**Mississippi Valley Workforce Area Burlington IowaWORKS Center**

Company name

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**partners, referral process, and Community resources**

**550 South Gear Avenue, Suite 35, West Burlington, IA 52655**

PY 2023

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# BURLINGTON Iowa*WORKS* PARTNERS

Iowa*WORKS* Centers must provide access to all required WIOA one-stop partners. Customers must have access to these programs, services, and activities during regular business hours. For WIOA partners not co-located through the Iowa*WORKS* Centers must have either cross-trained staff at the Center or a direct technology linkage must be available. A “direct linkage” means providing direct connection at the Iowa*WORKS* Center, within a reasonable time, by phone or through a real-time Web-based communication to a program staff member who can provide program information or services to the customer.

Listed below are the WIOA required workforce partners in the Mississippi Valley Workforce Area. This information provides staff a direct linkage to all partner programs and is provided as a quick reference guide for populations served, brief summary of services provided, and contact information for each program. If you have any further questions about the specific program, you can contact the person listed below. Participant referrals are required to be made through the One Stop Operator referral form in addition to providing the participant a direct linkage to each program as provided below.

## Title I Adult/Dislocated Worker

Population Served: Adults with barriers to employment and Dislocated Workers

Services Provided: Basic/Individualized Career Services, Tuition Assistance, Work Based Learning, and Support Services

Contact: Shannon Weaver

Email: [Shannon.weaver@iwd.iowa.gov](mailto:Shannon.weaver@iwd.iowa.gov) Phone: 319-753-1671 ext. 30450

## Title I Youth

Population Served: Youth ages 14-24 with a barrier to employment

Services Provided: Work experience, tuition assistance, work readiness activities.

Contact: Shannon Weaver

Email: [Shannon.weaver@iwd.iowa.gov](mailto:Shannon.weaver@iwd.iowa.gov) Phone: 319-753-1671 ext. 30450

## Adult Education and Literacy (AEL)

Population Served: Individuals without a high school diploma or who have limited English language proficiency

Services Provided: HiSET and English as a Second Language Classes

Contact: Martha Bell

Email: [mbell@scciowa.edu](mailto:mbell@scciowa.edu) Phone: 319-208-5254

Website: [Click here](https://forms.office.com/pages/responsepage.aspx?id=9tVI2fICJUiMz_QiosFUIwUnIOYQH-xInRrO3359-65UOVNSOVM2WDBVRzhEUkY2RU0xMkpaOVU1Mi4u)

## Title III Wagner Peyser

Population Served: Anyone in need and willing to participate

Services Provided: Basic labor exchange services such as job referrals, labor market information, and job search assistance.

Contact: Tim Snyder

Email: [Timothy.Snyder@iwd.iowa.gov](mailto:Timothy.Snyder@iwd.iowa.gov) Phone: 319-753-1671 ext. 30411

## Vocational Rehabilitation Services

Population Served: People with disabilities

Services Provided: Rehabilitation services include training, support services, transition services from school to work, personal care assistance, technology services, job placement, post-employment services, supported employment, and independent living services.

Contact: Cindy Whalen

Email: [Cynthia.whalen@iowa.gov](mailto:Cynthia.whalen@iowa.gov) Phone: 319-753-2231

## Iowa Department for the Blind

Population Served: People who are visually impaired/blind

Services Provided: Independent living skills, work readiness training, tuition assistance, assistance with accommodations and job placement.

Contact: Travis Robinson

Email: [Travis.Robinson@blind.state.ia.us](mailto:Travis.Robinson@blind.state.ia.us) Phone: 515-981-8439

Website: <https://blind.iowa.gov/department-programs>

## Re-Entry

Population Served: Ex-offenders

Services Provided: Transition from incarceration-life in prison, jail, or juvenile justice facilities-to-life in the community or require assistance in overcoming barriers to employment resulting from a record of arrests or convictions.

Contact: Tim Snyder

Email: [Timothy.Snyder@iwd.iowa.gov](mailto:Timothy.Snyder@iwd.iowa.gov) Phone: 319-753-1671 ext. 30411

## RESEA

Population Served: Individuals receiving unemployment

Services Provided: Support in the development of an individual reemployment plan, customized career and labor market information, enrollment in Wagner-Peyser and information and access to other AJC services and resources that support the claimant’s return to work.

Contact: Christina Watson

Email: [christina.watson@iwd.iowa.gov](mailto:christina.watson@iwd.iowa.gov) Phone:319-365-9474 ext. 31129

## Promise Jobs (TANF)

Population Served: FIP participants

Services Provided: Support services, education, job training, employment activities and Temporary cash assistance

Contact: Jill Malmer

Email: [jill.malmer@iwd.iowa.gov](mailto:jill.malmer@iwd.iowa.gov) Phone: 563-445-3200 ext. 43320

## Veterans Services

Population Served: Veteran or spouse of an eligible Veteran with a significant barrier to employment

Services Provided: Individualized career and training-related services.

Contact: Tim Snyder

Email: [Timothy.Snyder@iwd.iowa.gov](mailto:Timothy.Snyder@iwd.iowa.gov) Phone: 319-753-1671 ext. 30411

## Career and Technical Education

Population Served: Students

Services Provided: Develop more fully the academic, career, and technical skills of secondary and postsecondary students who elect to enroll in career and technical education programs.

Contact: Dr. Ashlee Spannagel

Email: [aspannagel@scciowa.edu](mailto:aspannagel@scciowa.edu) Phone: 319-208-5380

Website: <https://www.scciowa.edu/conted/index.aspx>

## Trade

Population Served: Employees affected by a businesses certified Trade petition

Services Provided: Services include re-employment services, job search allowances, relocation allowances, funded training, weekly trade readjustment allowances for eligible workers who have exhausted their Unemployment Compensation benefits and are in training, Alternative Trade Adjustment Assistance/Re-employed Trade Adjustment Assistance, and On-the- job training

Contact: Tim Snyder

Email: [Timothy.Snyder@iwd.iowa.gov](mailto:Timothy.Snyder@iwd.iowa.gov) Phone: 319-753-1671 ext. 30411

## Unemployment

Population Served: Workers who have lost their job through no fault of their own

Services Provided: The benefits include a maximum weekly amount for 16 weeks if eligible.

Contact: Tim Snyder

Email: [Timothy.Snyder@iwd.iowa.gov](mailto:Timothy.Snyder@iwd.iowa.gov) Phone: 319-753-1671 ext. 30411

## Migrant and Seasonal Farmworkers

Population Served: Migrant and seasonal farm workers who are U.S. citizens

Services Provided: Services include farmworker housing assistance, career counseling, work experience, classroom training, on the job training, job search assistance, and emergency assistance to address the immediate needs of the farmworker and family.

Contact: Emily Meister

Email: [emilym@proteusinc.net](mailto:emilym@proteusinc.net) Phone: 319-541-5744

Website: <https://www.proteusinc.net/about/contact-us/>

## AARP (Senior Community Service Employment Program)

Population Served: Low-income, unemployed individuals aged 55 years and older.

Services Provided: Provides subsidized, part-time work experience for a limited time.

Contact: Angela Richardson

Email: [arichardson@aarp.org](mailto:arichardson@aarp.org) Phone: 563-396-1587

## Job Corps

Population Served: Youth 16-24

Services Provided: Help students complete their education, obtain career technical skills and gain employment, provides transitional support services, such as help finding employment, housing, childcare, and transportation.

Contact: Shiloh Seim

Email: [Seim.shiloh@jobcorps.org](mailto:Seim.shiloh@jobcorps.org) Phone: 641-631-6891

Website: <https://www.jobcorps.gov/recruiting/enrollment-interest>

## Ticket to Work

Population Served: Social Security disability beneficiaries (persons who receive SSI or SSDI) age 18 through 64 who want to work with free job support.

Services Provided: Job coaching, job counseling, training, benefits counseling and job placement.

Contact: Tim Snyder

Email: [Timothy.Snyder@iwd.iowa.gov](mailto:Timothy.Snyder@iwd.iowa.gov) Phone: 319-753-1671 ext. 30411

# MVWA PARTNER REFERRAL FORM

The following is a brief explanation of how to use the Microsoft form referral system for the Mississippi Valley Workforce Area.

One of the most important parts of improving the integration and communication among our partners is to have a simple and effective system for making interagency referrals. We are introducing a Microsoft form to input all of the details for a referral and then send it off to the appropriate contact in our partner agencies. If you ever have a question about the form or the process, please do not hesitate to contact the One Stop Operator with any questions or concerns that you have.

To use this form, you do not need to have an Outlook address, or access to Teams. All you have to do is keep the referral form hyperlink (below) bookmarked on your computer so that it's readily available for whenever you need to make a referral to another partner agency.

## [**Link to MVWA Referral For**m](https://forms.office.com/r/q2dsad8Jtd)

Clicking on the link takes you to the form: [Link to MVWA Referral Form](https://forms.office.com/pages/responsepage.aspx?id=nfQNOZuBo02gUDlgZQIjliQ8tamoLyZNuwrYluj-EAZUNUo0RFVJV0wyQ09UWE1KTkQxOTgzNVVEOC4u) or copy paste the following URL: https://forms.office.com/pages/responsepage.aspx?id=nfQNOZuBo02gUDlgZQIjliQ8tamoLyZNuwrYluj-EAZUNUo0RFVJV0wyQ09UWE1KTkQxOTgzNVVEOC4u

*If the hyperlink directs you to a message asking you to update your browser, do the following: Right click on the hyperlink, select “Copy Hyperlink”, and paste it into your URL box in your browser. Once the form comes up, bookmark it.*

## Form Instructions

The first fields you come to will collect the personal details and contact information for the customer; these items will give the recipient of the referral the information they will need to reach out to the customer. Any question with an asterisk is a required field. (First name, last name, DOB, gender, email, phone, are all required fields; address and preferred method of communication are not required. If a customer doesn’t have email, enter something like none@none.com as a placeholder).

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The next question (Veteran or eligible spouse) is required. Knowing the answer to this question may help a service provider determine a client’s possible eligibility quicker.

Graphical user interface, application, Word

Description automatically generated

County of residence is required, and it will determine what follows on the form. Some programs have a presence in multiple locations; identifying where the client lives ensures we are making the referral to the appropriate location. Selecting Des Moines, Henry, Lee or Louisa counties will send you to a page with referral choices for Burlington-centered programs, and choosing Clinton, Jackson, Muscatine or Scott counties sends you to a page giving you Davenport-centered programs. (If the client lives in a surrounding county, such as Rock Island County in the Davenport area or Henderson County in the Burlington area, use the buttons at the bottom to make your selection.)

Graphical user interface, text, application

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Description automatically generated

Graphical user interface, text, application

Description automatically generatedGraphical user interface, text, application, email

Description automatically generated

This form allows you to make referrals to more than one program at a time, so if for example you want to refer an individual to AEL and Voc Rehab, that can be done on the same form. Select the program(s) to which you want to refer the individual and hit “next”. You now are given a choice of several services (below). There is no limit to the number of services you can select on this part of the form. You will also see a list of possible situations that could indicate a customer's need for additional services, accommodations, or assistance. Please indicate if any of these statements apply to your customer and then provide the details in the next question. Again, this information is not required, but it may prove to be helpful.

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Description automatically generated

The next question regarding age is required. If you click “Yes”, indicating that the individual is under 18, the next page will be two required data points relating to contact information for their parent or legal guardian. If you click “No” indicating that they are 18 or over, these questions will not appear.

Chart, waterfall chart

Description automatically generatedGraphical user interface, text, application

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Once you have completed the age/guardian section, you will proceed to this screen asking you to enter your information about the referring staff person and agency (you). Enter your name, email, and agency/program name. Make sure the customer (or their parent/guardian) has agreed either verbally or in writing to have their information shared among our partner agencies and then select the release authorization agreement option.

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When you click submit, you may be asked to complete a “Captcha” verification. Once you do, you will see a page that indicates your response has been recorded. The designated person (for instance in our first example we chose SCC AEL so it would be Martha Bell) will receive an email notification of the referral, you will receive a notification, and the client will also receive a notification.

On the backside of this system sits a spreadsheet into which all referrals flow. It will be the OSO’s job to monitor and maintain the spreadsheet and ensure that referrals are given appropriate follow-up.

Again, if you have any questions at all please do not hesitate to contact the MVWA OSO, Nick Clayton. Thank you.

# DES MOINES COUNTY RESOURCES

Access a comprehensive Des Moines County Resource Guide at: <http://caofseia.org/resources/>. For a complete resource listing by zip code and to sort by category: visit www.[AuntBertha.com](https://www.auntbertha.com/). Aunt Bertha provides categorized resource listings for food, housing, goods, transit, health, money, care, education, work and legal services. Or call 211 to find local resources for food, mental health, and assistance with housing and utility expenses.

## Childcare

**Organization Name**: Iowa Department of Health and Human Services

**Description:** Dependent care assistance

**Phone:** 1-866-448-4605

**Address:** 560 Division St # 200, Burlington, IA 52601

**Website:** <https://hhs.iowa.gov/a-z-services>

## Clothing and Household Items

**Organization Name:** Goodwill

**Description:** Access to clothing, household goods, job training and placement services.

**Phone:** 319-208-0290

**Address:** [165 West Burlington Ave West Burlington, IA 52655](https://l.facebook.com/l.php?u=https%3A%2F%2Fwww.google.com%2Fmaps%2Fdir%2F%3Fapi%3D1%26destination%3D40.812039050011%252C-91.15235209465%26fbclid%3DIwAR0c7BHEEmw0V9g0u2Frzvdv12aPAp_-8f8B4jNENRygxh4YHeQ0_mFOwLI&h=AT1JT_wjgdtyrjHv9lr-3KklVlhYXvpBomOimtmCLZV3QTsKus0XMNBeWWJyu0UoVvDi0WgmrGBy85XuDYBgco8XC5W61vxweXh6DwO8loBpjDluLFiUmcck4pq-uBlb2BvkIgq2-z31kXWAajO6iA)

**Website:** <https://www.goodwillheartland.org/>

**Organization Name:** Church of the Nazarene

**Description:** Free clothing

**Phone:** 319-752-4245

**Address:** 1015 S. Roosevelt Burlington, IA

**Website:** <https://www.iowanazarene.org/burlington-first>

**Organization Name:** Donation Connection

**Description:** Free clothing, household and personal hygiene items

**Phone:** 319-520-0863

**Address:** [3138 Sunnyside Ave., Burlington, IA 52601](https://l.facebook.com/l.php?u=https%3A%2F%2Fwww.google.com%2Fmaps%2Fdir%2F%3Fapi%3D1%26destination%3D40.83366960407%252C-91.14099%26fbclid%3DIwAR2Sq_toiJvZv1v9SCJ2C-sv3bz_5c1HdwDEzVRaL3iuzxRJ06U4djYkOs4&h=AT1jIw0SPLYrTxI5R2cI99HQohg8d5pVeH1aChg1G-4lKZMt2O4NK4XGXYPdpQiY_ZVpFstsWDcQWN7eTpC7sZxBb6B38pQMki3TaH2BMfXRrSViO7fWS1BrNfgyQq5S9KREwLloqTvEyWEwXx7Sjg)

**Website:** <https://www.facebook.com/Donation-Connection-100125088844915/?ref=page_internal>

## Food

**Organization Name:** Lend a Paw Food Pantry

**Description:** Food pantry open Wednesdays from 3-6

**Phone:** 319-435-1151

**Address:** 2132 Madison Ave., Burlington, IA 52601 (old James Madison Middle School)

**Website:** <https://www.facebook.com/LendAPawPantry/>

**Organization Name:** St Vincent de Paul

**Description:** food pantry

**Phone:** 319-752-9332

**Address:** 700 Division Street, Burlington, IA 52601

**Website:** <https://dmcountycatholic.org/need-help/st-vincent-de-paul-food-pantry>

## Housing

**Organization Name:** Transitions DMC

**Description:** Homeless shelter, meals and connections to other resources available

**Phone:** (319) 209-2217

**Address:** 515 S Main Street, Burlington, IA 52601

**Website:** <https://www.transitionsdmc.org>

**Organization Name:** Burlington Area Homeless Shelter

**Description:** Short-term shelter

**Phone:** 319-754-6791

**Address:** 123 N Marshall St, Burlington, IA 52601

**Website:** <https://www.facebook.com/burlingtonareahomelessshelter/>

**Organization Name**: Iowa State Housing Authority

**Description:** Subsidies for low-income housing, access public housing programs, and learn about other resources.

**Phone:** [319-753-5109](tel:+1-319-753-5109)

**Address:** 218 North 3rd Street, Ste 309, Burlington, Iowa, 52601

**Website:** <http://www.seirha.com/>

## General Assistance

**Organization Name:** Community Action of Southeast Iowa

**Description:** Offer a wide variety of programs, visit their website for a complete list.

**Phone:** 319-753-0193

**Address:** 2850 Mt. Pleasant St., Suite 108, Burlington, IA 52601

**Website:** <https://caofseia.org/services/>

## Mental Health

**Organization Name:** Young House Family Services

**Description:** Programs offered include mental health therapy, substance abuse treatment, in-home parenting skills and behavioral health services.

**Phone:** [319-752-4000](tel:319-752-4000)

**Address:** 400 S. Broadway St. West Burlington, IA

**Website:** <https://www.younghouse.org/services/>

**Organization Name:** Alcohol and Drug Dependency Services (ADDS) of Southeast Iowa

**Description:** Provides prevention and treatment for substance use disorder.

**Phone:** [319-753-6567](https://www.google.com/search?q=phone+number+of+Alcohol+and+Drug+Dependency+Services+%28ADDS%29+in+burlington+iowa+&rlz=1C1CHBF_enUS968US968&ei=50nHYu3iC6-x0PEP8qG9YA&ved=0ahUKEwit8q-71uf4AhWvGDQIHfJQDwwQ4dUDCA4&uact=5&oq=phone+number+of+Alcohol+and+Drug+Dependency+Services+%28ADDS%29+in+burlington+iowa+&gs_lcp=Cgdnd3Mtd2l6EAM6BQghEKABOgUIIRCSA0oECEEYAEoECEYYAFAAWOgUYLYVaABwAHgAgAGZAYgBrhOSAQQwLjE5mAEAoAEBwAEB&sclient=gws-wiz)

**Address:** 1340 Mt. Pleasant Street, Burlington, IA 52601

**Website:** <https://addsiowa.org/>

## Transportation

**Organization Name:** SEIBUS

**Description:** Providing on-demand and scheduled ride services

**Phone:** 1-866-753-5107

**Address:** 211 North Gear Avenue, West Burlington, IA 52655

**Website:** <https://www.seibus.org/>

**Organization Name:** Burlington Urban Service

**Description:** Burlington Urban Service provides Public Transit service 6 days a week for the Cities of Burlington and West Burlington.

**Phone:** [319-753-8162](https://www.google.com/search?q=phone+of+Burlington+Urban+Service&rlz=1C1CHBF_enUS968US968&ei=LkvHYon7Hv-s0PEPvJiqoAo&ved=0ahUKEwiJyrnX1-f4AhV_FjQIHTyMCqQQ4dUDCA4&uact=5&oq=phone+of+Burlington+Urban+Service&gs_lcp=Cgdnd3Mtd2l6EANKBAhBGABKBAhGGABQAFirBGD5BWgAcAF4AIABjAGIAYcGkgEDMC42mAEAoAEBwAEB&sclient=gws-wiz)

**Address:** 3150 Division St, Burlington, IA 52601

**Website:** <https://www.burlingtoniowa.org/2265/Burlington-Urban-Service-BUS>

## Educational Assistance

**Organization Name:** Southeastern Community College: GAP Tuition Assistance Program

**Description:** This program provides need-based financial support for tuition and other eligible costs for approved, short-termed non-credit training opportunities focused on employment.

**Phone:** 319-208-5200

**Address:** Southeastern Community College, PACE Programs, 1500 West Agency St., West Burlington, Iowa 52655

**Website:** [**https://www.scciowa.edu/conted/pace/pace\_main.aspx**](https://www.scciowa.edu/conted/pace/pace_main.aspx)

**Organization Name:** Federal Student Aid

**Description:** Pell grants and other government assistance programs

**Phone:** N/A **Address:** N/A

**Website:** <https://studentaid.gov/h/apply-for-aid/fafsa>

## Healthcare

**Organization Name:** Iowa Department of Health and Human Services (Medicaid)

**Description:** Apply for financial assist for health care, find health providers. Medicaid, Family Planning Program, Hawki.

**Phone:** 319-754-4622

**Address:** 460 Division St, Ste. 200, Burlington, IA 52601

**Website:** <https://hhs.iowa.gov/>

**Organization Name:** Community Health Centers of Southeast Iowa

**Description:** Provide quality comprehensive healthcare accessible to all.

**Phone:** 319-768-5858

**Address:** 1223 S. Gear Ave. Ste 108, West Burlington, IA 52655

**Website**: <https://www.chcseia.com/>

# HENRY COUNTY RESOURCES

Access a list of Henry County resource is available at: <http://caofseia.org/resources/>. For a complete resource listing by zip code and to sort by category: visit www.[AuntBertha.com](https://www.auntbertha.com/). Aunt Bertha provides categorized resource listings for food, housing, goods, transit, health, money, care, education, work and legal services. Or call 211 to find local resources for food, mental health, and assistance with housing and utility expenses.

## Childcare

**Organization Name**: Iowa Department of Health and Human Services

**Description:** Dependent care assistance.

**Phone:** 319-986-5157

**Address:** 205 W. Madison St., Mt. Pleasant, IA 52641

**Website:** <https://hhs.iowa.gov/childcare/providers>

**Organization Name:** Head Start Preschool & Early Head Start Childcare

**Description:**  Providing educational & social activities, nutritious meals and medical & dental screenings, at no cost, to qualifying low-income children ages 0 to 5.

**Phone:** 319-385-2310

**Address:** 1303 W. Washington, Mt. Pleasant, IA 52641

**Website:** [www.iowaheadstart.com](http://www.iowaheadstart.com)

## Clothing and Household Items

**Organization Name:** Quarter Maybe More Store - Fellowship Cup

**Description:** Sells secondhand household goods, furniture, and clothing. Open to everyone.

**Phone:** 319-385-3262

**Address:** 112 N. Jefferson St., Mt. Pleasant, IA 52641

**Website:** [www.thefellowshipcup.org](http://www.thefellowshipcup.org)

## Food

**Organization Name:** Fellowship Cup

**Description:** Monday - Friday 8am-4:30pm. Food pantry that serves individuals/families who are residents of Henry County and holiday meals for the needy. *Community Meal*: Wednesdays at 11:30am. Open to everyone.

**Phone:** 319-385-3242

**Address:** 203 N. Jefferson St., Mt. Pleasant, IA 52641

**Website:** [www.thefellowshipcup.org](http://www.thefellowshipcup.org)

**Organization Name:** WACO Food Pantry

**Description:** Crawfordsville Community Church.

**Phone:** 319-461-0532

**Address:** 105 N. Chestnut St., Crawfordsville, IA 52621

**Website:** <https://www.facebook.com/WACO-Community-Food-Pantry-110859707318336/>

**Organization Name:** Winfield Food Pantry

**Description:** Winfield Methodist Church.

**Phone:** 319-257-6741

**Address:** 204 E. Pine St., Winfield, IA 52659

**Website:** <https://www.facebook.com/WMU.UMC/>

## Housing

**Organization Name:** Henry County Habitat for Humanity

**Description:** Home ownership program that seeks to eliminate poverty housing by making decent shelter a matter of conscience and action.

**Phone:** 319-931-0656

**Address:** P.O. Box 1584, Fairfield, IA 52556

**Website:** <http://www.henrycountyiowahabitat.org/home.html>

**Organization Name:** USDA Rural Development

**Description:** Provides rental assistance, loans, and grants for home purchase and home repairs.

**Phone:** 319-986-5800

**Address:** 709 S. Iris St., Ste 103, Mt. Pleasant, IA 52641

**Website:** [www.usda.gov/topics/rural/housing-assistance](http://www.usda.gov/topics/rural/housing-assistance)

## General Assistance

**Organization Name:** Community Action of Southeast Iowa

**Description:** Offer a wide variety of programs to meet basic needs, visit their website for a complete list.

**Phone:** 319-385-2310

**Address:** 1303 W. Washington St., Mt. Pleasant, IA 52641

**Website:** <https://caofseia.org/services/>

**Organization Name:** Henry County General Assistance

**Description:** Provides residents of Henry County with temporary financial assistance for basic needs such as rent, utility, burial, or limited medical assistance.

**Phone:** 319-385-0790

**Address:** 106 E. Clay St., Ste 102, Mt. Pleasant, IA 52641

**Website:** [www.henrycountyiowa.us/offices/genassistance](http://www.henrycountyiowa.us/offices/genassistance)

## Mental Health

**Iowa Crisis Counseling Helpline 800-332-4224**

**Your Life Iowa** - <https://yourlifeiowa.org/> **855-581-8111**

**Organization Name:** CHOICES Drop-In Center

**Description:** CHOICES is a consumer run drop-in center that provides a critically important social support for persons with psychiatric needs.

**Phone:** [319-201-1064](https://www.google.com/search?q=phone+number+of+Alcohol+and+Drug+Dependency+Services+%28ADDS%29+in+burlington+iowa+&rlz=1C1CHBF_enUS968US968&ei=50nHYu3iC6-x0PEP8qG9YA&ved=0ahUKEwit8q-71uf4AhWvGDQIHfJQDwwQ4dUDCA4&uact=5&oq=phone+number+of+Alcohol+and+Drug+Dependency+Services+%28ADDS%29+in+burlington+iowa+&gs_lcp=Cgdnd3Mtd2l6EAM6BQghEKABOgUIIRCSA0oECEEYAEoECEYYAFAAWOgUYLYVaABwAHgAgAGZAYgBrhOSAQQwLjE5mAEAoAEBwAEB&sclient=gws-wiz)

**Address:** 211 W. Monroe, Mt. Pleasant, IA 52641

**Website:** N/A

**Organization Name:** Henry County Coordinator for Disability Services

**Description:** Provides funding assistance and referrals for mental health, intellectual disability, and developmental disability related services.

**Phone:** 319-385-4050

**Address:** 106 E. Clay St., Ste 102, Mt. Pleasant, IA 52641

**Website:** [www.henrycountyiowa.us/offices/cpc](http://www.henrycountyiowa.us/offices/cpc)

## Transportation

**Organization Name:** SEIBUS

**Description:** Providing on-demand and scheduled ride services

**Phone:** 1-866-753-5107

**Address:** 211 North Gear Avenue, West Burlington, IA 52655

**Website:** <https://www.seibus.org/>

**Organization Name:** RSVP Retired Senior Volunteer Program – The Fellowship Cup

**Description:** Provides medical transportation for seniors and those with disabilities. Call at least 48 hours in advance.

**Phone:** 319-385-3242

**Address:** 203 N. Jefferson St., Mt. Pleasant, IA 52641

**Website:** [www.thefellowshipcup.org/rsvp](http://www.thefellowshipcup.org/rsvp)

## Educational Assistance

**Organization Name:** GAP Tuition Assistance Program

**Description:** This program provides need-based financial support for tuition and other eligible costs for approved, short-termed non-credit training opportunities focused on employment and select credit courses.

**Phone:** 319-208-5375

**Address:** Southeastern Community College, Gap Tuition Assistance Program, 610 N. 4th St. Suite 220, Burlington, Iowa 52601

**Website:** <https://www.scciowa.edu/conted/fundassist.aspx>

**Organization Name:** Federal Student Aid

**Description:** Pell grants and other government assistance programs

**Phone:** N/A

**Address:** N/A

**Website:** <https://studentaid.gov/h/apply-for-aid/fafsa>

**Organization Name:** ISU Extension and Outreach – Henry County

**Description:** Information and educational programs on aging, childcare, child development,

consumer decisions, financial management, family relationships, leadership, nutrition,

parent education, and youth.

**Phone:** 319-385-8126

**Address:** 127 N. Main St., Mt. Pleasant, IA 52641

**Website:** [www.extension.iastate.edu/henry](http://www.extension.iastate.edu/henry)

## Healthcare

**Organization Name:** Iowa Department of Health and Human Services (Medicaid)

**Description:** Apply for financial assist for health care, find health providers. Medicaid,

Family Planning Program, Hawki.

**Phone:** 319-986-5157

**Address:** **Address:** 205 W Madison St, Mt Pleasant, IA 52641

**Website:** <https://hhs.iowa.gov/>

**Organization Name:** Henry County Public Health

**Description:** Provides access to multiple community health programs.

**Phone:** 319-385-0779

**Address:** 106 N. Jackson St., Ste 103, Mt. Pleasant, IA 52641

**Website:** [www.henrycountyiowa.us/offices/publichealth](http://www.henrycountyiowa.us/offices/publichealth)

# LEE COUNTY RESOURCES

Access a comprehensive Lee County Resource Guide at: <http://caofseia.org/resources/>. For a Complete Resource Listing by Zip Code and to sort by category: visit www.[AuntBertha.com](https://www.auntbertha.com/). Aunt Bertha provides categorized resource listings for food, housing, goods, transit, health, money, care, education, work and legal services. Or call 211 to find local resources for food, mental health, and assistance with housing and utility expenses.

## Childcare

**Organization Name**: Iowa Department of Health and Human Services

**Description:** Dependent care assistance

**Phone:** 1-866-448-4605

**Address:** 933 Ave H, Ft Madison, IA 52627

307 Bank St, Keokuk IA 52632

**Website:** <https://hhs.iowa.gov/childcare/providers>

**Organization Name:** Head Start Preschool & Early Head Start Childcare

**Description:** Head Start and Early Head Start providing educational & social activities, nutritious meals and snacks and medical & dental screenings, at no cost, to qualifying low-income children ages 0 to five.

**Phone:** see below with address

**Address:** 3433 Ave O, Ft Madison, IA 52627 319-372-4471

1020 34th St, Ft Madison, IA 52627 319-372-5462

220 S 22nd St. Keokuk, IA 52632 319-524-6383

**Website:** <http://caofseia.org/services/head-start/>

## Clothing and Household Items

**Organization Name:** Goodwill

**Description:** Access to clothing, household goods, job training and placement services.

**Phone:** 319-208-0290

**Address:** 226 Main St, Keokuk, IA 52632

**Website:** <https://www.goodwillheartland.org/>

**Organization Name:** Salvation Army

**Description:** Low-cost clothing and household goods.

**Phone:** see below with address

**Address:** 1415 Ave M, Ft Madison, IA 52627 319-372-2770

31 S 30th St, Keokuk, IA 52632 319-524-6164

**Website:** <https://centralusa.salvationarmy.org/keokuk/>

**Organization Name:** Acts 2:45 Closet

**Description:** Acts 2:45 Closet is a mission of a small group of caring, friendly and non-judgmental people here to help anyone in need in the tristate area.

**Phone:** 319-470-3154; 319-795-0200

**Address:** 329 Main St Keokuk, IA 52632

**Website:** <https://www.facebook.com/act245closet/>

**Organization Name:** Seventh Day Adventist Church

**Description:** Clothes give away: Tuesdays 9:00 am to 1:00 pm and Sundays Noon to 2:00 pm

**Phone:** 319-372-3291

**Address:** 1700 Avenue I, Ft Madison, IA 52627

**Website:** <http://fortmadisonia.adventistchurch.org/>

## Food

**Organization Name:** End of the Month Meals – St John’s United Church

**Description:** M-F 5:00-6:00 the last full week of every month. Dinners are free.

**Phone:** 319-372-1688

**Address:** 501 10th St, Ft Madison, IA 52627

**Website:** N/A

**Organization Name:** First Baptist Church

**Description:** Food pantry every Sun around 11:30 & 3rd Th 9:00-2:00. Enter at door w/ ramp.

**Phone:** 319-524-3684

**Address:** 25 N 8th St, Keokuk, IA 52632

**Website:** <https://keokukfbc.org/notices>

**Organization Name:** Fort Madison Food Pantry

**Description:** Fort Madison Food Pantry is a nonprofit, all volunteer tax-exempt food pantry that has worked to serve the needs of our neighbors in the Lee County area since 1984.

**Phone:** 319-372-8071

**Address:** 3421 Avenue L, Fort Madison, IA 52627

**Website:** <https://fmpantry.com/>

**Organization Name:** God’s Way Christian Center

**Description:** Soup kitchen, emergency grocery, clothing closet.

**Phone:** 319-524-2525

**Address:** 226 Main Street, Keokuk, IA 52632

**Website:** <https://www.facebook.com/godswaychristiancenter/>

## Housing

**Organization Name:** Emma Cornelis Hospitality House

**Description:** Temporary housing for those who are homeless.

**Phone:** 319-372-3983

**Address:** 2733 Ave N, Ft Madison, IA 52627

**Website:** none

**Organization Name:** God’s Way Christian Center

**Description:** Homeless shelter.

**Phone:** 319-524-8329

**Address:** 1629 Des Moines St, P.O. Box 962, Keokuk, IA 52632

**Website:** <https://www.facebook.com/godswaychristiancenter/>

**Organization Name:** Serenity House Keokuk Emergency Shelter

**Description:** For men and women leaving domestic violence.

**Phone:** 319-850-8633

**Crisis Line:** 800-693-1399

**Website:** <https://dvipiowa.org/> or <https://www.facebook.com/iowadvip/>

**Organization Name**: Ft Madison Housing Authority

**Description:** Subsidies for low-income housing, access public housing programs, and learn about other resources.

**Phone:** 319-372-6083

**Address:** 1102 48th St, Ft Madison, IA 52627

**Website:** <https://www.fortmadison-ia.com/390/Fort-Madison-Housing-Authority>

**Organization Name**: Keokuk Housing Authority

**Description:** Subsidies for low-income housing, access public housing programs, and learn about other resources.

**Phone:** 319-524-4386

**Address:** 111 S. 2nd St, Keokuk, IA 52632

**Website:** <http://www.homelessnessinamerica.com/html/Low_Income_Housing/Iowa/#gsc.tab=0>

## General Assistance

**Organization Name:** Community Services Office/General Relief

**Description:** May include rent, medical, funeral and/or transportation assistance.

**Phone:** 319-372-5681

**Address:** 307 Bank St, Keokuk, IA 52632

**Website:** <https://leecounty.org/pview.aspx?id=20933&catid=26>

**Organization Name:** Neighborhood Centers: Community Action of Southeast Iowa

**Description:** Variety of assistance programs.

**Phone:** see below in address

**Address:** Eichacker Center- 3433Ave O, Ft Madison, IA 52627 319-372-4476

Marie Tallarico Center- 220 S 22nd St, Keokuk, IA 52632 319-524-6383

**Website:** <http://caofseia.org/>

## Mental Health

**Iowa Crisis Counseling Helpline 800-332-4224**

**Your Life Iowa** - <https://yourlifeiowa.org/> **855-581-8111**

**Organization Name:** Young House Family Services

**Description:** Programs offered include mental health therapy, substance abuse treatment, in-home parenting skills and behavioral health services.

**Phone:** 319-524-2386

**Address:** 629 Blondeau, Suite 201, Keokuk, IA 52632

**Website:** <https://www.younghouse.org/services/>

**Organization Name:** Counseling Associates Inc

**Description:** Serving adults with serious mental illness.

**Phone:** see below in address

**Address:** 1225 Ave H, Ft Madison, IA 52627 319-372-7689

1522 Morgan Street Keokuk, IA 52632 319-524-0510

**Website:** <https://www.counselingassociatesonline.com/>

## Transportation

**Organization Name:** SEIBUS

**Description:** Providing on-demand and scheduled ride services

**Phone:** 1-866-753-5107

**Address:** 211 North Gear Avenue, West Burlington, IA 52655

**Website:** <https://www.seibus.org/>

**Organization Name:** Salvation Army

**Description:** May provide emergency assistance for transportation expenses.

**Phone:** see below with address

**Address:** 1415 Ave M, Ft Madison, IA 52627. 319-372-2770

31 S 30th St, Keokuk, IA 52632 319-524-6164

**Website:** <https://centralusa.salvationarmy.org/keokuk/>

## Educational Assistance

**Organization Name:** GAP Tuition Assistance Program

**Description:** This program provides need-based financial support for tuition and other eligible costs for approved, short-termed non-credit training opportunities focused on employment and select credit courses.

**Phone:** 319-208-5375

**Address:** Southeastern Community College, Gap Tuition Assistance Program, 610 N. 4th St. Suite 220, Burlington, Iowa 52601

**Website:** <https://www.scciowa.edu/conted/fundassist.aspx>

**Organization Name:** Federal Student Aid

**Description:** Pell grants and other government assistance programs

**Phone:** N/A **Address:** N/A

**Website:** <https://studentaid.gov/h/apply-for-aid/fafsa>

**Organization Name:** GoodwillHelms Career Center

**Description:** Provide job seekers with computer and internet access, computer skills training, job search help, resume assistance and business connections. Center is located inside the Goodwill store and services are free and open to the public.

**Phone:** 319-208-0290

**Address:** 226 Main St, Keokuk, IA 52632

**Website:** <https://www.goodwillheartland.org/>

## Healthcare

**Organization Name:** Iowa Department of Health and Human Services (Medicaid)

**Description:** Apply for financial assist for health care, find health providers. Medicaid, Family Planning Program, Hawki.

**Phone:** see below in address

**Address:** 933 Ave H, Ft Madison, IA 52627 319-372-3651

307 Bank St, Keokuk, IA 52632 319-524-1052

**Website:** <https://hhs.iowa.gov/>

**Organization Name:** Community Health Centers of Southeast Iowa

**Description:** Provide quality comprehensive healthcare accessible to all.

**Phone:** 319-524-5734

**Address:** 400 N 17th St, Keokuk, IA 52632 General Health

1620 Main St, Keokuk, IA 52632 Dental

**Website**: <https://www.chcseia.com/>

**Organization Name:** My Care Walk-In Clinic

**Description:** Our Walk-In Clinic is available for the care of non-emergency conditions.

M-F 10:00-6:00; Sat 8:00-2:00

**Phone:** 319-376-2134

**Address:** 5409 Ave O, Suite 1, Ft Madison, IA 52627

**Website:** <https://www.greatriverhealth.org/health-services/walk-in-clinic/>

# LOUISA COUNTY RESOURCES

Access a comprehensive Louisa County Resource Guide at: <http://caofseia.org/resources/>. For a Complete Resource Listing by Zip Code and to sort by category: visit www.[AuntBertha.com](https://www.auntbertha.com/). Aunt Bertha provides categorized resource listings for food, housing, goods, transit, health, money, care, education, work and legal services. Or call 211 to find local resources for food, mental health, and assistance with housing and utility expenses.

## Childcare

**Organization Name**: Iowa Department of Health and Human Services

**Description:** Dependent care assistance; by appointment only

**Phone:** 1-866-448-4605; 563-263-9302

**Address:** 12635 County Road G56, Wapello, IA 52641

**Website:** <https://hhs.iowa.gov/childcare/providers>

**Organization Name:** Head Start Preschool & Early Head Start Childcare

**Description:** Head Start and Early Head Start providing educational & social activities, nutritious meals and snacks and medical & dental screenings, at no cost, to qualifying low-income children ages 0 to five.

**Phone:** 319-523-3827

**Address:** 506 Townsend Ave Wapello, IA 52653

**Website:** <https://www.countyoffice.org/louisa-co-head-start-wapello-ia-a69/>

## Clothing and Household Items

**Organization Name:** Clothes Depot

**Description:** The Clothes Depot is a clothing pantry available at the Presbyterian Church in Wapello. It is open on the 1st & 3rd Saturdays of each month from 10:00am-12:00pm and the 2nd and 4th Wednesday from 4:30pm-6:00pm.

**Phone:** 319-523-6991

**Address:** Presbyterian Church, 127 N. Main Street, Wapello, Iowa 52653

**Website:** <https://www.goodwillheartland.org/>

**Organization Name:** Clothes Closet – Morning Sun

**Description:** The Clothes Closet is a clothing pantry located at the United Methodist Church in Morning Sun, Iowa. It is open Thursdays from 2:00pm-5:00pm.

**Phone:** 319-868-4120 | 319-868-4168

**Address:** United Methodist Church, 106 E. Division Street, Morning Sun, IA 52640

**Website:** <https://morningsunoakvilleumchurch.aboundant.com/>

**Organization Name:** Clothes Closet – Columbus Junction

**Description:** The Clothes Closet is a clothing pantry located at the United Methodist Church in Columbus Junction. It is open Mondays-Thursdays from 9:00am-12:30pm.

**Phone:** 319-728-2669

**Address:** United Methodist Church, 517 2nd Street, Columbus Junction, IA 52738

**Website:** <http://www.umc.org/>

## Food

**Organization Name:** South Eastern Louisa County Food Pantry

**Description:** Mondays 10AM-12PM

**Phone:** 319-523-5125

**Address:** 503 Franklin St. Wapello, IA 52653 / 407 Washington St., Wapello, IA 52653

**Organization Name:** Community Action of Southeast Iowa Louisa County Food Pantry

**Description:** Tuesdays-Thursdays 8AM-4:30PM.

**Phone:** 319-728-2314

**Address:** 202 East Access Road, Columbus Junction, IA 52738

**Website:** <https://caofseia.org/services/food-pantry/>

**Organization Name:** Morning Sun Food Pantry – Presbyterian Church

**Description:** Thursdays 1PM-5PM.

**Phone:** 319-868-7695

**Address:** 15 E Division St, Morning Sun, IA 52640

**Website:** <http://www.msfupc.com/>

## Housing

**Organization Name:** Louisa County Community Services

**Description:** Assistance could include food, rent, shelter, emergency medical, transportation, utilities and burial.

**Phone:** 319-523-5125

**Address:** 503 Franklin St, Wapello, IA 52653

**Website:** <https://louisacountyia.gov/government/departments-a-f/louisa-county-community-services/>

## General Assistance

**Organization Name:** Louisa County Community Action

**Description:** May include rent, medical, funeral and/or transportation assistance.

**Phone:** 319-728-2314

**Address:** 202 E. Access St. Ste. D, PO Box 29, Columbus Junction, IA 52738

**Website:** <https://caofseia.org/>

**Organization Name:** Louisa County Community Services

**Description:** Assistance could include food, rent, shelter, emergency medical, transportation, utilities and burial.

**Phone:** 319-523-5125

**Address:** 503 Franklin St, Wapello, IA 52653

**Website:** <https://louisacountyia.gov/government/departments-a-f/louisa-county-community-services/>

**Organization Name:** ISU Extension, Louisa County

**Description:** We offer education for Families, professionals and volunteers to build health families through nutrition and health, development and resource management.

**Phone:** 319-523-2371

**Address:** 317 Van Buren St. Wapello, IA 52653

**Website:** [www.extension.iastate.edu/louisa](http://www.extension.iastate.edu/louisa)

## Mental Health

**Iowa Crisis Counseling Helpline 800-332-4224**

**Your Life Iowa** - <https://yourlifeiowa.org/> **855-581-8111**

**Organization Name:** Alcohol and Drug Dependency Services (ADDS) of Southeast Iowa

**Description:** Provides prevention, substance use disorder and problem gambling treatment services.

**Phone:** [319-523-8436](https://www.google.com/search?q=phone+number+of+Alcohol+and+Drug+Dependency+Services+%28ADDS%29+in+burlington+iowa+&rlz=1C1CHBF_enUS968US968&ei=50nHYu3iC6-x0PEP8qG9YA&ved=0ahUKEwit8q-71uf4AhWvGDQIHfJQDwwQ4dUDCA4&uact=5&oq=phone+number+of+Alcohol+and+Drug+Dependency+Services+%28ADDS%29+in+burlington+iowa+&gs_lcp=Cgdnd3Mtd2l6EAM6BQghEKABOgUIIRCSA0oECEEYAEoECEYYAFAAWOgUYLYVaABwAHgAgAGZAYgBrhOSAQQwLjE5mAEAoAEBwAEB&sclient=gws-wiz)

**Address:** 304 US Hwy. 61 Wapello, IA 52653

**Website:** <https://addsiowa.org/>

**Organization Name:** Louisa County Community Services

**Description:** Local access point for Southeast Iowa Link mental health and disability services.

**Phone:** 319-523-5125

**Address:** 503 Franklin St, Wapello, IA 52653

**Website:** <https://louisacountyia.gov/government/departments-a-f/louisa-county-community-services/>

## Transportation

**Organization Name:** SEIBUS

**Description:** Providing on-demand and scheduled ride services

**Phone:** 1-866-753-5107

**Address:** 211 North Gear Avenue, West Burlington, IA 52655

**Website:** <https://www.seibus.org/>

**Organization Name:** Port Louisa Transport

**Description:** Public transportation for non-emergency medical – waiver – airport – private pay – door-to-door service.

**Phone:** 319-523-6006

**Address:** 1150 Industrial Park Road, Wapello, Iowa 52653

**Website:** <https://portlouisatransport.com/>

## Educational Assistance

**Organization Name:** GAP Tuition Assistance Program

**Description:** This program provides need-based financial support for tuition and other eligible costs for approved, short-termed non-credit training opportunities focused on employment and select credit courses.

**Phone:** 319-208-5375 (Southeastern Community College)

563-336-5243 (Eastern Iowa Community College)

**Address:** Southeastern Community College, Gap Tuition Assistance Program, 610 N. 4th St.

Suite 220, Burlington, Iowa 52601

EICC Urban Campus, 101 West Third Street, Davenport, IA 52801

**Website:**  <https://www.scciowa.edu/conted/fundassist.aspx>

<https://www.eicc.edu/future-students/financial-aid/reskilling-tuition-program.aspx>

**Organization Name:** Federal Student Aid

**Description:** Pell grants and other government assistance programs

**Phone:** N/A **Address:** N/A

**Website:** <https://studentaid.gov/h/apply-for-aid/fafsa>

## Healthcare

**Organization Name:** Iowa Department of Health and Human Services (Medicaid)

**Description:** Apply for financial assist for health care, find health providers. Medicaid,

Family Planning Program, Hawki. By appointment only.

**Phone:** 563-263-9302

**Address:** 12635 County Road G56, Wapello, IA 52641

**Website:** <https://hhs.iowa.gov/>

**Organization Name:** Louisa County Public Health

**Description:** Provide nurses and home health aides, who take care of individuals in their homes, immunization clinics for children and adults, blood pressure clinics and Environmental Health Services.

**Phone:** 319-523-3981

**Address:** 805 James L Hodges Ave. Wapello, IA 52653

**Website:** <https://www.louisacountypublichealth.com/>

**Organization Name:** Community Health Centers of SE Iowa

**Description:** Provides affordable, comprehensive, primary health care. Especially to those individuals and families with limited resources or other barriers to health care.

**Phone:** 319-728-7400

**Address:** 2409 Spring St. Columbus City, IA 52737

**Website:** [www.chcseia.com](http://www.chcseia.com)

*Equal Opportunity Programs/Employer*

*Auxiliary aids and services are available upon request for individuals with disabilities.*