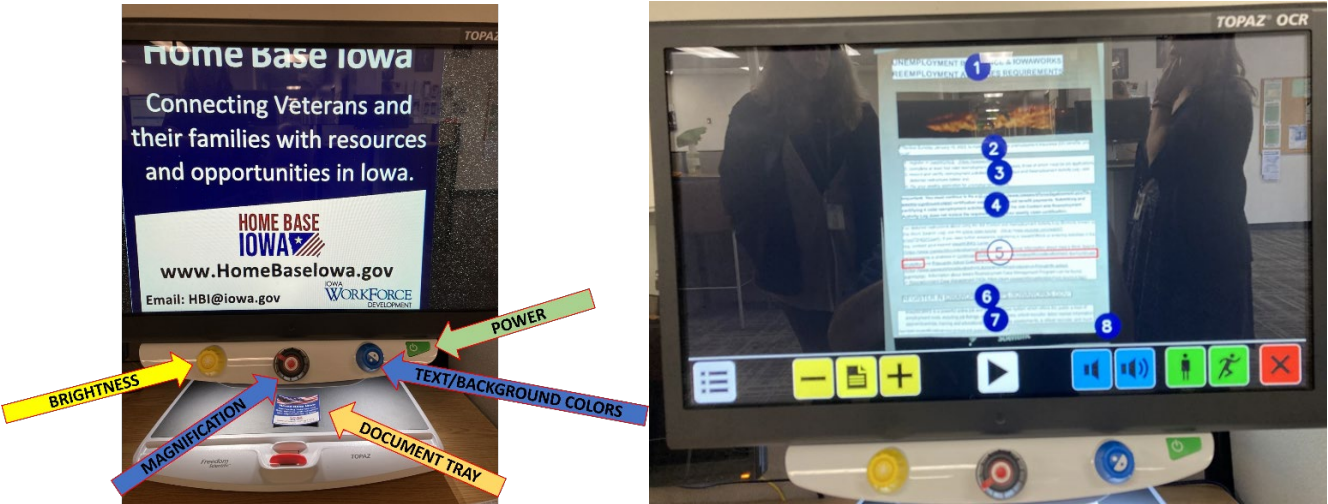
On the unit, the yellow knob on left controls brightness, center knob controls magnification, blue knob on right controls contrast, and green button on far right is power.

- 1. Hit the green button and place document in document tray.
- 2. Use various knobs to adjust image.
- 3. Tap lower right portion of the screen to activate OCR function.
 - a. Users can tap the paragraph buttons on the screen to skip ahead or review.
 - b. Yellow on-screen buttons zoom the image
 - c. Blue on-screen buttons adjust volume
 - d. Green on-screen buttons control speed
 - e. Red on-screen button exits OCR function

The device will start at the top of the page and read all text aloud. There is an optional headphone jack.

1)

2)



Language Line

- 1. Dial into the toll-free interpretation line 888-338-7394
- 2. Enter Account Number, followed by # sign.
- 3. Select whether a 3rd party call is needed
- 4. Select Language by Entering the Corresponding Number
 - a. IF the language you need is not listed in the options, Enter “9” for all other languages
 - b. If you need to speak with a customer service rep. prior to being connected with the interpreter, enter “9”
- 5. Follow Additional Prompts (if applicable)

REQUESTS FOR ADDITIONAL ACCOMMODATIONS

Request an In-Person Sign Language Interpreter

ASL or Foreign/Spoken Language On-site, Translation, and Live Captioning

Website: <https://handsupcommunications.com/locations/cedar-rapids-ia/services/video-remote-interpreting/>

Phone: 319-213-9920

Email: scheduling@handsupcommunications.com

Iowa Department for the Blind

Website: <https://blind.iowa.gov/>

Self-referrals: <https://iowadepblind.wufoo.com/forms/zvrywj80kfnxfj/>

Aids & Device Resource List: <https://blind.iowa.gov/aids-devices-resource-list-1>

Braille requests: Karen Cunningham – karen.cunningham@blind.state.ia.us

Audio requests: Leslie Heinzler – leslie.heinzler@blind.state.ia.us

Phone: 515-281-1333 | 800-362-2587

E-Mail: contact@blind.state.ia.us

Iowa Vocational Rehabilitation Services

Website: <https://ivrs.iowa.gov/>

Phone: 800-532-1486 | 319-753-2231

Email: info@iowa.gov

Easter Seals

Website: www.easterseals.com/ia

Phone: 515-289-1933

Email: info@eastersealsia.org

DAVENPORT IOWAWORKS PARTNERS

IowaWORKS Centers must provide access to all required WIOA one-stop partners. Customers must have access to these programs, services, and activities during regular business hours. For WIOA partners not co-located through the IowaWORKS Centers must have either cross-trained staff at the Center or a direct technology linkage must be available. A “direct linkage” means providing direct connection at the IowaWORKS Center, within a reasonable time, by phone or through a real-time Web-based communication to a program staff member who can provide program information or services to the customer.

Listed below are the WIOA required workforce partners in the Mississippi Valley Workforce Area. This information provides staff a direct linkage to all partner programs and is provided as a quick reference guide for populations served, brief summary of services provided, and contact information for each program. If you have any further questions about the specific program, you can contact the person listed below. Participant referrals are required to be made through the One Stop Operator referral form in addition to providing the participant a direct linkage to each program as provided below.

Title I Adult/Dislocated Worker

Population Served: Adults with barriers to employment and Dislocated Workers

Services Provided: Basic/Individualized Career Services, Tuition Assistance, Work Based Learning, and Support Services

Contact: Taylor Longstreth

Email: Taylor.longstreth@iwd.iowa.gov

Phone: 563-445-3200 ext. 43318

Title I Youth

Population Served: Youth ages 14-24 with a barrier to employment

Services Provided: Work experience, tuition assistance, work readiness activities.

Contact: Taylor Longstreth

Email: Taylor.longstreth@iwd.iowa.gov

Phone: 563-445-3200 ext. 43318

Adult Education and Literacy (AEL)

Population Served: Individuals without a high school diploma or who have limited English language proficiency

Services Provided: HiSET and English as a Second Language Classes

Contact: Scott Schneider

Email: sjschneider@eicc.edu

Phone: 563-328-7682

Website: <https://www.eicc.edu/continuing-education/abe-ell-registration/>

Title III Wagner Peyser

Population Served: Anyone in need and willing to participate

Services Provided: Basic labor exchange services such as job referrals, labor market information, and job search assistance.

Contact: Jana Wittenberg

Email: jana.wittenberg@iwd.iowa.gov

Phone: 563-445-3200 ext. 43328

Vocational Rehabilitation Services

Population Served: People with disabilities

Services Provided: Rehabilitation services include training, support services, transition services from school to work, personal care assistance, technology services, job placement, post-employment services, supported employment, and independent living services.

Contact: Chad Pratz

Email: chad.pratz@iowa.gov

Phone: 563-386-1200 ext. 207

Iowa Department for the Blind

Population Served: People who are visually impaired/blind

Services Provided: Independent living skills, work readiness training, tuition assistance, assistance with accommodations and job placement.

Contact: Travis Robinson

Email: Travis.Robinson@blind.state.ia.us

Phone: 515-981-8439

Website: <https://blind.iowa.gov/department-programs>

Re-Entry

Population Served: Ex-offenders

Services Provided: Transition from incarceration-life in prison, jail, or juvenile justice facilities-to-life in the community or require assistance in overcoming barriers to employment resulting from a record of arrests or convictions.

Contact: Jana Wittenberg

Email: jana.wittenberg@iwd.iowa.gov

Phone: 563-445-3200 ext. 43328

RESEA

Population Served: Individuals receiving unemployment

Services Provided: Support in the development of an individual reemployment plan, customized career and labor market information, enrollment in Wagner-Peyser and information and access to other AJC services and resources that support the claimant's return to work.

Contact: Matt Auliff

Email: Matthew.Auliff@iwd.iowa.gov

Phone: 319-365-9474 ext. 31129

PROMISE JOBS (TANF)

Population Served: FIP participants

Services Provided: Support services, education, job training, employment activities and Temporary cash assistance

Contact: Jill Malmer

Email: jill.malmer@iwd.iowa.gov

Phone: 563-445-3200 ext. 43320

Veterans Services

Population Served: Veteran or spouse of an eligible Veteran with a significant barrier to employment

Services Provided: Individualized career and training-related services.

Contact: Jana Wittenberg

Email: jana.wittenberg@iwd.iowa.gov

Phone: 563-445-3200 ext. 43328

Career and Technical Education

Population Served: Students

Services Provided: Develop more fully the academic, career, and technical skills of secondary and postsecondary students who elect to enroll in career and technical education programs.

Contact: Nicole Gullion

Email: ngullion@eicc.edu

Phone: 563-336-5235

Registration:

<https://eicc.augusoft.net//index.cfm?method=templates.CustomTemplatePreview&ContentID=223&>

Trade

Population Served: Employees affected by a businesses certified Trade petition

Services Provided: Services include re-employment services, job search allowances, relocation allowances, funded training, weekly trade readjustment allowances for eligible workers who have exhausted their Unemployment Compensation benefits and are in training, Alternative Trade Adjustment Assistance/Re-employed Trade Adjustment Assistance, and On-the- job training

Contact: Jana Wittenberg

Email: jana.wittenberg@iwd.iowa.gov

Phone: 563-445-3200 ext. 43328

Unemployment

Population Served: Workers who have lost their job through no fault of their own

Services Provided: The benefits include a maximum weekly amount for 16 weeks if eligible.

Contact: Jana Wittenberg

Email: jana.wittenberg@iwd.iowa.gov

Phone: 563-445-3200 ext. 43328

Migrant and Seasonal Farmworkers

Population Served: Migrant and seasonal farm workers who are U.S. citizens

Services Provided: Services include farmworker housing assistance, career counseling, work experience, classroom training, on the job training, job search assistance, and emergency assistance to address the immediate needs of the farmworker and family.

Contact: Emily Meister

Email: emilym@proteusinc.net

Phone: 319-541-5744

Website: <https://www.proteusinc.net/about/contact-us/>

AARP (Senior Community Service Employment Program)

Population Served: Low-income, unemployed individuals aged 55 years and older.

Services Provided: Provides subsidized, part-time work experience for a limited time.

Contact: Angela Richardson

Email: arichardson@aarp.org

Phone: 563-396-1587

Job Corps

Population Served: Youth 16-24

Services Provided: Help students complete their education, obtain career technical skills and gain employment, provides transitional support services, such as help finding employment, housing, childcare, and transportation.

Contact: Shiloh Seim

Email: Seim.shiloh@jobcorps.org

Phone: 641-631-6891

Website: <https://www.jobcorps.gov/recruiting/enrollment-interest>

Native American Program

Population Served: Qualifying American Indians, Alaska Natives and Native Hawaiians (AI/AN/NH)

Services Provided: Develop academic, occupational, and literacy skills, making individuals more competitive in the workforce to equip them with entrepreneurial skills necessary for successful self-employment.

Contact: Susan Stanley

Email: susans@cimcinc.com

Phone: 773-786-6387

Website: http://www.cimcinc.org/pro_wd.html

Ticket to Work

Population Served: Social Security disability beneficiaries (persons who receive SSI or SSDI) age 18 through 64 who want to work with free job support.

Services Provided: Job coaching, job counseling, training, benefits counseling and job placement.

Contact: Jana Wittenberg

Email: jana.wittenberg@iwd.iowa.gov

Phone: 563-445-3200 ext. 43328

MVWA PARTNER REFERRAL FORM

The following is a brief explanation of how to use the Microsoft form referral system for the Mississippi Valley Workforce Area.

One of the most important parts of improving the integration and communication among our partners is to have a simple and effective system for making interagency referrals. We are introducing a Microsoft form to input all of the details for a referral and then send it off to the appropriate contact in our partner agencies. If you ever have a question about the form or the process, please do not hesitate to contact the One Stop Operator with any questions or concerns that you have.

To use this form, you do not need to have an Outlook address, or access to Teams. All you have to do is keep the referral form hyperlink (below) bookmarked on your computer so that it's readily available for whenever you need to make a referral to another partner agency.

Link to MVWA Referral Form

Clicking on the link takes you to the form: [Link to MVWA Referral Form](#) or copy paste the following URL: <https://forms.office.com/r/q2dsad8Jtd>

If the hyperlink directs you to a message asking you to update your browser, do the following: Right click on the hyperlink, select "Copy Hyperlink", and paste it into your URL box in your browser. Once the form comes up, bookmark it.

Form Instructions

The first fields you come to will collect the personal details and contact information for the customer; these items will give the recipient of the referral the information they will need to reach out to the customer. Any question with an asterisk is a required field. (First name, last name, DOB, gender, email, phone, are all required fields; address and preferred method of communication are not required. If a customer doesn't have email, enter something like none@none.com as a placeholder).

Mississippi Valley Workforce Development
Board Partner Referral Form

Use this form to inform a partner program about a participant who is interested in their services.

*** Required**

Customer Information

1. Customer First Name *

2. Customer Last Name *

3. Date of Birth *

4. Customer Gender *

Female

Male

Prefer not to say

Other..

5. Customer E-mail Address *

such as [abc@abc.com](#) (If customer has no email address, enter [none@none.com](#))

The next question (Veteran or eligible spouse) is required. Knowing the answer to this question may help a service provider determine a client's possible eligibility quicker.

Veteran or Eligible Spouse *

Yes

No

County of residence is required, and it will determine what follows on the form. Some programs have a presence in multiple locations; identifying where the client lives ensures we are making the referral to the appropriate location. Selecting Des Moines, Henry, Lee or Louisa counties will send you to a page with referral choices for Burlington-centered programs, and choosing Clinton, Jackson, Muscatine or Scott counties sends you to a page giving you Davenport-centered programs. (If the client lives in a surrounding county, such as Rock Island County in the Davenport area or Henderson County in the Burlington area, use the buttons at the bottom to make your selection.)

Mississippi Valley Workforce Development Board Partner Referral Form

* Required

Des Moines, Henry, Lee, or Louisa County

11. Which County Does Customer Reside? *

Clinton

Des Moines

Henry

Jackson

Lee

Louisa

Muscatine

Scott

Other (Davenport area)

Other (Burlington area)

Next

12. Refer Customer to Programs/Agencies Burlington *

Please select all applicable programs/agencies.

WIOA Title I Adult/Dislocated Worker

WIOA Title I Youth

Southeastern Iowa Community College AEL (ABE, HSED/HSC/HISET, ESL/ELL/ESOL)

Southeastern Iowa Community College Career and Technical Education

Iowa Department for the Blind

Burlington Area Iowa Vocational Rehabilitation Services

Burlington IowaWORKS

Burlington Area Business Services Team

Burlington Area Iowa Workforce Development (Trade, Unemployment, Re-Entry)

Burlington Area Ticket to Work

Burlington Area Veterans

AARP (Senior Community Service Employment Program)

Job Corps

Native American Programs

PROTEUS, Inc. (Migrant and Seasonal Farmworkers)

Back Next

Mississippi Valley Workforce Development Board Partner Referral Form

* Required

Clinton, Jackson, Muscatine, or Scott County

11. Which County Does Customer Reside? *

- Clinton
- Des Moines
- Henry
- Jackson
- Lee
- Louisa
- Muscatine
- Scott
- Other (Davenport area)
- Other (Burlington area)

12. Refer Customer to Programs/Agencies Davenport Area *

Please select all applicable programs/agencies

- WIOA Title I Adult/Dislocated Worker
- WIOA Title I Youth
- Eastern Iowa Community College AEL (ABE, HSED/HSC/HSET, ESL/ELL/ESOL)
- Eastern Iowa Community College Career and Technical Education
- Iowa Department for the Blind
- Iowa Vocational Rehabilitation Services
- IowaWORKS
- Business Services Team
- Iowa Workforce Development (Trade, Unemployment, Re-Entry)
- Ticket to Work
- Veterans
- AARP (Senior Community Service Employment Program)
- Job Corps
- Native American Programs
- PROTEUS, Inc. (Migrant and Seasonal Farmworkers)

Next

This form allows you to make referrals to more than one program at a time, so if for example you want to refer an individual to AEL and Voc Rehab, that can be done on the same form. Select the program(s) to which you want to refer the individual and hit “next”. You now are given a choice of several services (below). There is no limit to the number of services you can select on this part of the form. You will also see a list of possible situations that could indicate a customer's need for additional services, accommodations, or assistance. Please indicate if any of these statements apply to your customer and then provide the details in the next question. Again, this information is not required, but it may prove to be helpful.

Mississippi Valley Workforce Development Board Partner Referral Form

* Required

Referral Service Questions

13. Referral Services

Please select all applicable services this customer is interested in.

- Job Search and Placement Assistance
- Work-Based Learning
- Training (Including high school completion)
- Veterans Services
- Basic Career Services
- Individualized Services
- Workshops
- Unemployment Insurance Assistance
- Other (i.e. Ticket to Work, TRADE, etc)

14. Select All That Apply

- This customer has low vision or is legally blind.
- This customer will require reasonable accommodations.
- This customer will require an interpreter or translator.

15. Accommodations/interpreter or Translator

If applicable, please describe accommodations needed or specify languages.

Client will need assistive technology to complete workshops and/or training

The next question regarding age is required. If you click “Yes”, indicating that the individual is under 18, the next page will be two required data points relating to contact information for their parent or legal guardian. If you click “No” indicating that they are 18 or over, these questions will not appear.

Under 18 Years Old

16. Is the customer under the age of 18? *

Yes

No

17. Full Name of Parent or Legal Guardian *

John Doe

18. Legal Guardian's 10-Digit Phone Number *

Please enter using the following format ###-###-####

555-555-1214

Back Next

Once you have completed the age/guardian section, you will proceed to this screen asking you to enter your information about the referring staff person and agency (you). Enter your name, email, and agency/program name. Make sure the customer (or their parent/guardian) has agreed either verbally or in writing to have their information shared among our partner agencies and then select the release authorization agreement option.

Mississippi Valley Workforce Development Board Partner Referral Form

* Required

Staff Information

19. Full Name of Staff Making Referral *

Please specify what types of accommodations will be needed.

Bob Ryan

20. Staff Email *

such as abc@abc.com

robert.ryan@iwd.iowa.gov

21. Agency of Staff Making Referral *

MVWA OSO

22. Release Authorization *

By selecting this you affirm that you have collected the required release authorization from participant. This authorization is good for 30 days from the date the referral is submitted.

This customer has given authorization of their affiliated account information to be released among partner agencies of the Mississippi Valley Workforce Area.

23. Please enter any additional information that you feel would be helpful

This client works nights so the best time to reach her is between 7:00 am -- Noon

Back Submit

When you click submit, you may be asked to complete a “Captcha” verification. Once you do, you will see a page that indicates your response has been recorded. The designated person (for instance in our first example we chose SCC AEL so it would be Martha Bell) will receive an email notification of the referral, you will receive a notification, and the client will also receive a notification.

On the backside of this system sits a spreadsheet into which all referrals flow. It will be the OSO’s job to monitor and maintain the spreadsheet and ensure that referrals are given appropriate follow-up.

Again, if you have any questions at all please do not hesitate to contact the MVWA OSO, Robert Ryan. Thank you.

CLINTON COUNTY RESOURCES

For a complete resource listing by zip code and the ability to sort by category: visit www.AuntBertha.com. Aunt Bertha provides categorized resource listings for food, housing, goods, transit, health, money, care, education, work, and legal services. Or call 211 to find local resources for food, mental health, and assistance with housing and utility expenses.

Childcare

Organization Name: Iowa Department of Human Services

Description: Dependent care assistance.

Phone: 563-242-0573

Address: 121 6th Avenue South, Clinton, IA 52732

Website: <https://dhs.iowa.gov/childcare/providers>

Organization Name: Head Start Preschool & Early Head Start Childcare

Description: Head Start and Early Head Start providing educational & social activities, nutritious meals and snacks and medical & dental screenings, at no cost, to qualifying low-income children ages 0 to five.

Phone: 563-324-3236

Address: 350 5th Avenue North, Clinton IA 52732

Website: <https://www.caeiowa.org>

Organization Name: Clinton Housing Authority Daycare – Stay N Play

Description: Stay N Play Child Care Center to provide quality childcare and preschool at an affordable rate to enable the parent(s) to establish and maintain a better quality of life for their family.

Phone: 563-242-1214

Address: 1811 27th Ave S, Clinton, IA 52732

Website: <http://staynplay.org/>

Clothing and Household Items

Organization Name: Goodwill of the Heartland

Description: Sells secondhand household goods, furniture, and clothing. Open to everyone.

Phone: 563-484-3744

Address: Westview Crossing, 1015 13th Ave N, Clinton, IA 52732

Website: <https://www.goodwillheartland.org/>

Organization Name: The Salvation Army Family Store & Donation Center

Description: Sells secondhand household goods, furniture, and clothing. Open to everyone.

Phone: 563-242-2293

Address: 2808 S 25th St, Clinton, IA 52732

Website: <https://satruck.org/>

Organization Name: DeWitt Referral Center & Thrift Store

Description: Provides food, emergency assistance, referral services, and a thrift shop.

Phone: 563-659-9612

Address: 615 8th St, DeWitt, IA 52742

Website: <https://www.victorycenter.com/housingsolutions>

Organization Name: Associate Benevolent Society

Description: Free clothing, household items and occasionally furniture. Donations accepted 9-4 M, T, Th, F (back door). Shopping hours: 1:30pm-4:00pm Closed Wednesday

Phone: 563-243-4148

Address: 100 South 2nd Street, Clinton, IA 52732

Website: <http://benevolentofclinton.org/>

Food

Organization Name: Pantries United

Description: Local food program provided at sires for residents of Clinton, Camanche and outlying areas of Clinton County.

Phone: 563-242-5818

Address: 221 2nd Ave S, Clinton, IA 52732

Website: <http://irasclinton.com/pantries-united/>

Organization Name: Gateway Area Community Center

Description: Food pantry every 1st & 3rd Tuesday Of The Month 12:00 P.M to 2:00 P.M

Phone: 563-559-2004

Address: 1850 S Bluff Blvd, Clinton, IA 52732

Website: <https://gacciowa.org/>

Organization Name: Carroll Assistance Center – Food Distribution Center

Description: Food pantry every Tuesday from 4 to 6 pm

Phone: 563-374-1520

Address: 102 W Washington St, Wheatland, IA 52777

Website: <http://www.cityofwheatland.org/carrollassistancecenter.html>

Organization Name: Sisters of Saint Francis Share Our Sandwiches Soup Kitchen

Description: Share Our Sandwiches is held each Thursday from noon to 1:00 p.m. in the parking lot of St. Paul Lutheran Church, 715 S 3rd Street in Clinton. Sack lunches are also available at the Clinton Public Library - Lyons Local History & Genealogy Center at 105 Main Avenue in Clinton.

Phone: 563-242-7611

Address: 843 13th Ave N, Clinton, IA 52732

Website: <https://clintonfranciscans.com>

Housing

Organization Name: Clinton Housing Authority - Municipal Housing Agency

Description: Operates and manages public housing in Clinton County.

Phone: 563-243-1280

Address: 215 6th Ave S, Clinton, IA 52732

Website: http://www.cityofclintoniowa.us/for_residents/boards_and_commissions/housing_authority.php

Organization Name: Victory Center Rescue Mission

Description: Housing and Shelter Programs. Open to everyone.

Phone: 563-242-9016 (men); 563-242-1744 (women)

Address: 505 9th Ave South, Clinton, IA 52732

Website: <https://www.victorycenter.com/housingsolutions>

Organization Name: Family Resources

Description: Provides transitional housing services.

Phone: 563-242-0887

Address: 240 N. Bluff Blvd, Clinton, IA 52732

Website: <https://www.famres.org/>

Organization Name: YMCA

Description: Assists with rent, security deposits and utilities for those overcoming homelessness.

Phone: 563-242-2118; Hotline: 833-849-8976

Address: 317 7th Avenue South, Clinton IA 52732

Website: <https://www.ywcaclinton.org/empowerment-center/>

General Assistance

Organization Name: Community Action of Eastern Iowa

Description: Offer a wide variety of programs to meet basic needs.

Phone: 563-243-5220

Address: 240 North Bluff Blvd., Clinton IA 52732

Website: <https://www.caeiowa.org/>

Organization Name: United Way of Clinton County Iowa

Description: United Way of Clinton County, Iowa works to create a better opportunity for all residents by building stronger Clinton County communities.

Phone: 563-242-1209

Address: 405 South 3rd Street, Suite 200, Clinton IA 52732

Website: <https://www.clintonunitedway.org/>

Organization Name: Carroll Assistance Center

Description: Offers referrals & assistance for medical, prescriptions, fuel, school supplies, food, electricity and rent.

Phone: 563-374-1520

Address: 102 W Washington St, Wheatland, IA 52777

Website: <http://www.cityofwheatland.org/carrollassistancecenter.html>

Mental Health

Iowa Crisis Counseling Helpline

800-332-4224

Your Life Iowa - <https://yourlifeiowa.org/>

855-581-8111

Organization Name: Eastern Iowa Mental Health & Disability Services Region

Description: The community-based, person-centered mental health and disability services system for adults provides locally delivered services.

Phone: 563-652-1743; Warm Line: 844-775-9276; Crisis Line: 855-581-8111

Address: N/A

Website: <https://easterniowamhds.org>

Organization Name: Bridgeview Community Mental Health Center

Description: Accredited, non-profit community mental health center, sliding fee, and emergency services.

Phone: 563-243-5638

Address: 638 South Bluff Blvd 2nd Floor Bluff Building, Clinton IA 52732

Website: www.bridgeviewcmhc.com

Transportation

Organization Name: River Bend Transit

Description: Regional public transit system provides rides for Clinton residents.

Phone: 800-292-8959

Address: 7440 Vine Street Court, Davenport, IA 52806

Website: <https://riverbendtransit.org/>

Organization Name: Municipal Transit Administration

Description: Providing safe, accessible, economical and efficient public transportation service to the citizens of the City of Clinton, Iowa. Fixed Route for the general public and para transit door-to-door service for those who are ADA eligible. Monday-Friday, 6 a.m. to 6 p.m.; Saturday 8 a.m. to 3:30 p.m.

Phone: 563-242-3721

Address: 1320 S 2nd St, Clinton, IA 52732

Website: http://www.cityofclintoniowa.us/departments/transit_and_fleet_maintenance/index.php

Educational Assistance

Organization Name: GAP Tuition Assistance Program

Description: This program provides need-based financial support for tuition and other eligible costs for approved, short-termed non-credit training opportunities focused on employment and select credit courses.

Phone: 563-336-5243

Address: EICC Urban Campus, 101 W Third St, Davenport, Iowa 52801

Website: <https://www.eicc.edu>

Organization Name: Federal Student Aid

Description: Pell grants and other government assistance programs

Phone: NA

Address: NA

Website: <https://studentaid.gov/h/apply-for-aid/fafsa>

Organization Name: ISU Extension & Outreach – Clinton County Extension Services

Description: Information and educational programs on aging, childcare, child development, consumer decisions, financial management, family relationships, leadership, nutrition, parent education, and youth.

Phone: 563-659-5125

Address: 400 E 11th St, DeWitt, IA 52742

Website: <https://www.extension.iastate.edu/clinton/>

Healthcare

Organization Name: Iowa Department of Human Services (Medicaid)

Description: Apply for financial assistance for health care, find health providers. Medicaid, Family Planning Program, Hawki.

Phone: 563-242-0573

Address: 121 6th Ave S Ste 200, Clinton, IA 52732

Website: <https://dhs.iowa.gov/>

Organization Name: Clinton County Health Department

Description: Provides access to multiple community health programs.

Phone: 563-659-8148

Address: Clinton County Satellite Offices, 226 11th Street, DeWitt, Iowa 52742

Website: https://www.clintoncounty-ia.gov/Health_Department

JACKSON COUNTY RESOURCES

For a complete resource listing by zip code and to sort by category: visit www.AuntBertha.com. Aunt Bertha provides categorized resource listings for food, housing, goods, transit, health, money, care, education, work and legal services. Or call 211 to find local resources for food, mental health, and assistance with housing and utility expenses.

Childcare

Organization Name: Iowa Department of Human Services

Description: Dependent care assistance.

Phone: 563-242-0573

Address: 121 6th Avenue South, Clinton, IA 52732

Website: <https://dhs.iowa.gov/childcare/providers>

Organization Name: Head Start Preschool & Early Head Start Childcare

Description: Head Start and Early Head Start providing educational & social activities, nutritious meals and snacks and medical & dental screenings, at no cost, to qualifying low-income children ages 0 to five.

Phone: 319-393-7811

Address: 1515 Hawkeye Dr, Hiawatha, Iowa 52233

Website: <http://www.hacap.org>

Clothing and Household Items

Organization Name: Maquoketa Community Services Inc

Description: Sells secondhand household goods, furniture, and clothing. Open to everyone.

Phone: 563-652-2640

Address: 107 S Jones St, Maquoketa, IA 52060

Website: N/A

Food

Organization Name: Maquoketa Community Cupboard

Description: Food pantry

Phone: 563-652-4102

Address: 1019 Wesley Dr, Maquoketa, IA 52060

Website: N/A

Organization Name: Preston Manner Center

Description: St John's Lutheran Church food pantry.

Phone: 563-689-6107

Address: 204 Anna St, Preston, IA 52069

Website: N/A

Organization Name: Bellevue Bread Basket

Description: Food distribution center. Open Thursday's 2PM to 4PM.

Phone: 563-879-3438

Address: 1700 State St, Bellevue, IA 52031

Website: N/A

Housing

Organization Name: Community Solutions of Eastern Iowa

Description: Serving individuals and families experiencing a housing crisis situation.

Phone: 800-942-4648

Address: 7600 Commerce Park, Dubuque, IA 52002

Website: <https://www.ecia.org>

Organization Name: Eastern Iowa Regional Housing Authority

Description: Provides Section 8, public housing, and other rental assistance programs.

Phone: 563-556-4166

Address: 7600 Commerce Park, Dubuque, IA 52002

Website: <https://www.eirha.org/>

Organization Name: Maquoketa Housing Authority

Description: Operates and manages public housing in Jackson County.

Phone: 563-652-5601

Address: 201 East Pleasant Street, Maquoketa, IA, 52060

Website: N/A

General Assistance

Organization Name: Operation New View

Description: Offer a wide variety of programs to meet basic needs.

Phone: 563-652-5197

Address: 904 E Quarry St, Maquoketa, IA 52060

Website: N/A

Organization Name: Jackson County General Assistance

Description: Provides residents of Jackson County emergency payments and/or vouchers to needy and poor people in need of immediate assistance or people who cannot obtain assistance from any other source. Appointment required.

Phone: 563-652-1710

Address: 201 West Platt Street, Maquoketa, IA 52060

Website: <https://cap.gmdsolutions.com>

Mental Health

Iowa Crisis Counseling Helpline

800-332-4224

Your Life Iowa - <https://yourlifeiowa.org/>

855-581-8111

Organization Name: Eastern Iowa Mental Health & Disability Services Region

Description: The community-based, person-centered mental health and disability services system for adults provides locally delivered services.

Phone: 563-652-1743; Warm Line: 844-775-9276; Crisis Line: 855-581-8111

Address: N/A

Website: <https://easterniowamhds.org>

Transportation

Organization Name: Regional Transit Authority 8

Description: Providing accessible, safe, convenient, and efficient on-demand and scheduled ride services for all citizens in the cities, communities and rural areas of Jackson County.

Phone: 800-839-5005

Address: 1000 E Quarry St, Maquoketa, IA 52060

Website: <http://www.rta8.org/>

Educational Assistance

Organization Name: GAP Tuition Assistance Program

Description: This program provides need-based financial support for tuition and other eligible costs for approved, short-termed non-credit training opportunities focused on employment and select credit courses.

Phone: 563-336-5243

Address: EICC Urban Campus, 101 W Third St, Davenport, Iowa 52801

Website: <https://www.eicc.edu/future-students/financial-aid/ParticipantTrainingApplication.pdf>

Organization Name: Federal Student Aid

Description: Pell grants and other government assistance programs

Phone: NA

Address: NA

Website: <https://studentaid.gov/h/apply-for-aid/fafsa>

Organization Name: ISU Extension & Outreach – Jackson County Extension Services

Description: Information and educational programs on aging, childcare, child development, consumer decisions, financial management, family relationships, leadership, nutrition, parent education, and youth.

Phone: 563-652-4923

Address: 201 W Platt St, Maquoketa, IA 52060

Website: N/A

Healthcare

Organization Name: Iowa Department of Human Services (Medicaid)

Description: Apply for financial assist for health care, find health providers. Medicaid, Family Planning Program, Hawki. Served by Dubuque County office by appointment only.

Phone: 563-242-0573

Address: 311 Platt St, Maquoketa, IA 52060

Website: <https://dhs.iowa.gov/>

Organization Name: Jackson County Public Health

Description: Provides access to multiple community health programs.

Phone: 563-652-1729

Address: 201 W Platt St, Maquoketa, IA 52060

Website: <https://jacksoncounty.iowa.gov/health-department/>

MUSCATINE COUNTY RESOURCES

For a complete resource listing by zip code and to sort by category: visit www.AuntBertha.com. Aunt Bertha provides categorized resource listings for food, housing, goods, transit, health, money, care, education, work and legal services. Or call 211 to find local resources for food, mental health, and assistance with housing and utility expenses.

Childcare

Organization Name: Iowa Department of Human Services

Description: Dependent care assistance.

Phone: 563-263-9302

Address: 315 Iowa Suite 2, Muscatine, IA 52761

Website: <https://dhs.iowa.gov/childcare/providers>

Organization Name: Head Start Preschool & Early Head Start Childcare

Description: Head Start and Early Head Start providing educational & social activities, nutritious meals and snacks and medical & dental screenings, at no cost, to qualifying low-income children ages 0 to five.

Phone: 563-264-2026

Address: 148 Colorado Street Muscatine IA 52761

Website: <https://www.caeiowa.org>

Organization Name: Early Childhood Iowa Muscatine County

Description: ECIMC is a community group promoting the well-being and healthy development of Muscatine County children ages 0-5.

Phone: 563-263-0273

Address: PO Box 672, Muscatine, Iowa 52761

Website: <https://www.ecimc.org/>

Clothing and Household Items

Organization Name: Adventist Community Service Center

Description: The Community Service Center provides free clothing, coats, and household items to anyone in need. Tuesdays @ 9AM

Phone: 563-263-2562

Address: 1103 E 9th Street, Muscatine, IA 52761

Website: <http://muscatineia.adventistchurch.org/>

Organization Name: The Salvation Army

Description: Offering multiple services to those in need.

Phone: 563-263-8272

Address: 1000 Oregon St, Muscatine, IA 52761

Website: <http://samuscatine.org/>

Organization Name: Goodwill Muscatine

Description: Long-standing nonprofit chain with a range of pre-owned clothing, housewares & more.

Phone: 563-484-3731

Address: 2001 Cedar Plaza Drive, Muscatine, IA 52761

Website: <https://www.goodwillheartland.org/location/muscatine/>

Food

Organization Name: MCSA Food Pantry

Description: Food pantry Tuesday and Thursday 10AM-12PM

Phone: 563-264-3278 or 563-260-4874

Address: 310 Iowa Avenue, Lower Level of MCSA

Website: <https://www.mcsaiowa.org/foodpantry>

Organization Name: Durant - Wilton Food Pantry - Grace United Church of Christ

Description: The 1st and 3rd Tuesday of the month 9:00am - 11:00am & 6:00pm - 7:00pm.

Phone: 563-732-2461

Address: 408 Cedar Street, Wilton, IA 52778

Website: N/A

Organization Name: Pearl City Outreach

Description: Food distribution center.

Phone: 563-264-5430

Address: 513 Mulberry Avenue, Muscatine, IA 52761

Website: <https://pearlcityoutreach.org/>

Housing

Organization Name: Muscatine Public Housing

Description: The Public Housing Department provides low-income housing assistance to families in Muscatine County.

Phone: 563-264-1554

Address: 215 Sycamore Street, Muscatine, IA 52761

Website: <http://www.muscatineiowa.gov/74/Housing>

Organization Name: Muscatine Center for Social Action

Description: Emergency housing and rentals.

Phone: 563-264-3278

Address: 312 Iowa Avenue, Muscatine, IA 52761

Website: <https://www.mcsaiowa.org/>

General Assistance

Organization Name: Community Action of Eastern Iowa

Description: Offer a wide variety of programs to meet basic needs.

Phone: 563-263-9290

Address: 1903 Park Ave, Muscatine, IA 52761

Website: <https://www.caeiowa.org/branches/muscatine/>

Organization Name: Muscatine County Community Services

Description: General assistance is available through the Community Services Department to families and individuals who are poor or in need.

Phone: 563-263-7512

Address: 315 Iowa Ave, Suite 1, Muscatine, Iowa 52761

Website: <https://www.muscatinecountyiowa.gov/216/General-Assistance>

Mental Health

Iowa Crisis Counseling Helpline

800-332-4224

Your Life Iowa - <https://yourlifeiowa.org/>

855-581-8111

Organization Name: Eastern Iowa Mental Health & Disability Services Region – Muscatine County Community Services

Description: The community-based, person-centered mental health and disability services system for adults provides locally delivered services.

Phone: 563-579-7790

Address: 315 Iowa Ave, Suite 1, Muscatine, Iowa 52761

Website: <https://www.muscatinecountyiowa.gov/210/Point-of-Access-for-Mental-Health-Service>

Organization Name: Muscatine Center for Social Action (MCSA)

Description: Family empowerment services for assessment and treatment.

Phone: 563-263-7512

Address: 312 Iowa Ave, Muscatine, IA 52761

Website: <https://www.mcsaiowa.org/>

Transportation

Organization Name: River Bend Transit

Description: Provides weekday door-to-door transportation to elderly and disabled rural residents and to the general public in Muscatine County.

Phone: 800-292-8959

Address: 7440 Vine Street Court, Davenport, IA 52806

Website: <https://riverbendtransit.org/>

Organization Name: Muscabus

Description: Fixed route in the city of Muscatine with paratransit available at least one day ahead.

Phone: 563-263-8152

Address: 1459 Washington St, Muscatine, IA 52761

Website: <https://www.muscatineiowa.gov/1363/MuscaBus-Route-Maps>

Educational Assistance

Organization Name: GAP Tuition Assistance Program

Description: This program provides need-based financial support for tuition and other eligible costs for approved, short-termed non-credit training opportunities focused on employment and select credit courses.

Phone: 563-336-5243

Address: EICC Urban Campus, 101 W Third St, Davenport, Iowa 52801

Website: <https://www.eicc.edu/future-students/financial-aid/ParticipantTrainingApplication.pdf>

Organization Name: Federal Student Aid

Description: Pell grants and other government assistance programs

Phone: NA

Address: NA

Website: <https://studentaid.gov/h/apply-for-aid/fafsa>

Organization Name: ISU Extension & Outreach – Muscatine County Extension Services

Description: Information and educational programs on aging, childcare, child development, consumer decisions, financial management, family relationships, leadership, nutrition, parent education, and youth.

Phone: 563-263-5701

Address: 1601 Plaza Pl, Muscatine, IA 52761

Website: <http://www.extension.iastate.edu/muscatine/>

Healthcare

Organization Name: Iowa Department of Human Services (Medicaid)

Description: Apply for financial assist for health care, find health providers. Medicaid, Family Planning Program, Hawki.

Phone: 563-263-9302

Address: 315 Iowa Ave, Muscatine, IA 52761

Website: <https://dhs.iowa.gov/>

Organization Name: Muscatine County Public Health – Trinity Muscatine

Description: Provides access to multiple community health programs.

Phone: 563-652-1729

Address: 1609 Cedar St, Muscatine, IA 52761

Website: <https://www.unitypoint.org>

SCOTT COUNTY RESOURCES

For a complete resource listing by zip code and to sort by category: visit www.AuntBertha.com. Aunt Bertha provides categorized resource listings for food, housing, goods, transit, health, money, care, education, work and legal services. Or call 211 to find local resources for food, mental health, and assistance with housing and utility expenses.

Childcare

Organization Name: Iowa Department of Human Services

Description: Dependent care assistance.

Phone: 563-326-8680

Address: 600 W 4th St, Davenport, IA 52801

Website: <https://dhs.iowa.gov/childcare/providers>

Organization Name: Head Start Preschool & Early Head Start Childcare

Description: Head Start and Early Head Start providing educational & social activities, nutritious meals and snacks and medical & dental screenings, at no cost, to qualifying low-income children ages 0 to five.

Phone: 563-324-3236

Address: 500 East 59th Street, Davenport IA 52807

Website: <https://www.caeiowa.org/help-my-children/head-start/>

Organization Name: Scott County Kids

Description: The Scott County Kids Early Childhood Iowa childcare scholarship, administered by Friendly House, is designed to help Scott County families with a portion of their child care fees for children ages birth through five years old, not yet in kindergarten.

Phone: 563.326.8221

Address: 600 West 4th Street, Davenport, Iowa 52801

Website: <https://scottcountykids.org/>

Clothing and Household Items

Organization Name: St. Matthews Clothing Closet

Description: Saturdays 9:00AM – 11:00AM

Phone: 563-391-2802

Address: 1915 W. Kimberly Rd., Davenport, IA 52806

Website: <http://muscatineia.adventistchurch.org/>

Organization Name: The Clothing Center at Minnie's Maison

Description: Shop for free clothes on Wednesday and Saturday 10-noon.

Phone: 563-362-0915

Address: 1119 LeClaire Street, Davenport, IA 52803

Website: <https://clothingcenterqca.com/>

Organization Name: The Salvation Army of the Quad Cities

Description: Offering multiple services to those in need.

Phone: see below

Address: 301 West 6th Street, Davenport, IA 52801 563-324-4808
4303 N. Brady St., Davenport, IA 52806 563-386-0044

Website: <https://centralusa.salvationarmy.org/quadcities/> or <https://satruck.org/>

Organization Name: Goodwill in Scott County

Description: Long-standing nonprofit chain with a range of pre-owned clothing, housewares & more.

Phone: see below with address

Address: 2302 Spruce Hills Drive Bettendorf, IA 52722 563-344-9431
2333 Cumberland Square Drive Bettendorf, IA 52722 563-484-3745
121 Locust Street Davenport, IA 52803 866-466-7881
1376 West 35th Street Davenport, IA 52806 563-327-0150
415 North Perry Street Davenport, IA 52801 563-324-9343
805 West 35th Street Davenport, IA 52806 563-386-1692
5360 Villa Drive Davenport, IA 52806 563-484-3732

Website: <https://www.goodwillheartland.org>

Food

Organization Name: River Bend Food Bank

Description: Food pantry Open Mondays 9 am – 1 pm and Wednesdays 2 pm – 6:30pm

Phone: 563-345-6490

Address: 320 W Kimberly Rd., Davenport, IA 52807

Website: <https://riverbendfoodbank.org/find-food/>

Organization Name: Central Community Circle Food Pantry

Description: Food pantry Wednesday and Friday 9AM – 12PM

Phone: 563-322-8253

Address: 1008 West 6th St., Davenport, IA, 52802

Website: <https://cccfoodpantry.org/>

Organization Name: North Scott Food Pantry

Description: Friday 9:30AM-11:00AM and Tuesday 5:30PM-7:00PM

Phone: 563-285-8444

Address: 500 W Le Claire Rd, Eldridge, IA 52748

Website: N/A

Organization Name: Community of Hope Food Pantry

Description: Food distribution center Mondays 6-7:30PM

Phone: 563-391-4519

Address: 415 W 53rd St, Davenport, IA 52806

Website: N/A

Housing

Organization Name: Davenport Office of Assisted Housing

Description: The Office of Assisted Housing (OAH) provides non-emergency rental assistance to low-income families and administers the Section 8 Housing Choice Voucher program. This office also staffs the Davenport Housing Commission.

Phone: 563-326-7899

Address: 226 West 4th Street, Davenport, IA 52801

Website: <https://www.davenportiowa.com/>

Organization Name: Humility Homes and Services, Inc.

Description: Homeless shelter and multiple services for veterans and anyone in need.

Phone: 563-322-8065

Address: 1016 W 5th St, Davenport, IA 52802

Website: <https://www.humilityhomes.org/>

General Assistance

Organization Name: Community Action of Eastern Iowa

Description: Offer a wide variety of programs to meet basic needs.

Phone: 563-324-3236

Address: 500 E. 59th Street, Davenport, IA 52807

Website: <https://www.caeiowa.org/branches/scott/>

Organization Name: Scott County General Assistance

Description: Community Services department provides programs which assist Scott County residents in situations meeting basic needs.

Phone: 563-326-8723

Address: 600 West 4th Street, Davenport, Iowa 52801

Website: <https://www.scottcountyiowa.gov/community/general-assistance-program>

Mental Health

Iowa Crisis Counseling Helpline 800-332-4224

Your Life Iowa - <https://yourlifeiowa.org/> 855-581-8111

Scott County Crisis Line 844-430-0375

Organization Name: Scott County Community Services

Description: H – Human Service Coordination; E – Empathy; L – Linkage; P – Protection.

Phone: 563-326-8723

Address: 600 West 4th Street, Davenport, IA 52801-1003

Website: <https://www.scottcountyiowa.gov/community>

Transportation

Organization Name: River Bend Transit

Description: Provides weekday door-to-door transportation to elderly and disabled rural residents and to the general public in Muscatine County.

Phone: 800-292-8959

Address: 7440 Vine Street Court, Davenport, IA 52806

Website: <https://riverbendtransit.org/>

Organization Name: CitiBus

Description: Fixed route and provides paratransit service.

Phone: 563-888-2151

Address: 226 West 4th Street, Davenport, IA 52801

Website: <https://www.davenportiowa.com/cms/One.aspx?portalId=6481456&pageId=9762332>

Educational Assistance

Organization Name: GAP Tuition Assistance Program

Description: This program provides need-based financial support for tuition and other eligible costs for approved, short-termed non-credit training opportunities focused on employment and select credit courses.

Phone: 563-336-5243

Address: EICC Urban Campus, 101 W Third St, Davenport, Iowa 52801

Website: <https://www.eicc.edu/future-students/financial-aid/ParticipantTrainingApplication.pdf>

Organization Name: Federal Student Aid

Description: Pell grants and other government assistance programs

Phone: NA **Address:** NA

Website: <https://studentaid.gov/h/apply-for-aid/fafsa>

Healthcare

Organization Name: Iowa Department of Human Services (Medicaid)

Description: Apply for financial assist for health care, find health providers. Medicaid, Family Planning Program, Hawki.

Phone: 563-326-8680

Address: 600 W 4th St, Davenport, IA 52801

Website: <https://dhs.iowa.gov/>

Organization Name: Scott County Health Department

Description: Provides access to multiple community health programs.

Phone: 563-326-8618

Address: 600 W 4th St, Davenport, IA 52801

Website: <https://www.scottcountyiowa.gov/health>